

Hsiao Tong (LKKAUTO)

From: Karen Tan <karentan@msfirstcapital.com.sg>
Sent: Monday, 3 January 2022 9:47 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: D21003541MFCV/PTE/KT : SJH699Z - TP Claim against YN3186H ; DOA : 27.12.2021 *** LKK REF: CC4/FCI21013261/R1pa3

Dear Hsiao Tong,

Thank you for the video.

We will proceed with Direct Settlement for this case.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, January 3, 2022 9:24 AM
To: Karen Tan <karentan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: D21003541MFCV/PTE/KT : SJH699Z - TP Claim against YN3186H ; DOA : 27.12.2021 *** LKK REF: CC4/FCI21013261/R1pa3

Dear Karen,

Further to our below email.

Attached is a copy of third party video footage for your easy reference.

Kindly advise liability as this party is checking.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, 2 January 2022 7:31 PM

To: KARENTAN@MSFIRSTCAPITAL.COM.SG

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: D21003541MFCV/PTE/KT : SJH699Z - TP Claim against YN3186H ; DOA : 27.12.2021 *** LKK REF: CC4/FCI21013261/R1pa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)

Sent: Wednesday, December 29, 2021 9:08 AM

To: 'Harinder Kaur' <Harinder@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: D21003541MFCV/PTE/KT : SJH699Z - TP Claim against YN3186H

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Harminder Kaur [<mailto:Harminder@msfirstcapital.com.sg>]
Sent: Tuesday, December 28, 2021 3:29 PM
To: Admin A <admin-a@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>
Cc: kenguan@automotiverepaircentre.com.sg
Subject: FW: D21003541MFCV/PTE/KT : SJH699Z - TP Claim against YN3186H

Dear Sirs,

Enclosed is our survey assignment.

Thank You.

Best Regards,
Harminder Kaur
Motor Claims

MS First Capital Insurance Ltd
A Member of **MS&AD** Insurance Group

36 Robinson Road, #16-01 City House, Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

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From: Ken ARC <kenguan@automotiverepaircentre.com.sg>
Sent: Monday, 27 December 2021 4:24 pm
To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>
Cc: ARC Ken Ho <kenho@automotiverepaircentre.com.sg>; ARC Razali <razali@automotiverepaircentre.com.sg>; ARC Shujuan <shujuan@automotiverepaircentre.com.sg>
Subject: SJH699Z - TP Claim against YN3186H

Dear Person in-charge,

Our client's vehicle **SJH699Z** wants to make a third party claim against **YN3186H** which is insured by **MS FIRST CAPITAL**.

Please find attached the accident report and estimate.

Kindly acknowledge with the Claim officer in-charge for **liability / settlement** of our client's claim.

Note to Survey Team,
Vehicle is **IN** at our workshop. Please arrange for survey.

Workshop Address: **48 Toh Guan Road East #02-146 S680586**

With Best Regards,
KenGuan
Whatsapp: 86153288

Automotive Repair Centre Pte Ltd
48 Toh Guan Road East #02-146
Enterprise Hub S608586

38 Woodlands Industrial Park E1
#05-18, Singapore 757700
Tel: 64688834 Fax: 64622278