

Veron Chen (LKKAUTO)

From: Clement Chia Cher Yang <clement.chia.cy@simedarby.com.sg>
Sent: Tuesday, 26 April 2022 5:46 PM
To: Jeyan Nair; Rasul (LKKAUTO)
Cc: Xiaowen Li; Muna Talib; Lynn Jaffar; Veron Chen (LKKAUTO); Accounts (LKKAUTO)
Subject: RE: SLB 1510K - Pre Repair Survey Report

Dear Jeyan,

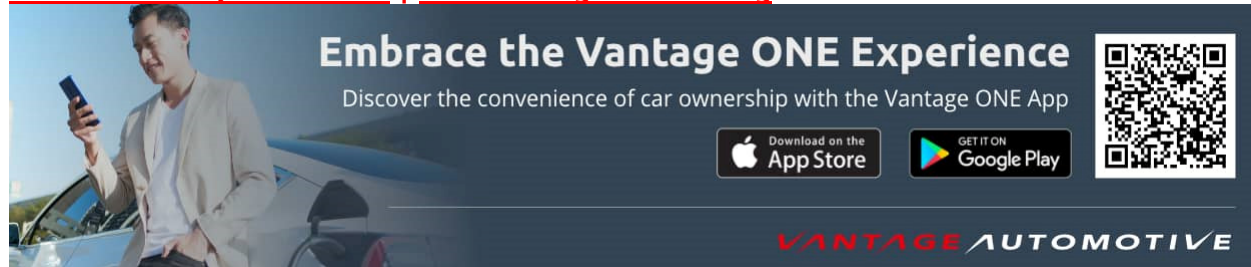
Parts took about 1-3 months to arrive due to covid situation.

Best Regards,

Clement Chia

Customer Service Advisor, Body & Paint

Vantage Automotive Limited
305 Alexandra Road, #02-01 Vantage Automotive Centre, Singapore 159942
T: +65 9278 2710 F: +65 6477 7300 E: clement.chia.cy@simedarby.com.sg
www.simedarbymotors.com | www.vantageauto.com.sg



The banner features a man in a light-colored blazer holding a smartphone, standing next to a car. The text reads: "Embrace the Vantage ONE Experience" followed by "Discover the convenience of car ownership with the Vantage ONE App". Below this are buttons for "Download on the App Store" and "GET IT ON Google Play", along with a QR code. The VANTAGE AUTOMOTIVE logo is at the bottom right.

From: Jeyan Nair <jeyan@aashlaw.com.sg>
Sent: Tuesday, April 26, 2022 5:43 PM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>; Clement Chia Cher Yang <clement.chia.cy@simedarby.com.sg>
Cc: Xiaowen Li <xw@apro.com.sg>; Muna Talib <muna@aashlaw.com.sg>; Lynn Jaffar <lynn@aashlaw.com.sg>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Accounts (LKKAUTO) <account@lkkauto.com>
Subject: RE: SLB 1510K - Pre Repair Survey Report

CAUTION: This email originated from outside the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe. Click "Report Phishing" if you think it is malicious.

Dear Rasul,

Noted on your response.

Aside to Clement,

Please advise how long you have waited for the parts to arrive.

We look forward to hearing from you.

Best regards,
Jeyan Nair
on behalf of Ms Muna Talib

A.ANG, SEAH & HOE

Advocates & Solicitors, Singapore

63 Market Street #05-01,

Bank of Singapore Centre,

Singapore 048942

Tel: (65) 6225 8998

DID: (65) 6225 4313

Fax: (65) 6225 2155 (General/Insurance)

Fax: (65) 6225 8642 (Conveyancing)

Fax: (65) 6225 2611 (Litigation)

e-mail: jeyan@aashlaw.com.sg

Website: <http://www.aashlaw.com.sg/>

UEN: 53131121W

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From: Rasul (LKKAuto) <Rasul@lkkauto.com>

Sent: Friday, 22 April 2022 3:21 pm

To: Jeyan Nair <jeyan@aashlaw.com.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Accounts (LKKAuto) <account@lkkauto.com>

Cc: clement.chia.cy@simedarby.com.sg; Xiaowen Li <xw@apro.com.sg>; Muna Talib <muna@aashlaw.com.sg>;

