

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 15 April 2022 9:18 PM  
**To:** Rasul (LKKAuto); SUR; CS A Team; Lauro Araos Songcuan Jr  
**Cc:** Andre Chow En De; Coco Lu Ting; Loi Ai Ting; Edwin Abcede Caina  
**Subject:** RE: SMP2230B (MIT) - FINALIZE OD CLAIM (AIG/REVERT)

Dear Larry,

Confirm finalized amount of **\$ 9,409.28** before Gst @ 10 days

Kindly forward invoice and discharge voucher for us to close file.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rasul (LKKAuto)  
**Sent:** Wednesday, 13 April 2022 11:58 AM  
**To:** SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
**Subject:** FW: SMP2230B (MIT) - FINALIZE OD CLAIM (AIG/REVERT)

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**From:** Lauro Araos Songcuan JR <[lauro.songcuan@cyclecarriage.com.sg](mailto:lauro.songcuan@cyclecarriage.com.sg)>  
**Sent:** Wednesday, 13 April 2022 11:57:25 am (UTC+08:00) Kuala Lumpur, Singapore  
**To:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Cc:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Loi Ai Ting <[aiting.loi@cyclecarriage.com.sg](mailto:aiting.loi@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>  
**Subject:** RE: SMP2230B (MIT) - FINALIZE OD CLAIM (AIG/REVERT)

Hi Rasul,

Refer to photos for "Bracket rear bumper LH".

For mudguard rear LH is missing when they dismantle the rear bumper.

Hope this clarifies.

Thanks

**Best regards,**

Larry Songcuan  
Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4658 • F: +65 6565 1240 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

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**From:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Sent:** 13 April 2022 11:44 AM  
**To:** Lauro Araos Songcuan JR <[lauro.songcuan@cyclecarriage.com.sg](mailto:lauro.songcuan@cyclecarriage.com.sg)>  
**Cc:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Loi Ai Ting <[aiting.loi@cyclecarriage.com.sg](mailto:aiting.loi@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>  
**Subject:** Re: SMP2230B (MIT) - FINALIZE OD CLAIM (AIG/REVERT)

**This email was sent from outside of your organisation**

GOT 2 MORE ITEM

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

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*Save the Earth. Print only when necessary.*

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**From:** Lauro Araos Songcuan JR <[lauro.songcuan@cyclecarriage.com.sg](mailto:lauro.songcuan@cyclecarriage.com.sg)>  
**Sent:** Wednesday, 13 April 2022 11:40 am  
**To:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Cc:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Loi Ai Ting <[aiting.loi@cyclecarriage.com.sg](mailto:aiting.loi@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>  
**Subject:** RE: SMP2230B (MIT) - FINALIZE OD CLAIM (AIG/REVERT)

Hi Rasul,

Damage photos for Buzzer, Keyless.

Thanks

Best regards,

**Larry Songcuan**  
Customer Service



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**From:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Sent:** 13 April 2022 11:31 AM  
**To:** Lauro Araos Songcuan JR <[lauro.songcuan@cyclecarriage.com.sg](mailto:lauro.songcuan@cyclecarriage.com.sg)>  
**Subject:** Re: SMP2230B (MIT) - FINALIZE OD CLAIM (AIG/REVERT)

**This email was sent from outside of your organisation**

Hi Lauro,

under supplementary, buzzer keyless unable to see damage. as for question mark item, no parts display for photo taking,

1. bracket rear bumper LH
  2. mud guard rear LH
  3. supplementary buzzer keyless damage unseen
- Kindly assist to forward these damage photos

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

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**From:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>

**Sent:** Wednesday, 13 April 2022 11:20 am

**To:** Lauro Araos Songcuan JR <[lauro.songcuan@cyclecarriage.com.sg](mailto:lauro.songcuan@cyclecarriage.com.sg)>

**Cc:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Loi Ai Ting <[aiting.loi@cyclecarriage.com.sg](mailto:aiting.loi@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Subject:** Re: SMP2230B (MIT) - FINALIZE OD CLAIM (AIG/REVERT)

Hi Lauro,

Kindly forward the resurvey before paint photos

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

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---

**From:** Lauro Araos Songcuan JR <[lauro.songcuan@cyclecarriage.com.sg](mailto:lauro.songcuan@cyclecarriage.com.sg)>

**Sent:** Monday, 11 April 2022 4:48 pm

**To:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>

**Cc:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Loi Ai Ting <[aiting.loi@cyclecarriage.com.sg](mailto:aiting.loi@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>

**Subject:** RE: SMP2230B (MIT) - FINALIZE OD CLAIM (AIG/REVERT)

Additional photos attached.

Thanks

**Best regards,**

**Larry Songcuan**  
Customer Service



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**From:** Lauro Araos Songcuan JR  
**Sent:** 11 April 2022 04:43 PM  
**To:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Cc:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Loi Ai Ting <[aiting.loi@cyclecarriage.com.sg](mailto:aiting.loi@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>  
**Subject:** SMP2230B (MIT) - FINALIZE OD CLAIM (AIG/REVERT)

Dear Rasul,

Pls. refer to attached files and photos.

Kindly confirm finalized amount of **\$ 9,409.28** before Gst.

Thank you so much.

**Best regards,**

**Larry Songcuan**  
Customer Service



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