

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 29 December 2021 4:17 PM
To: Wah Hong; assignments
Cc: Admin-D (LKKAUTO); Steve Chen (LKK Auto)
Subject: RE: OD CLAIMS FOR VEHICLE SKU8870L ACCIDENT ON 17/12/2021 Our Ref: 21/21/22/VP05/025264

Dear Melvin,

As instructed by our client , please proceed to repair the **insured vehicle SKU 8870L on Lump Sum Repair, (Excess \$0/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wah Hong [mailto:motor@wahhong.sg]
Sent: Tuesday, 28 December 2021 3:58 PM
To: assignments <assignments@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Subject: Re: OD CLAIMS FOR VEHICLE SKU8870L ACCIDENT ON 17/12/2021 Our Ref: 21/21/22/VP05/025264

Hi Veron and team,

Kindly let me know the arrangement as this vehicle had survey by steve under tp claim and currently was convert to OD damage. Vehicle currently at my workshop and waiting for repair.

Thank You and Best Regards,

Melvin
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S(608581)

Tel: (65) 6773 7377
HP: (65) 8778 3338
Website: www.wahhong.sg
Mail: motor@wahhong.sg



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On 28-Dec-21 3:36 PM, ONG LI LI wrote:

Lonpac External - General

Dear Jimmy

We are appointing LKK to conduct the survey.

Please provide driver's driving license and video footage of the accident.

Dear Summer

FYA – OD survey. (pls note that your surveyor has already surveyed this vehicle under TP survey earlier)

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Wah Hong Motors & Credit Pte Ltd <motor@wahhong.sg>

Sent: Tuesday, 28 December 2021 2:23 PM

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>; ONG LI LI <llong@lonpac.com>

Subject: OD CLAIMS FOR VEHICLE SKU8870L ACCIDENT ON 17/12/2021

Dear Sirs/Madam,

We refer to the above own damage claim for owner of vehicle SKU8870L , ER KUAN YI WILSON.

Kindly send your surveyor for the assessment. We have also attached a revised GIA Report for your kind perusal

This vehicle has been converted from 3rd party to own damage claims due to 3rd party has yet to report and liability is not clear.

This vehicle also has been surveyed by LKK from 3rd party appointed Surveyor.

The owner of this vehicle would like to have their car repaired at our workshop, WAH HONG MOTORS & CREDIT Pte Ltd at 38 Toh Guan Road East Enterprise Hub #01-57 Singapore 608581, under his insurance company's Comprehensive Policy.

Should you have any enquiries, Kindly contact Melvin at 8778 3338 before coming down

Thank You and Best Regards,

Jimmy Thong

WAH HONG MOTORS & CREDIT PTE LTD

ROC:199806235M

ENTERPRISE HUB

38 TOH GUAN ROAD EAST

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