Lynn Jaffar <lynn@aashlaw.com.sg>

Subject: Re: SLB 1510K - Pre Repair Survey Report

Dear Mr Jeyan,

point B is no

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Jeyan Nair <jeyan@aashlaw.com.sg>

Sent: Friday, 22 April 2022 9:57 am

To: Rasul (LKKAUTO) <Rasul@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Accounts (LKKAUTO) <account@lkkauto.com>

Cc: clement.chia.cy@simedarby.com.sg <clement.chia.cy@simedarby.com.sg>; Xiaowen Li <xw@apro.com.sg>;

Muna Talib <muna@aashlaw.com.sg>; Lynn Jaffar <lynn@aashlaw.com.sg>

Subject: RE: SLB 1510K - Pre Repair Survey Report

Dear Sir,

We refer to the above matter.

We shall be grateful if you can provide us your further clarification on point (b) of our email dated 14 April 2022. (i.e. Does the Estimate Days of Repair include the time taken for the parts to arrive from overseas?)

We look forward to hearing from you urgently.

In the meantime, all our client's rights are hereby expressly reserved.

Best regards,

Jeyan Nair

on behalf of Ms Muna Talib

A.ANG, SEAH & HOE

Advocates & Solicitors, Singapore

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From: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Sent: Monday, 18 April 2022 9:21 am
To: Jeyan Nair <jeyan@aashlaw.com.sg>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Accounts (LKKAUTO) <account@lkkauto.com>
Cc: clement.chia.cy@simedarby.com.sg; Xiaowen Li <xw@apro.com.sg>; Muna Talib <muna@aashlaw.com.sg>; Lynn Jaffar <lynn@aashlaw.com.sg>
Subject: Re: SLB 1510K - Pre Repair Survey Report

Hi Mr Jeyan,

Pertaining to your question, the estimate days of repair was taken into account when the during the survey was conducted.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Jeyan Nair <jeyan@aashlaw.com.sg>
Sent: Thursday, 14 April 2022 12:25 pm
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Rasul (LKKAUTO) <Rasul@lkkauto.com>; Accounts (LKKAUTO) <account@lkkauto.com>
Cc: clement.chia.cy@simedarby.com.sg <clement.chia.cy@simedarby.com.sg>; Xiaowen Li <xw@apro.com.sg>; Muna Talib <muna@aashlaw.com.sg>; Lynn Jaffar <lynn@aashlaw.com.sg>
Subject: RE: SLB 1510K - Pre Repair Survey Report

Dear Veron,

We refer to the above matter.

Please let us have the Surveyor's clarification on the following: -

- a. Does the Estimate Days of Repair take into account the days on which the Survey was conducted?
- b. Does the Estimate Days of Repair include the time taken for the parts to arrive from overseas. (Please refer to the email from Clement Chia dated 16 February 2022 attached herein)?

Please let us have your response urgently as we require the above information to advise our client.

We look forward to hearing from you.

Best regards,
Jeyan Nair
on behalf of Ms Muna Talib

A.ANG, SEAH & HOE

Advocates & Solicitors, Singapore

**63 Market Street #05-01,
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From: Jeyan Nair

Sent: Wednesday, 13 April 2022 2:48 pm

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Cc: Rasul (LKKAUTO) <Rasul@lkkauto.com>; Muna Talib <muna@aashlaw.com.sg>; Xiaowen Li <xw@apro.com.sg>;

Accounts (LKKAUTO) <account@lkkauto.com>; clement.chia.cy@simedarby.com.sg

Subject: RE: SLB 1510K - Pre Repair Survey Report

Dear Veron,

Thank you for your confirmation.

Best regards,
Jeyan Nair

on behalf of Ms Muna Talib

A.ANG, SEAH & HOE

Advocates & Solicitors, Singapore

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Sent: Wednesday, 13 April 2022 2:40 pm

To: Jeyan Nair <jevan@aashlaw.com.sg>

Cc: Rasul (LKKAUTO) <Rasul@lkkauto.com>; Muna Talib <muna@aashlaw.com.sg>; Xiaowen Li <xw@apro.com.sg>;

Accounts (LKKAUTO) <account@lkkauto.com>; clement.chia.cy@simedarby.com.sg

Subject: FW: SLB 1510K - Pre Repair Survey Report

Dear Sir,

This is the full set of survey report.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeyan Nair <jeyan@aashlaw.com.sg>
Sent: Wednesday, 13 April 2022 10:24 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; assignments <assignments@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: Muna Talib <muna@aashlaw.com.sg>; Xiaowen Li <xw@apro.com.sg>; Accounts (LKKAuto) <account@lkkauto.com>; clement.chia.cy@simedarby.com.sg
Subject: RE: SLB 1510K - Pre Repair Survey Report

Dear Sirs,

We refer to the above matter.

