

FW: REQ FOR DIRECT SETTLEMENT - SLV4921H & GBA9741G ON 20.12.2021

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Tue 12/28/2021 9:51 AM

To: Admin A <admin-a@lkkauto.com>

Hi,

Kindly assist.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>**Sent:** Tuesday, 28 December, 2021 7:50 AM**To:** 'assignments' <assignments@lkkauto.com>**Cc:** MT_Claim_SG <mt_claim@lonpac.com>; Summer (LKK Auto) <admin-d@lkkauto.com>**Subject:** FW: REQ FOR DIRECT SETTLEMENT - SLV4921H & GBA9741G ON 20.12.2021

Lonpac External - General

Our Ref: 21/21/22/VC00/025275

Dear Summer,

Attached copy of insured 's report for onward transmission to the case handler.

Thank you.

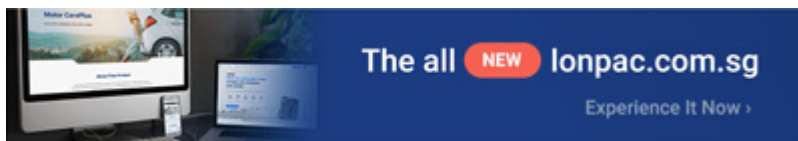
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“ In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please

expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused” .

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: caroline.tan@bisauto.com.sg <caroline.tan@bisauto.com.sg>

Sent: Monday, 27 December 2021 7:50 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: REQ FOR DIRECT SETTLEMENT - SLV4921H & GBA9741G ON 20.12.2021

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU/rental.

Many thanks

Caroline

BIS Automobiles Pte Ltd

Claims Manager - Body & Paint

30 Teban Gardens Crescent

Singapore 608927

Main: +65 6896 3933

DID: +65 6308 8517 / 9889 9293

Fax: +65 6561 1763

Website : <https://www.bmw.com.sg/en/topics/fascination-bmw/about-BIS.html>

Facebook : <https://www.facebook.com/BMWBIS>