

Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 28 December, 2021 4:41 PM
To: Sainthan; SUR; assignments
Cc: marz@centrollc.com.sg; Claims Dept of CTI
Subject: RE: SNM21D207624/C02/GBG292M/TANCHC / FW: PRI SLM5999A (CLLC.PD.244.2021)

WITHOUT PREJUDICE

Dear Sain,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Marcus conduct the PRS.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

-----Original Message-----

From: Sainthan <sainthan@centrollc.com.sg>
Sent: Tuesday, 28 December 2021 4:39 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: marz@centrollc.com.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM21D207624/C02/GBG292M/TANCHC / FW: PRI SLM5999A (CLLC.PD.244.2021)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

Dear Jacqueline,

Our client has chosen Marcus Chua (LKK) as the SJE.
Kindly proceed to conduct the PRS. Thank you.

Best Regards,

SAIN

M/s Centro-Legal Law Corporation

151 Chin Swee Road
#02-21 Manhattan House
Singapore 169876
Tel: 6235 0633
Hp : 9088 5009
Fax: 6235 6939

This message is intended only for the use of individual or entity to whom it is addressed (including any attachments) and is confidential and maybe legally privilege. If you are not the intended recipient, please notify the sender immediately by return email, delete this message and you should not disseminate, distribute, or copy any information contained herein.

On 28/12/2021 14:57, Tan Chew Chik Jacqueline wrote:

> Without Prejudice
>
> Our reference: SNM21D207624/C02/GBG292M/TANCHC
>
> Your reference: SLM5999A
>
> Dear Sirs,
>
> ACCIDENT INVOLVING GBG292M & SLM5999A ON 27/12/2021
>
> We refer to your email of 28/12/2021.
>
> Kindly note the following:-
>
> * We would like to conduct pre-repair survey of the vehicle at
> the appointed workshop.
>
> * We propose the following list of surveyors to be nominated as
> the Single Joint Expert to conduct survey of the claimant's vehicle:-
>

> 1. Gary Soon (FTA)
>
> 6. Marcus Chua (LKK)
>
> 2. Chow Bo Xiong (FTA)
>
> 7. Kenneth Kong (LKK)
>
> 3. Ben Chua (FTA)
>
> 8. Adrian Ling (LKK)
>
> 4. Ng You Han (FTA)
>
> 9. Mohd Taufikh (LKK)
>
> 5. Henry Ng (FTA)
>
> 10. Steve Chen (LKK)
>
> * If we do not hear from you within two days of this letter, you
> shall have deemed to have agreed that the surveyor appointed by us
> shall be Single Joint Expert for this matter.
>
> * As per the NIMA Protocol, the survey by our appointed surveyor
> would include survey of your vehicle pre-repair, after it is
> dismantled, and post repairs. Hence, you need to provide us / our
> surveyors with the list of items that were damaged and required to be
> replaced or repaired to facilitate an effective survey.
>
> * As stated above, please inform us and our surveyor after the
> claimant's vehicle had been repaired so that our surveyor can carry
> out post repair inspection before the vehicle is returned to your
> client. Please co-ordinate with our surveyor immediately after the
> repair is completed.
>
> Thank you.
>
> ** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to
> us.
>
> NOTICE :
>
> In response to the escalating Covid-19 cases, please refrain from
> sending hardcopy documents to us as delay is to be expected for
> handling hardcopy documents. All correspondence should be made via
> email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any
> inconvenience caused is much regretted.
>
> Regards,
>
> Jacqueline Tan
>
> Senior Executive
>
> Claims Department

>

> China Taiping Insurance (Singapore) Pte. Ltd.