Our client has provided us with the Inspection Report, Adjustment and Photographs. We attach herewith a copy of the same for your ease of reference.

Kindly confirm if this is the full set of documents or whether there are any further documents that you may have for our perusal and instructions.

We look forward to hearing from you.

Best regards,
Jeyan Nair
on behalf of Ms Muna Talib

A.ANG, SEAH & HOE

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From: Jeyan Nair
Sent: Monday, 11 April 2022 3:06 pm
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; assignments <assignments@lkkauto.com>; Rasul (LKKAUTO) <Rasul@lkkauto.com>
Cc: Muna Talib <muna@aashlaw.com.sg>; Xiaowen Li <xw@apro.com.sg>; Accounts (LKKAUTO) <account@lkkauto.com>; clement.chia.cy@simedarby.com.sg
Subject: RE: SLB 1510K - Pre Repair Survey Report
Importance: High

Dear Veron,

We refer to the above matter and to our emails to you on 24 March 2022 at 3:22 p.m. and 3:42 p.m. and 5 April 2022 at 10:33 a.m. requesting for the surveyor's report.

We write to inform you that the owners of motor vehicle no. YQ 4143J ("**Tortfeasor's Vehicle**"), Hak Kian Enterprise Pte Ltd ("**Tortfeasor**") have appointed solicitors. The solicitors for the Tortfeasor have written to us requesting for information. In this regard, it is pertinent that we receive the Surveyor's Report urgently.

We shall be grateful if you can let us have your Surveyor's Report by **2:00 p.m. on 14 April 2022** for our client's review and instructions.

All our client's rights are hereby expressly reserved.

Best regards,
Jeyan Nair
on behalf of Ms Muna Talib

A.ANG, SEAH & HOE

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Tuesday, 5 April 2022 10:38 am
To: Jeyan Nair <jeyan@aashlaw.com.sg>; assignments <assignments@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: Muna Talib <muna@aashlaw.com.sg>; Xiaowen Li <xw@apro.com.sg>; Accounts (LKKAuto) <account@lkkauto.com>; clement.chia.cy@simedarby.com.sg
Subject: RE: SLB 1510K - Pre Repair Survey Report

Dear Sir,

Will get surveyor's to expedite on the matter.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeyan Nair <jeyan@aashlaw.com.sg>
Sent: Tuesday, 5 April 2022 10:33 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Muna Talib <muna@aashlaw.com.sg>; Xiaowen Li <xw@apro.com.sg>; Accounts (LKKAuto) <account@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>; clement.chia.cy@simedarby.com.sg
Subject: RE: SLB 1510K - Pre Repair Survey Report

Dear Veron,

We refer to the above matter and to our email of 24 March 2022.

We have yet to receive your response as well as the Surveyor Report for this matter.

We shall be grateful to hear from you soonest.

All our clients' rights are hereby expressly reserved.

Best regards,

Jeyan Nair

on behalf of Ms Muna Talib

A.ANG, SEAH & HOE

Advocates & Solicitors, Singapore

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From: Jeyan Nair

Sent: Thursday, 24 March 2022 3:42 pm

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Muna Talib <muna@aashlaw.com.sg>; Xiaowen Li <xw@apro.com.sg>; Accounts (LKKAuto) <account@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>; clement.chia.cy@simedarby.com.sg

Subject: RE: SLB 1510K - Pre Repair Survey Report

Dear Veron,

We refer to the above matter and to your email of earlier today. We wish to enquire why the final repair cost was not communicated to your surveyor by Autofrance.

