

RE: [EXTERNAL] - ACCIDENT INVOLVING SMG 5516 E AND YOUR INSURED SLG 5704 R (GRAB) ON 26/12/21

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Tue 12/28/2021 5:51 PM

To: 'Motor Claim - III' <motorclaim@iii.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Dhanya B.Purushothaman' <Dhanya@iii.com.sg>

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 31-12-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Tuesday, 28 December, 2021 5:36 PM

To: Claims Dept <claims@premiumauto.com.sg>; sur@lkkauto.com; admin-a@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>

Cc: Dhanya B.Purushothaman <Dhanya@iii.com.sg>

Subject: RE: [EXTERNAL] - ACCIDENT INVOLVING SMG 5516 E AND YOUR INSURED SLG 5704 R (GRAB) ON 26/12/21

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SMG5516E](#) and let us have your report urgently.

This claim will be handled by [Ms Dhanya](#).

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Bhuvaneswari

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231



From: Claims Dept <claims@premiumauto.com.sg>
Sent: Tuesday, 28 December 2021 5:22 pm
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: [EXTERNAL] - ACCIDENT INVOLVING SMG 5516 E AND YOUR INSURED SLG 5704 R (GRAB) ON 26/12/21

Dear Bhuvaneswari,

We agreed the appoint the only motor surveyor to carry out the survey.

Kindly let us know the officer in-charge of this case.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

❖ PREMIUM AUTOMOBILES

(Reg No 199902271W)
55 Ubi Road 1 Singapore 408699
p. +65 6366 2323, d. +65 67689828
e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg
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From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Tuesday, 28 December 2021 5:15 PM
To: Claims
Subject: RE: [EXTERNAL] - ACCIDENT INVOLVING SMG 5516 E AND YOUR INSURED SLG 5704 R (GRAB) ON 26/12/21

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231



From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 28 December 2021 4:40 pm
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: [EXTERNAL] - ACCIDENT INVOLVING SMG 5516 E AND YOUR INSURED SLG 5704 R ON 26/12/21

Dear all,

Kindly assist in the liability clearance for above mentioned case. We are in the opinion that our client is not the proximate cause of the accident.

Therefore, we propose for direct settlement at 100% liability clearance in our clients favour.

Please advise who the officer in-charge we shall liaise with.

Attached are the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 31/12/21 @ 10:30am. Owner waiting

Thank you.

Best Regards,
Jennis Tan
Claims Administrator

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