

Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 28 December, 2021 12:52 PM
To: VAuG Claims; SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM21D207584/C02/SJH1289S/TANCHC / FW: SLW8176K - China TP - DOA: 24/12/2021 - Yr Veh: SJH1289S - Arrange TP Survey
Attachments: GIA.pdf

WITHOUT PREJUDICE

Dear Raymond,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct the PRS.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: VAuG Claims <claims@vinsautogroup.com.sg>
Sent: Tuesday, 28 December 2021 12:47 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM21D207584/C02/SJH1289S/TANCHC / FW: SLW8176K - China TP - DOA: 24/12/2021 - Yr Veh: SJH1289S - Arrange TP Survey

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Good afternoon

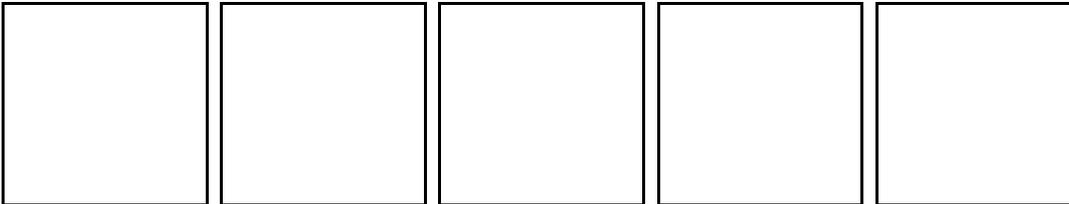
Kindly assign to LKK

Thanks
Best Regards
Raymond Teo



Sin Ming AutoCity
160 Sin Ming Drive
Singapore 575722
Showroom/Office: #03-03
Workshops: #08-08/09/10
Tel: 64532121 (4 lines)
Fax: 64599795
Website: www.vinsautogroup.com.sg
Email: claims@vinsautogroup.com.sg

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** w.e.f 15th May 2017, we have shifted location! **

** w.e.f 20th November 2017, we have changed our email address! **

On Tue, 28 Dec 2021 at 12:36, Tan Chew Chik Jacqueline
<jacqueline.tan@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM21D207584/C02/SJH1289S/TANCHC

Your reference: SLW8176K

Dear Sirs,

ACCIDENT INVOLVING SJH1289S & SLW8176KON 24/12/2021

We refer to your email of 28/12/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant' s vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant' s vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 28 December 2021 12:35 PM

To: VAuG Claims <claims@vinsautogroup.com.sg>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D207584/C02/SJH1289S/TANCHC / FW: SLW8176K - China TP - DOA: 24/12/2021 - Yr Veh: SJH1289S - Arrange TP Survey

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SLW8176K.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
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From: VAuG Claims <claims@vinsautogroup.com.sg>
Sent: Tuesday, 28 December 2021 8:59 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SLW8176K - China TP - DOA: 24/12/2021 - Yr Veh: SJH1289S - Arrange TP Survey

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Good morning,

Kindly send us the surveyor list for arranging survey

Can we confirm the liability?

Thanks!

Best Regards

Raymond Teo



Sin Ming AutoCity

160 Sin Ming Drive

Singapore 575722

Showroom/Office: #03-03

Workshops: #08-08/09/10

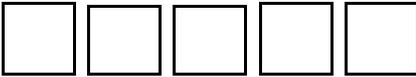
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