

Veron Chen (LKKAUTO)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Tuesday, 18 January 2022 8:34 AM
To: Chan, Shu Hui Agnes
Cc: Veron Chen (LKKAUTO); Choo, Thelma; Admin-D (LKKAUTO); assignments; SUR; Han, Bernard; Gnoh, Pau Loong
Subject: RE: supp LKK/OD(EST) \ CMTD2103850/THE - PRI of SKQ1799C (OD CLAIM) ACC ON 27.12.21

Hi Agnes,

Please assist.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Teo, Grace

Sent: Tuesday, January 18, 2022 8:11 AM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Choo, Thelma <thelma.choo@sompo.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Han, Bernard <Bernard.han@sompo.com.sg>

Subject: supp LKK/OD(EST) \ CMTD2103850/THE - PRI of SKQ1799C (OD CLAIM) ACC ON 27.12.21

Hi Loong,

Please assist.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Sent: Monday, January 17, 2022 7:25 AM

To: Choo, Thelma <thelma.choo@sompo.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; Teo, Grace <grace.teo@sompo.com.sg>; SUR <sur@lkkauto.com>

Subject: FW: LKK/OD(EST) \ CMTD2103850/THE - PRI of SKQ1799C (OD CLAIM) ACC ON 27.12.21

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Dear Thelma,

Enclosed supplementary for your approval please.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)

Sent: Friday, 7 January 2022 10:31 AM

To: Choo, Thelma <thelma.choo@sompo.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Teo, Grace <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK/OD(EST) \ CMTD2103850/THE - PRI of SKQ1799C (OD CLAIM) ACC ON 27.12.21

Dear Thelma,

Enclosed supplementary for your approval please.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Choo, Thelma <thelma.choo@sompo.com.sg>

Sent: Monday, 3 January 2022 8:47 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Teo, Grace <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK/OD(EST) \ CMTD2103850/THE - PRI of SKQ1799C (OD CLAIM) ACC ON 27.12.21

Dear Veron,

We refer to your email below

Excess \$700 applicable please proceed to authorize the repair

Thank you

Best Regards

Thelma Choo

Claims Executive

D: 6322 4681 | T: 6461 6555



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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Friday, December 31, 2021 10:21 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK/OD(EST) \ CMTD2103850/THE - PRI of SKQ1799C (OD CLAIM) ACC ON 27.12.21

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Thelma,

Enclosed preliminary revised of vehicle SKQ 1799C
Date of survey: 29/12/2021
Number of days (estimated) : 5 days

Vehicle repair on Lump Sum basis

We have Not authorise repair.

Kindly let us have your approval and provides policy excess

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 28 December 2021 4:36 PM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Choo, Thelma' <thelma.choo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK/OD(EST) \ CMTD2103850/THE - PRI of SKQ1799C (OD CLAIM) ACC ON 27.12.21

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 29-12-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Tuesday, 28 December, 2021 4:29 PM

To: Thanaleetchumi Santerashigaram <thana@jackcars.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: LKK/OD(EST) \ CMTD2103850/THE - PRI of SKQ1799C (OD CLAIM) ACC ON 27.12.21

Our Reference: CMTD2103850/THE

Your Reference: JC / 20211227 / SKQ1799C (OD)

Hi Ms. Thana,

We acknowledged receipt of your claim notification and have arranged **LKK Auto** to conduct the survey.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg

Please let us have a copy of the estimate once available.

Hi **LKK Auto**,

Please arrange **Mr. Adrian/ Kenneth/ Marcus** to conduct the motor survey for **SKQ1799C** on **Own Damage** basis.

Please revert with your preliminary report upon completion of survey to my colleague, **Ms. Thelma** for Authorisation.

Aside to Thelma,

Please advise on the Excess & Authorisation.

Our office will be closed on the following eve of public holiday:

- **31 Dec 2021 (Friday) full day. Business resumes 3 Jan 2022 (Monday).**

Here's wishing everyone Happy New Year!

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

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From: Thanaletchumi Santerashigaram <thana@jackcars.com.sg>
Sent: Tuesday, December 28, 2021 4:18 PM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Subject: PRI of SKQ1799C (OD CLAIM)

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Greetings ,

Attached would be the PRI of SKQ1799C for your kind perusal.

Kindly reply.

Thank You.

Best Regards ,
S.Thanaletchumi (Ms)
Claims Manager
JACK CARS ENTERPRISE PTE LTD
Office : 67488824
Mobile : 91701900
Fax : 67488834
Email : thana@jackcars.com.sg
Save the Earth. Print only when necessary.