We are instructed that our client has collected the vehicle and paid for the repairs. We have also been forwarded the final repair costs by our client. We attach herewith a copy of the same for your perusal. We trust that your surveyor would have a copy of the same

For your information, the total amount paid by our client is \$33,859.62. Please confirm if Autofrance had accepted LKK's recommendations for the repair costs.

Please let us have the completed report on an urgent basis.

Best regards,
Jeyan Nair
on behalf of Ms Muna Talib

A.ANG, SEAH & HOE

Advocates & Solicitors, Singapore
63 Market Street #05-01,

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Sent: Thursday, 24 March 2022 3:32 pm

To: Jeyan Nair <jevan@aashlaw.com.sg>; assignments <assignments@lkkauto.com>

Cc: Muna Talib <muna@aashlaw.com.sg>; Xiaowen Li <xw@apro.com.sg>; Accounts (LKKAUTO) <account@lkkauto.com>; Rasul (LKKAUTO) <Rasul@lkkauto.com>; clement.chia.cy@simedarby.com.sg

Subject: RE: SLB 1510K - Pre Repair Survey Report

Dear Jeyan Nair,

We are pending final repair cost from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeyan Nair <jeyan@aashlaw.com.sg>
Sent: Thursday, 24 March 2022 3:22 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Muna Talib <muna@aashlaw.com.sg>; Xiaowen Li <xw@apro.com.sg>; Accounts (LKKAUTO) <account@lkkauto.com>; Rasul (LKKAUTO) <Rasul@lkkauto.com>
Subject: RE: SLB 1510K - Pre Repair Survey Report

Dear Veron,

We refer to the above matter and to the confirmation from Mr. Clement Chia that the repairs to our client's vehicle had been completed.

We shall be grateful if you can let us have the Surveyor's report as soon as possible.

We look forward to hearing from you.

Best regards,
Jeyan Nair
on behalf of Ms Muna Talib

A.ANG, SEAH & HOE
Advocates & Solicitors, Singapore
63 Market Street #05-01,
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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Monday, 24 January 2022 1:49 pm
To: Jeyan Nair <jeyan@aashlaw.com.sg>; assignments <assignments@lkkauto.com>
Cc: Muna Talib <muna@aashlaw.com.sg>; Xiaowen Li <xw@apro.com.sg>; Accounts (LKKAUTO)

<account@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: RE: SLB 1510K - Pre Repair Survey Report

Dear Jeyan Nair,

Thank you for the email.

Dear Assignment Team,

Kindly assist.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeyan Nair <jeyan@aashlaw.com.sg>

Sent: Monday, 24 January 2022 1:30 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: Muna Talib <muna@aashlaw.com.sg>; Xiaowen Li <xw@apro.com.sg>; Accounts (LKKAuto) <account@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: RE: SLB 1510K - Pre Repair Survey Report

Dear Veron,

We refer to the above matter.

Our client wishes to commence the repairs to his vehicle as soon as possible.

In this regard, please contact the repairers, Autofrance at 6376 2288 to arrange for an appointment to carry out the pre-inspection of the vehicle.

Please contact us at 6225 4313 if there are any issues with respect to the recommendations for the repairs.

We look forward to receiving your updated report.

Best regards,

Jeyan Nair

on behalf of Ms Muna Talib

A.ANG, SEAH & HOE

Advocates & Solicitors, Singapore

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e-mail: jeyan@aashlaw.com.sg

Website: <http://www.aashlaw.com.sg/>

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From: Jeyan Nair

Sent: Monday, 17 January 2022 5:35 pm

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Cc: Muna Talib <muna@aashlaw.com.sg>; Xiaowen Li <xw@apro.com.sg>; Accounts (LKKAUTO) <account@lkkauto.com>; Rasul (LKKAUTO) <Rasul@lkkauto.com>

Subject: RE: SLB 1510K - Pre Repair Survey Report

Dear Veron,

We refer to the above matter and to your email of even date. Thank you for the clarification.

We shall review your responses and revert accordingly.

Best regards,

Jeyan Nair

on behalf of Ms Muna Talib

A.ANG, SEAH & HOE

Advocates & Solicitors, Singapore

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Monday, 17 January 2022 5:05 pm
To: Jeyan Nair <jeyan@aashlaw.com.sg>
Cc: Muna Talib <muna@aashlaw.com.sg>; Xiaowen Li <xw@apro.com.sg>; Accounts (LKKAUTO) <account@lkkauto.com>; Rasul (LKKAUTO) <Rasul@lkkauto.com>
Subject: FW: SLB 1510K - Pre Repair Survey Report

Dear Sir,

We have check with surveyor.

