

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Tuesday, 22 March 2022 3:06 PM  
**To:** 'Tan Kian Wei Billy'; 'Claims Dept of CTI'; SUR  
**Subject:** RE: SNM21D207578/C02/SJL1915Y/TANKW / RE: IMMEDIATE ATTENTION!  
ACCIDENT INVOLVING MOTOR VEHICLES JUR 1915 AND SJL 1915Y ALONG AYE  
ON 24 DECEMBER 2021  
**Attachments:** JUR1915 IA.pdf

Dear Billy,

Re-send.

Enclosed herewith preliminary advice of JUR 1915.

Kindly assist to create claim in Merimen.

The make & model is HONDA DASH 125.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Wednesday, 29 December 2021 3:53 PM  
**To:** 'Tan Kian Wei Billy' <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>; 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; SUR  
<[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: SNM21D207578/C02/SJL1915Y/TANKW / RE: IMMEDIATE ATTENTION! ACCIDENT INVOLVING MOTOR VEHICLES  
JUR 1915 AND SJL 1915Y ALONG AYE ON 24 DECEMBER 2021

Dear Billy,

Thank you for the assignment.

Repairer arrange on 30.12.2021.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>  
**Sent:** Wednesday, 29 December, 2021 3:38 PM  
**To:** [izhar@chiaarul.com](mailto:izhar@chiaarul.com); Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>;  
[assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** 'Precise Auto Service' <[Support@preciseauto.sg](mailto:Support@preciseauto.sg)>  
**Subject:** RE: SNM21D207578/C02/SJL1915Y/TANKW / RE: IMMEDIATE ATTENTION! ACCIDENT INVOLVING MOTOR VEHICLES  
JUR 1915 AND SJL 1915Y ALONG AYE ON 24 DECEMBER 2021

[Confidential]

Without Prejudice

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Dear Izhar,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANT Pte Ltd to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** [izhar@chiaarul.com](mailto:izhar@chiaarul.com) <[izhar@chiaarul.com](mailto:izhar@chiaarul.com)>

**Sent:** Wednesday, 29 December 2021 3:20 PM

**To:** Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** 'Precise Auto Service' <[Support@preciseauto.sg](mailto:Support@preciseauto.sg)>

**Subject:** RE: SNM21D207578/C02/SJL1915Y/TANKW / RE: IMMEDIATE ATTENTION! ACCIDENT INVOLVING MOTOR VEHICLES JUR 1915 AND SJL 1915Y ALONG AYE ON 24 DECEMBER 2021

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Dear Billy,

We refer to your email dated 28 December 2021.

We regret to inform you that we are unable to agree to your list of surveyors.

Our list of proposed surveyors for Single Joint Expert is as follows:-

1. **Andrew OwYong;**
2. **Vincent Ng;**
3. **Anthony Lim;**
4. **Leslie Lim;**
5. **Tan Chin Suan;**
6. **Patrick Ng Kong Beng;**
7. **Matthew Yong Chin Ng;**
8. **Ong Hock Leng;**
9. **Jayson Liaw Leong San; and**
10. **Fong Kok Heng.**

Kindly contact the repairers, M/s Precise Auto Service at 67457367 for pre-repair inspection arrangements.

Regards,

**Mr Izhar**

M/s Chia S Arul LLC  
151 Chin Swee Road  
#03-09 Manhattan House  
Singapore 169876  
Tel: (65) 6733 4647 Fax: (65) 6733 8183

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**From:** Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

**Sent:** Tuesday, 28 December 2021 1:39 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; [izhar@chiaarul.com](mailto:izhar@chiaarul.com)

**Cc:** 'Precise Auto Service' <[Support@preciseauto.sg](mailto:Support@preciseauto.sg)>

**Subject:** RE: SNM21D207578/C02/SJL1915Y/TANKW / RE: IMMEDIATE ATTENTION! ACCIDENT INVOLVING MOTOR VEHICLES JUR 1915 AND SJL 1915Y ALONG AYE ON 24 DECEMBER 2021

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Dear Sirs / Madam,

## **ACCIDENT INVOLVING SJL1915Y & JUR1915 on 15/12/2021**

We refer to your email of 28/12/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks and Best Regards

**Billy Tan**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896175 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Tuesday, 28 December 2021 12:44 PM  
**To:** [izhar@chiaarul.com](mailto:izhar@chiaarul.com); Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>  
**Cc:** 'Precise Auto Service' <[Support@preciseauto.sg](mailto:Support@preciseauto.sg)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D207578/C02/SJL1915Y/TANKW / RE: IMMEDIATE ATTENTION! ACCIDENT INVOLVING MOTOR VEHICLES JUR 1915 AND SJL 1915Y ALONG AYE ON 24 DECEMBER 2021

Without Prejudice  
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Dear Billy,

Please conduct PRS for JUR1915.

Note: officer in charge Billy Tan 63896175.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** [izhar@chiaarul.com](mailto:izhar@chiaarul.com) <[izhar@chiaarul.com](mailto:izhar@chiaarul.com)>  
**Sent:** Tuesday, 28 December 2021 10:06 am  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** 'Precise Auto Service' <[Support@preciseauto.sg](mailto:Support@preciseauto.sg)>  
**Subject:** IMMEDIATE ATTENTION! ACCIDENT INVOLVING MOTOR VEHICLES JUR 1915 AND SJL 1915Y ALONG AYE ON 24 DECEMBER 2021

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Dear Sirs,

We act for Prabu A/L Muniandy, the owner and driver of motor vehicle JUR 1915 which has appointed us to act on their behalf to claim against your insured's vehicle no. SJL 1915Y in regards to the road traffic accident on 24 December 2021.

Please be informed that the said motor vehicle can be inspected at:-

**Precise Auto Service  
1 Kaki Bukit Avenue 6. #02-36  
Autobay @ Kaki Bukit  
Singapore 417883**

Kindly contact Ms Yan Hong/ Arine at 6745 7367 to make the necessary arrangements.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Regards,

**Mr Izhar**

M/s Chia S Arul LLC  
151 Chin Swee Road  
#03-09 Manhattan House  
Singapore 169876  
Tel: (65) 6733 4647 Fax: (65) 6733 8183

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