>

> 3 Anson Road #15-00 Springleaf Tower Singapore 079909

>

> DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

>

> W:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=04%7C01%7Cjacqueline.tan%40sg.cntaiping.com%7C7b42c7230f8a4280607808d9c9dd8a20%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637762775657711775%7CUnknown%7CTWFpbGZsb3d8eyJWljiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTil6Ik1haWwiLCJXVCi6Mn0%3D%7C3000&data=61UgFUUqFT7W0Vsw3mvDIsqfjGxvUsO2SVrSflpfe7I%3D&reserved=0> [1] | FB:

>

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=04%7C01%7Cjacqueline.tan%40sg.cntaiping.com%7C7b42c7230f8a4280607808d9c9dd8a20%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637762775657711775%7CUnknown%7CTWFpbGZsb3d8eyJWljiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTil6Ik1haWwiLCJXVCi6Mn0%3D%7C3000&data=gB5Qhh5efQlz9Nu0M8BP%2Fko5of98WPlo3EwGktifVc%3D&reserved=0> [2] | WeChat: 太平狮城

> Taiping SG

>

> _Disclaimer: This e-mail and any files transmitted with it is intended

> only for the named recipients and may contain confidential

> information. Any unauthorized disclosure, use or dissemination of this

> message, either in whole or partial, is prohibited. If you are not the

> intended recipient, please notify the sender immediately. Please

> delete the e-mail and any copies of it thereafter._

>

> -----Original Message-----

> From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

> Sent: Tuesday, 28 December 2021 2:52 PM

> To: sainthan@centrollc.com.sg; marz@centrollc.com.sg; Tan Chew Chik

> Jacqueline <jacqueline.tan@sg.cntaiping.com>

> Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

> Subject: O/R: SNM21D207624/C02/GBG292M/TANCHC / FW: PRI SLM5999A

> (CLLC.PD.244.2021)

>

> Without Prejudice

>

> Save as to costs

>

> Dear Jacqueline,

>

> Please conduct PRS for SLM5999A.

>

> Note: officer in charge Jacqueline Tan 63896185.

>

> NOTICE :

>

> In response to the escalating Covid-19 cases, please refrain from

> sending hardcopy documents to us as delay is to be expected for

> handling hardcopy documents. All correspondence should be made via

> email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any

> inconvenience caused is much regretted.

>

> Thank you

>

> Chong Boon Sen

>

> Claims Department

>

> China Taiping Insurance (Singapore) Pte. Ltd.

>

> 3 Anson Road #15-00 Springleaf Tower Singapore 079909

>

> DID: (65) 63896116 | F: (65) 62247175

>

> W:

>

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=04%7C01%7Cjacqueline.tan%40sg.cntaiping.com%7C7b42c7230f8a4280607808d9c9dd8a20%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637762775657711775%7CUnknown%7CTWFpbGZsb3d8eyJWljiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IklhaWwiLCJXVCi6Mn0%3D%7C3000&sdata=61UgFUUqFT7W0Vsw3mvDIIsqfjGxvUsO2SVrSflpfe7I%3D&reserved=0>

> [3] | FB:

>

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=04%7C01%7Cjacqueline.tan%40sg.cntaiping.com%7C7b42c7230f8a4280607808d9c9dd8a20%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637762775657711775%7CUnknown%7CTWFpbGZsb3d8eyJWljiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IklhaWwiLCJXVCi6Mn0%3D%7C3000&sdata=gB5Qhh5efQlz9Nu0M8BP%2Fko5of98WPlo3EwGktiflVc%3D&reserved=0>

> [4] | WeChat: 太平獅城 Taiping SG

>

> Disclaimer: This e-mail and any files transmitted with it is intended

> only for the named recipients and may contain confidential

> information. Any unauthorized disclosure, use or dissemination of this

> message, either in whole or partial, is prohibited. If you are not the

> intended recipient, please notify the sender immediately. Please

> delete the e-mail and any copies of it thereafter.

>

> -----Original Message-----

>

> From: Sainthan <sainthan@centrollc.com.sg>

>

> Sent: Tuesday, 28 December 2021 1:36 pm

>

> To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

>

> Cc: marz@centrollc.com.sg

>

> Subject: Re: PRI SLM5999A (CLLC.PD.244.2021)

>

> CAUTION: This email originated from outside the organization. Do not

> click links or open attachments unless you recognize the sender and

> know the content is safe.