- a. The estimated costs of the parts listed as “*Check” and whether the Automotive Assessor agrees with the recommended costs provided by AutoFrance for the same accordingly;
‘check’ means un confirm item/part subject to dismantle to confirm damage .
- b. Whether, in the expertise of the Automotive Assessor, the items marked as “*Check” require repairs;
parts to be confirm upon inspection, if damage, required to be replace
- c. If the Automotive Assessor requires that the vehicle be dismantled to check the items marked as “*Check” in the LKK Adjustment document, whether he will be available to inspect the vehicle at the time the vehicle is being repaired;
Required to schedule date and timing for re inspection or resurvey
- d. Whether the Automotive Assessor needs to liaise with the repairers, AutoFrance, before and during the repair / dismantling of the motor vehicle no. SLB 1510K
yes, need to liaise with repairers and at the same time inspect damages with the attendance of repairer.

e. The costs involved in updating the Survey Report.

No further cost in providing a final survey report.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 13 January 2022 4:22 PM

To: jevan@aashlaw.com.sg

Cc: Muna Talib <muna@aashlaw.com.sg>; Xiaowen Li <xw@apro.com.sg>; Accounts (LKKAuto) <account@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: SLB 1510K - Pre Repair Survey Report

Dear Sir,

Will check with surveyor and revert.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeyan Nair <jevan@aashlaw.com.sg>

Sent: Thursday, 13 January 2022 12:43 PM

To: SUR <sur@lkkauto.com>

Cc: Muna Talib <muna@aashlaw.com.sg>; Xiaowen Li <xw@apro.com.sg>; Accounts (LKKAuto) <account@lkkauto.com>

Subject: SLB 1510K - Pre Repair Survey Report

Dear Sirs,

We refer to the above matter and to the telephone conversation between the undersigned and your Ms. Veron earlier today concerning our client's vehicle no. SLB 1510K. We attach herewith a copy of your survey report for your reference and review.

We also attach herewith the Estimate from Autofrance for your reference.

Background

Our client, Mr. Li Xiaowen is the owner of motor vehicle no. SLB 1510K. The vehicle was involved in a 3 vehicle chain collision on 24 November 2021. At that time, motor vehicle no. SLB 1510K was the middle vehicle.

The motor insurers for the last vehicle in the chain (i.e. motor lorry no. YQ 4143J) had repudiated policy liability. In the circumstances, our client wishes to pursue the claim against the driver of motor lorry no. YQ 4143J and/or his employer directly.

Survey Report

Our client had obtained an estimate from Autofrance for the repairs for SLB 1510K. As our client has to substantiate his claim to the third party, our client instructed LKK Auto Consultants to provide a pre-repair survey report so that the repair costs of the vehicle no. SLB 1510K can be crystalised.

In this regard, our client is seeking a clarification from your Automotive Assessor on the following: -

- a. The estimated costs of the parts listed as “*Check” and whether the Automotive Assessor agrees with the recommended costs provided by Autofrance for the same accordingly;
- b. Whether, in the expertise of the Automotive Assessor, the items marked as “*Check” require repairs;
- c. If the Automotive Assessor requires that the vehicle be dismantled to check the items marked as “*Check” in the LKK Adjustment document, whether he will be available to inspect the vehicle at the time the vehicle is being repaired;
- d. Whether the Automotive Assessor needs to liaise with the repairers, AutoFrance, before and during the repair / dismantling of the motor vehicle no. SLB 1510K
- e. The costs involved in updating the Survey Report.

Meanwhile, we will be writing to the potential defendant to invite them to conduct a pre repair survey on motor vehicle no. SLB 1510K. We shall keep you updated on the same.

As time is of the essence, we shall be grateful if you can let us have your clarification on the above on an urgent basis.

We look forward to hearing from you.

Best regards,
Jeyan Nair
on behalf of Ms Muna Talib

A.ANG, SEAH & HOE

Advocates & Solicitors, Singapore

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Singapore 048942**

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UEN: 53131121W

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