Meng Yan (LKK Auto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Tuesday, 28 December, 2021 5:07 PM

To: jeslyn@carzauto.com.sg; assignments@lkkauto.com; sur@lkkauto.com

Cc: Claims Dept of CTI

Subject: RE: SNM21D207551/C02/GY984X/LEEPG/ FW: Request Surveyor for Pre-repair

inspection Ur Ref: GY984X I Our Ref: CT/2112-004/GBF9488L

Attachments: SAS-GBF9488L.pdf; PRI GBF9488L.pdf

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange to conduct PRS on without prejudice basis. Car in workshop, ready for survey.

Venue: 61 Woodland Industrial Park E9 #04-04 (Premium 9) Singapore 757047.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: jeslyn@carzauto.com.sg <jeslyn@carzauto.com.sg>

Sent: Tuesday, 28 December 2021 5:05 pm

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com> **Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D207551/C02/GY984X/LEEPG/ FW: Request Surveyor for Pre-repair inspection Ur Ref: GY984X I

Our Ref: CT/2112-004/GBF9488L

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Hi Cecilia

We would like to assign LKK to conduct the pre-repair inspection survey for vehicle number: GBF9488L. I hope that you may help us inform surveyor that the vehicle are in our workshop and ready to be survey. Our workshop located at 61 Woodland Industrial Park E9 #04-04 (Premium 9) Singapore 757047.

Thank You.

With Regards, Jeslyn Chua HP: 9380 9969



I KAKI BUKIT AVE 6, #02-35, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883 I KAKI BUKIT AVE 6, #01-14, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883 61 WOODLANDS INDUSTRIAL PARK E9, #04-04, (PREMIUM @ E9), SINGAPORE 7 25/9 MACPHERSON ROAD, (SMRT SHELL SERVICE STATION), SINGAPORE 34RS84

SALES@CARZAUTO.COM.SG FACEBOOK.COM/CARZAUTOSERVICES HTTP://WWW.CARZAUTO.COM.SG

From: Cecilia Lee Peng Geok < cecilia.lee@sg.cntaiping.com >

Sent: Tuesday, 28 December 2021 4:49 pm

To: jeslyn@carzauto.com.sg

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D207551/C02/GY984X/LEEPG/ FW: Request Surveyor for Pre-repair inspection Ur Ref: GY984X I

Our Ref: CT/2112-004/GBF9488L

Without Prejudice

Our reference: SNM21D207551/C02/GY984X/LEEPG

Your reference: GBF9488

Dear Sirs.

ACCIDENT INVOLVING GY984X & GBF9488 ON 24/12/2021

We refer to your email of 28/12/2021.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to com when you reply to us.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 28 December 2021 4:41 pm

To: jeslyn@carzauto.com.sg; Cecilia Lee Peng Geok cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D207551/C02/GY984X/LEEPG/ FW: Request Surveyor for Pre-repair inspection Ur Ref: GY984X I

Our Ref: CT/2112-004/GBF9488L

Without Prejudice

Dear Cecilia,

Please conduct PRS for GBF9488L.

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen Claims Department China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: jeslyn@carzauto.com.sg <jeslyn@carzauto.com.sg>

Sent: Tuesday, 28 December 2021 2:17 pm

To: Claims Dept of CTI < claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: Request Surveyor for Pre-repair inspection Ur Ref: GY984X | Our Ref: CT/2112-004/GBF9488L

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Hi Sir

Good Afternoon

I am writing to enquire about an arrangement of pre-repair inspection survey for vehicle number: GBF9488L. Please find the attached file for your review.

If you need more information about this case, please do not he sitate to email or contact me.

Thank You.

With Regards, Jeslyn Chua HP: 9380 9969



CARZ AUTO SERVICES PTE LTD

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TEL: 6909 3080 FAX: 6909 3081 1 XAXI BUST AVE 6, 902-26, (ALTOBAY@XASI BUST), SINGAPORE 417883 3 XAXI BUST AVE 6, 902-25, (ALTOBAY@XASI BUST), SINGAPORE 417883 1 XAXI BUST AVE 6, 901-14. (ALTOBAY@XASI BUST), SINGAPORE 417883 61 WOODLANDS INDUSTRIAL PARK E9, 904-04, (PREMIUM @ E9), SINGAPORE 757047 239 MACPHERSON ROAD, (SMRT SHELL SERVICE STATION), SINGAPORE 348584

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