

**RE: [EXTERNAL] - PRS for our client's vehicle SHD 3952 S and your insured's vehicle SMV 9314 R on 24.12.2021**

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Tue 12/28/2021 3:07 PM

To: 'Motor Claim - III' <motorclaim@iii.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Gabriel Wee' <Gabriel@iii.com.sg>; 'Dhanya B.Purushothaman' <Dhanya@iii.com.sg>

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Motor Claim - III <motorclaim@iii.com.sg>

**Sent:** Tuesday, 28 December, 2021 2:54 PM

**To:** Assessment Dept <assessment\_ltc@bifrostauto.com>; sur@lkkauto.com; admin-a@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>

**Cc:** Gabriel Wee <Gabriel@iii.com.sg>; Claims Dept <claims\_ltr@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Dhanya B.Purushothaman <Dhanya@iii.com.sg>; Ms Lim <claims\_ltm@bifrostauto.com>; Claims Dept <claims\_lts@bifrostauto.com>; Claims Dept <claims\_ltv@bifrostauto.com>

**Subject:** RE: [EXTERNAL] - PRS for our client's vehicle SHD 3952 S and your insured's vehicle SMV 9314 R on 24.12.2021

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SHD3952S](#) and let us have your report urgently.

This claim will be handled by [Ms Dhanya](#).

\*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

**Bhuvaneswari**

**Motor & Work Injury Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231



**From:** Assessment Dept <[assessment\\_ltc@bifrostable.com](mailto:assessment_ltc@bifrostable.com)>

**Sent:** Tuesday, 28 December 2021 2:43 pm

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Gabriel Wee <[Gabriel@iii.com.sg](mailto:Gabriel@iii.com.sg)>; Claims Dept <[claims\\_ltr@bifrostable.com](mailto:claims_ltr@bifrostable.com)>; Joseph Koh <[claims@bifrostable.com](mailto:claims@bifrostable.com)>; Ms Lim <[claims\\_ltm@bifrostable.com](mailto:claims_ltm@bifrostable.com)>; Claims Dept <[claims\\_lts@bifrostable.com](mailto:claims_lts@bifrostable.com)>; Claims Dept <[claims\\_ltv@bifrostable.com](mailto:claims_ltv@bifrostable.com)>

**Subject:** Re: [EXTERNAL] - PRS for our client's vehicle SHD 3952 S and your insured's vehicle SMV 9314 R on 24.12.2021

## **WITHOUT PREJUDICE**

**Dear Sir/Mdm,**

**Our client has selected LKK..**

**Please let us have your claim number and office-in-charge's contact.**

**Please let us have the clearance of liability for direct settlement.**

**Please assign the pre-repair survey as soon as possible.**

On Tue, 28 Dec 2021 at 14:37, Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above.

**Bhuvaneswari**

**Motor & Work Injury Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231



**From:** Assessment Dept <[assessment\\_ltc@bifrostauto.com](mailto:assessment_ltc@bifrostauto.com)>

**Sent:** Tuesday, 28 December 2021 11:24 am

**To:** Gabriel Wee <[Gabriel@iii.com.sg](mailto:Gabriel@iii.com.sg)>; Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>; Claims Dept <[claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com)>; Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>; Ms Lim <[claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com)>; Claims Dept <[claims\\_lts@bifrostauto.com](mailto:claims_lts@bifrostauto.com)>; Claims Dept <[claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com)>

**Subject:** [EXTERNAL] - PRS for our client's vehicle SHD 3952 S and your insured's vehicle SMV 9314 R on 24.12.2021

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Lee Kai Meng, to notify you of the aforesaid accident involving our client's vehicle SHD 3952 S and your insured's vehicle SMV 9314 R on 24.12.2021.

Please find enclose our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SMV 9314 R for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

**PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.**

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

**Contact Person:** Ms Lim / Ms Lee / Regina / Yee

**Contact Email:** [claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com) / [claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com) / [assessment\\_ltc@bifrostauto.com](mailto:assessment_ltc@bifrostauto.com)

VEH IN (Date & Time) : **28.12.2021**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

**You can protect our environment. Think before you print.**

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Best Regards

Regina / Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

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Best Regards

Regina / Yee  
Assessment Dept  
BIFROST AUTO PTE LTD  
O: 62436687

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