>

> Dear Sirs,

>

> There is typo error in our PRI notice with your insured vehicle

> number.

>

> It should be GBG292M.

>
> Best Regards,
>
> SAIN
>
> M/s Centro-Legal Law Corporation
>
> 151 Chin Swee Road
>
> #02-21 Manhattan House
>
> Singapore 169876
>
> Tel: 6235 0633
>
> Hp : 9088 5009
>
> Fax: 6235 6939
>
> This message is intended only for the use of individual or entity to
> whom it is addressed (including any attachments) and is confidential
> and maybe legally privilege. If you are not the intended recipient,
> please notify the sender immediately by return email, delete this
> message and you should not disseminate, distribute, or copy any
> information contained herein.
>
> On 28/12/2021 13:21, Claims Dept of CTI wrote:
>
>> Without Prejudice
>
>> Save as to costs
>
>>
>
>> Dear Sir,
>
>>
>
>> No cover under GBC292M. Pls proof cover to process pri.
>
>>
>
>>
>
>>
>
>> NOTICE :
>
>> In response to the escalating Covid-19 cases, please refrain from
>
>> sending hardcopy documents to us as delay is to be expected for
>
>> handling hardcopy documents. All correspondence should be made via
>
>> email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any
>

>> inconvenience caused is much regretted.

>

>>

>

>> Thank you

>

>>

>

>> Chong Boon Sen

>

>> Claims Department

>

>>

>

>> China Taiping Insurance (Singapore) Pte. Ltd.

>

>> 3 Anson Road #15-00 Springleaf Tower Singapore 079909

>

>> DID: (65) 63896116 | F: (65) 62247175

>

>>

>

>> W:

>

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=04%7C01%7Cjacqueline.tan%40sg.cntaiping.com%7C7b42c7230f8a4280607808d9c9dd8a20%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637762775657711775%7CUnknown%7CTWFpbGZsb3d8eyJWlloiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTil6lk1haWwiLCJXVCI6Mn0%3D%7C3000&data=61UgFUUqFT7W0Vsw3mvDIsqfjGxvUsO2SVrSflpfe7l%3D&reserved=0>

> [3] | FB:

> <https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=04%7C01%7Cjacqueline.tan%40sg.cntaiping.com%7C7b42c7230f8a4280607808d9c9dd8a20%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637762775657711775%7CUnknown%7CTWFpbGZsb3d8eyJWlloiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTil6lk1haWwiLCJXVCI6Mn0%3D%7C3000&data=gB5Qhh5efQlz9Nu0M8BP%2Fko5of98WPlo3EwGktiflVc%3D&reserved=0>

> [4]

>

>> | WeChat: 太平狮城 Taiping SG

>

>>

>

>> Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please

>

>> delete the e-mail and any copies of it thereafter.
>
>>
>
>>
>
>> -----Original Message-----
>
>> From: marz@centrollc.com.sg <marz@centrollc.com.sg>
>
>> Sent: Tuesday, 28 December 2021 11:37 am
>
>> To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
>
>> Cc: Sainthan <sainthan@centrollc.com.sg>
>
>> Subject: PRI SLM5999A (CLLC.PD.244.2021)
>
>>
>
>> CAUTION: This email originated from outside the organization. Do not
>
>
>> click links or open attachments unless you recognize the sender and
>
>> know the content is safe.
>
>>
>
>>
>
>>
>
>>
>
>> Your ref : To be advised (GBC292M)
>
>> Our ref : CLLC.PD.244.2021
>
>> 28 DECEMBER 2021
>
>>
>
>> CHINA TAIPING INSURANCE SINGAPORE PTE LTD BY EMAIL
>
>> 3 Anson Road
>
>> #16-00 Springleaf Tower
>
>> Singapore 079909
>
>> Attn: Officer-In-Charge
>
>>
>
>> Dear Sirs,
>
>>

