# Meng Yan (LKK Auto)

**From:** Pauline Tham <pauline.tham@sq.cntaiping.com>

Sent: Tuesday, 28 December, 2021 8:43 PM

To: Suann; nitha@mova.com.sg; sur@lkkauto.com; Nivitha (LKK Auto);

assignments@lkkauto.com Claims Dept of CTI; 'Billy'

Subject: RE: SNM21D207586/C02/XE4269E/THAMYL / FW: TP CLAIMS - SJJ1365U AGANST

XE4269E DOA 24/12/2021

**Attachments:** RPT.pdf; EST.pdf

### **Without Prejudice**

Hi Suann

Cc:

Thanks for your reply.

Hi LKK (Taufikh)

Please conduct PRS.

### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

#### **Pauline Tham**

Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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**From:** Suann < suann@mova.com.sg>

Sent: Tuesday, December 28, 2021 4:38 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; nitha@mova.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'Billy' <billy@mova.com.sg>

<sup>\*\*</sup> Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

**Subject:** RE: SNM21D207586/C02/XE4269E/THAMYL / FW: TP CLAIMS - SJJ1365U AGANST XE4269E DOA 24/12/2021

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Dear Pauline,

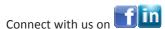
Please arrange LKK Mohd Taufikh to survey my client vehicle SJJ1365U at 15 Fan Yoong Rd.

Thank you

Best Regards
Suanne Chiu
Claims Asst.Manager
MOVA Automotive Pte Ltd
Tel: +65 6262 3377 ext - 0

Fax: +65 62643151





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**From:** Pauline Tham [mailto:pauline.tham@sq.cntaiping.com]

Sent: Tuesday, 28 December 2021 15:54

To: nitha@mova.com.sq; Suann

Cc: Claims Dept of CTI

Subject: RE: SNM21D207586/C02/XE4269E/THAMYL / FW: TP CLAIMS - SJJ1365U AGANST XE4269E DOA

24/12/2021

### Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

\*\* Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

### **Pauline Tham**

Claims Department

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, December 28, 2021 2:57 PM

To: <a href="mailto:nitha@mova.com.sg">nitha@mova.com.sg</a>; Pauline Tham <a href="mailto:pauline.tham@sg.cntaiping.com">pauline.tham@sg.cntaiping.com</a>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D207586/C02/XE4269E/THAMYL / FW: TP CLAIMS - SJJ1365U AGANST XE4269E DOA

24/12/2021

Without Prejudice

Dear Pauline,

Please conduct PRS for SJJ1365U.

Note: officer in charge Pauline Tham 63896541.

#### NOTICE:

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#### Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Nitha < nitha@mova.com.sg >

Sent: Tuesday, 28 December 2021 2:34 pm

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: 'Billy' < billy@mova.com.sg>; 'Suann' < suann@mova.com.sg>
Subject: TP CLAIMS - SJJ1365U AGANST XE4269E DOA 24/12/2021

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Dear All,

Kindly assign surveyor to survey SJJ1365U today at 15 Fan Yoong Road and revert officer in charge.

Thank you

Best Regards,

Nitha

Claims Officer Mova Automotive Pte Ltd Tel: 6272 3892 Fax: 6270 8314





