

## Veron Chen (LKKAuto)

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**From:** Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>  
**Sent:** Tuesday, 18 January 2022 9:01 AM  
**To:** Veron Chen (LKKAuto)  
**Cc:** Admin-D (LKKAuto); assignments; SUR; Choo, Thelma; Teo, Grace  
**Subject:** FW: supp LKK/OD(EST) \ CMTD2103850/THE - PRI of SKQ1799C (OD CLAIM) ACC ON 27.12.21

Dear LKK

Please authorize the repair of SKQ1799C and the excess of 700/- is applicable.

Thank you.

**Working From Home with effect from 03 April 2020 till further notice.**

Best Regards  
**Agnes Chan**  
Claim Divison  
D: 6329 5327 | T: 6461 6555



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Monday, January 17, 2022 7:25 AM  
**To:** Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** FW: LKK/OD(EST) \ CMTD2103850/THE - PRI of SKQ1799C (OD CLAIM) ACC ON 27.12.21

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Thelma,

Enclosed supplementary for your approval please.

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)

**Sent:** Friday, 7 January 2022 10:31 AM

**To:** Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: LKK/OD(EST) \ CMTD2103850/THE - PRI of SKQ1799C (OD CLAIM) ACC ON 27.12.21

Dear Thelma,

Enclosed supplementary for your approval please.

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>

**Sent:** Monday, 3 January 2022 8:47 AM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: LKK/OD(EST) \ CMTD2103850/THE - PRI of SKQ1799C (OD CLAIM) ACC ON 27.12.21

Dear Veron,

We refer to your email below

Excess \$700 applicable please proceed to authorize the repair

Thank you

Best Regards

**Thelma Choo**

Claims Executive

D: 6322 4681 | T: 6461 6555



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50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Friday, December 31, 2021 10:21 AM  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: LKK/OD(EST) \ CMTD2103850/THE - PRI of SKQ1799C (OD CLAIM) ACC ON 27.12.21

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Thelma,

Enclosed preliminary revised of vehicle SKQ 1799C  
Date of survey: 29/12/2021  
Number of days (estimated) : 5 days

**Vehicle repair on Lump Sum basis**

**We have Not authorise repair.**

**Kindly let us have your approval and provides policy excess**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, 28 December 2021 4:36 PM  
**To:** 'Teo, Grace' <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; 'Choo, Thelma' <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: LKK/OD(EST) \ CMTD2103850/THE - PRI of SKQ1799C (OD CLAIM) ACC ON 27.12.21

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 29-12-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Tuesday, 28 December, 2021 4:29 PM  
**To:** Thanaleetchumi Santerashigaram <[thana@jackcars.com.sg](mailto:thana@jackcars.com.sg)>; Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>; 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** LKK/OD(EST) \ CMTD2103850/THE - PRI of SKQ1799C (OD CLAIM) ACC ON 27.12.21

Our Reference: CMTD2103850/THE  
Your Reference: JC / 20211227 / SKQ1799C (OD)

Hi Ms. Thana,

We acknowledged receipt of your claim notification and have arranged **LKK Auto** to conduct the survey.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/  
[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)

Please let us have a copy of the estimate once available.

Hi **LKK Auto**,

Please arrange **Mr. Adrian/ Kenneth/ Marcus** to conduct the motor survey for **SKQ1799C** on **Own Damage** basis.

Please revert with your preliminary report upon completion of survey to my colleague, **Ms. Thelma** for Authorisation.

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Aside to Thelma,

Please advise on the Excess & Authorisation.

**Our office will be closed on the following eve of public holiday:**

- **31 Dec 2021 (Friday) full day. Business resumes 3 Jan 2022 (Monday).**

**Here's wishing everyone Happy New Year!**

**[Working From Home with effect from 06 April 2020]**

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555  
For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**From:** Thanaletchumi Santerashigaram <[thana@jackcars.com.sg](mailto:thana@jackcars.com.sg)>

**Sent:** Tuesday, December 28, 2021 4:18 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** PRI of SKQ1799C (OD CLAIM)

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Greetings ,

Attached would be the PRI of SKQ1799C for your kind perusal.

**Kindly reply.**

**Thank You.**

**Best Regards ,  
S.Thanaletchumi (Ms)  
Claims Manager  
JACK CARS ENTERPRISE PTE LTD  
Office : 67488824  
Mobile : 91701900  
Fax : 67488834  
Email : [thana@jackcars.com.sg](mailto:thana@jackcars.com.sg)**

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