

Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 29 December, 2021 10:35 AM
To: erofia@singnet.com.sg; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM21D207623/C02/SMX4958E/CHNGPW / FW: Request pre-repair inspection for accident involving SMX4958E and FBN2382L on 19 December 2021

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Erofia Motor - LeeLee Tan <erofia@singnet.com.sg>
Sent: Wednesday, December 29, 2021 10:34 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: RE: SNM21D207623/C02/SMX4958E/CHNGPW / FW: Request pre-repair inspection for accident involving SMX4958E and FBN2382L on 19 December 2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Adeline

Kindly arrange Marcus Chua of LKK

Thank you

Regards

LeeLee Tan

Erofia Motor Trading Pte Ltd

Tel: 67527740

Fax: 67528669

From: Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]

Sent: 29 December, 2021 9:56 AM

To: erofia@singnet.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D207623/C02/SMX4958E/CHNGPW / FW: Request pre-repair inspection for accident involving SMX4958E and FBN2382L on 19 December 2021

Without Prejudice, Save as to Costs

Our reference: **SNM21D207623 C02/ SMX4958E /Chngpw**

Your reference: FBN2382L

Dear Sirs

ACCIDENT INVOLVING SMX4958E & FBN2382L ON 19/12/2021

We refer to your email of 28/12/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6224 7175
W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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-----Original Message-----

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, December 28, 2021 2:39 PM
To: erofia@singnet.com.sg; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D207623/C02/SMX4958E/CHNGPW / FW: Request pre-repair inspection for accident involving SMX4958E and FBN2382L on 19 December 2021

Without Prejudice

Dear Adeline,

Please conduct PRS for FBN2382L. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Adeline Chng 63896155.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=04%7C01%7Cadeline.chng%40sg.cntaiping.com%7Cbb04d0630d154156f47e08d9c9ccb4a2%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637762703473542582%7CUnknown%7CTWFpbGZsb3d8eyJWljiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ikl1haWwiLCJXVCi6Mn0%3D%7C3000&data=PAiqXq2Z%2Fi1pJ3ITwKMwg6uQx%2F%2BovsWPu7NMV3kXjFE%3D&reserved=0> | FB:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=04%7C01%7Cadeline.chng%40sg.cntaiping.com%7Cbb04d0630d154156f47e08d9c9ccb4a2%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637762703473542582%7CUnknown%7CTWFpbGZsb3d8eyJWljiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ikl1haWwiLCJXVCi6Mn0%3D%7C3000&data=%2BVSyGueO9xCmcTHNEyzpxaa tkHOWnubwATCdFNxLck%3D&reserved=0> | WeChat: 太平獅城 Taiping SG

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-----Original Message-----

From: Erofia Motor - LeeLee Tan <erofia@singnet.com.sg>

Sent: Tuesday, 28 December 2021 12:39 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Request pre-repair inspection for accident involving SMX4958E and FBN2382L on 19 December 2021

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Dear Sir/Mdm

With reference to the above mentioned, attached necessary documents for your arrangement of pre-repair inspection for our client's

Motorcycle No: FBN2382L

Workshop:

Erofia Motor Trading Pte Ltd
1 Kaki Bukit Avenue 6 #02-62
AutoBay @ Kaki Bukit
Singapore 417883

Tel: 67527740

Thank you

Regards
LeeLee Tan
Erofia Motor Trading Pte Ltd
Tel: 67527740

Fax: 67528669