

From: Denise Tay (LKKAuto) denisetay@lkkauto.com
Subject: Re: OWN DAMAGED CLAIM FOR SMA 3702 D DOA 21/12/2021
Date: 3 Jan 2022 at 10:43:40 PM
To: claims@premiumauto.com.sg, Admin-D (LKKAuto) admin-d@lkkauto.com, SUR sur@lkkauto.com, assignments@lkkauto.com

Dear Sir/Madam,

As instructed by our client , please proceed to repair the **insured vehicle SMA 3702D (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: [6741 8434](tel:67418434) to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document

Best Regards,
Denise Tay | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: denisetay@lkkauto.com |
fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

On 3 Jan 2022, at 2:08 PM, Denise Tay (LKKAuto) [<denisetay@lkkauto.com>](mailto:denisetay@lkkauto.com) wrote:

Hi,

Not yet. Will update again on the updates

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 3 January 2022 1:38 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGED CLAIM FOR SMA 3702 D DOA 21/12/2021

Dear all,

Any update on repair approval ?

Thank you

Best Regards,

Zoey Kum

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. [+65 6836 2223](tel:+6568362223)



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Thank you

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 30 December 2021 8:32 AM
To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OWN DAMAGED CLAIM FOR SMA 3702 D DOA 21/12/2021

Dear all,

Any update on repair limit?

Thank you
Best Regards,
Zoey Kum
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
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Thank you

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 28 December 2021 2:31 PM
To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGED CLAIM FOR SMA 3702 D DOA
21/12/2021

Dear all,

Attached revise estimate for your kind reference.

Kindly assist on repair approval.

Thank you
Best Regards,
Zoey Kum
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

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From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 23 December 2021 6:12 PM

To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGED CLAIM FOR SMA 3702 D DOA
21/12/2021

Dear all,

Attached estimate for your kind reference.

Thank you
Best Regards,
Zoey Kum
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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Thank you

From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Thursday, 23 December 2021 8:28 AM

To: 'Claims' <claims@premiumauto.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: OWN DAMAGED CLAIM FOR SMA 3702 D DOA 21/12/2021

Dear George,

Noted with thanks.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: [6741-8434](tel:6741-8434) | email: assignments@lkkauto.com | fax:

6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 I
S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 22 December, 2021 6:11 PM
To: 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OWN DAMAGED CLAIM FOR SMA 3702 D DOA 21/12/2021

Dear all,

Kindly register OD claim for above mentioned vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Please arrange for car survey on 28/12/21 @ 2PM at 55 Ubi road 1. Owner waiting

Thank you.

Best regards,
George Wong
Claims advisor

❖ **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

[281 Alexandra Road Singapore 159938](https://www.premiumauto.com.sg)

p. [+65 6366 2323](tel:+6563662323) **d.** [66900293](tel:+6566900293)

e. Claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom [281 Alexandra Road Singapore 159938](https://www.premiumauto.com.sg) **p.** [+65 68362223](tel:+6568362223)



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