>
>> NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2
> WORKING
>
>> DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASE
>
>>
>
>> We act for NG LAM CHIN, the owner of motor vehicle SLM5999A, who has
>
>
>> appointed us to act on his behalf to claim against your insured's
>
>> vehicle no. GBC292M in regards to the road traffic accident on
>
>> 27.12.2021.
>
>>
>
>> Please be informed that the said motor vehicle can be inspected at:-
>
>
>>
>
>> CHOO MOTOR SPRAY PAINTER
>
>> 1 KAKI BUKIT AVENUE 6
>
>> #01-39 AUTOBAY @KB
>
>> SINGAPORE 417883
>
>>
>
>> Kindly contact Ms Shiyong at 6745 3897 Fax: 6745 8520
>
>>
>
>> Please note that if you fail to conduct the pre-repair inspection
>
>> within the next 2 working days excluding any intervening Saturday,
>
>> Sunday or Public Holiday, the said workshop will commence repairs
>
>> thereafter without further reference to you.
>
>>
>
>> Yours faithfully,
>
>>
>
>>
>
>> Best Regards,
>

>>
>
>> Marz
>
>> M/s Centro-Legal Law Corporation
>
>> 151 Chin Swee Road
>
>> #02-21 Manhattan House
>
>> Singapore 169876
>
>> Tel: 6235 0633
>
>> Fax: 6235 6939
>
> Links:
> -----
> [1]
> https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.s
> g.cntaiping.com%2F&data=04%7C01%7Cjacqueline.tan%40sg.cntaiping.co
> m%7C7b42c7230f8a4280607808d9c9dd8a20%7C52fbc9ef9a574c5ba4ca46f2633868e
> 5%7C0%7C0%7C637762775657711775%7CUnknown%7CTWFpbGZsb3d8eyJWljoIMC4wLjA
> wMDAiLCJljoiv2luMzliLCJBTil6lk1haWwiLCJXVCi6Mn0%3D%7C3000&data=6
> 1UgFUUqFT7W0Vsw3mvDlsqfjGxvUsO2SVrSflpfe7l%3D&reserved=0
> [2]
> https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.f
> acebook.com%2Fchinataipingsg%2F&data=04%7C01%7Cjacqueline.tan%40sg
> .cntaiping.com%7C7b42c7230f8a4280607808d9c9dd8a20%7C52fbc9ef9a574c5ba4
> ca46f2633868e5%7C0%7C0%7C637762775657711775%7CUnknown%7CTWFpbGZsb3d8ey
> JWljoIMC4wLjAwMDAiLCJljoiv2luMzliLCJBTil6lk1haWwiLCJXVCi6Mn0%3D%7C300
> 0&data=gB5Qhh5efQlz9Nu0M8BP%2Fko5of98WPlo3EwGktiflvc%3D&reser
> ved=0
> [3]
> https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.s
> g.cntaiping.com%2F&data=04%7C01%7Cjacqueline.tan%40sg.cntaiping.co
> m%7C7b42c7230f8a4280607808d9c9dd8a20%7C52fbc9ef9a574c5ba4ca46f2633868e
> 5%7C0%7C0%7C637762775657711775%7CUnknown%7CTWFpbGZsb3d8eyJWljoIMC4wLjA
> wMDAiLCJljoiv2luMzliLCJBTil6lk1haWwiLCJXVCi6Mn0%3D%7C3000&data=6
> 1UgFUUqFT7W0Vsw3mvDlsqfjGxvUsO2SVrSflpfe7l%3D&reserved=0
> [4]
> https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.f
> acebook.com%2Fchinataipingsg%2F&data=04%7C01%7Cjacqueline.tan%40sg
> .cntaiping.com%7C7b42c7230f8a4280607808d9c9dd8a20%7C52fbc9ef9a574c5ba4
> ca46f2633868e5%7C0%7C0%7C637762775657711775%7CUnknown%7CTWFpbGZsb3d8ey
> JWljoIMC4wLjAwMDAiLCJljoiv2luMzliLCJBTil6lk1haWwiLCJXVCi6Mn0%3D%7C300
> 0&data=gB5Qhh5efQlz9Nu0M8BP%2Fko5of98WPlo3EwGktiflvc%3D&reser
> ved=0