

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 30 June 2022 4:45 PM
To: 'Teo, Grace'; 'Choo, Thelma'; SUR
Subject: RE: LKK/nr \ CMTD2103850/THE \ ACCIDENT INVOLVING SMQ4975S AND SKQ1799C ALONG PATERSON ROAD TOWARDS ORCHARD BVLD ON 27.12.2021 AT 1600HRS
Attachments: SMQ4975S IA.pdf; SMQ4975S ESTIMATE.pdf; SMQ4975S LTA.pdf

Dear Thelma,

Enclosed herewith preliminary advice of SMQ 4975S.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 31 December 2021 11:01 AM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Choo, Thelma' <thelma.choo@sompo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: LKK/nr \ CMTD2103850/THE \ ACCIDENT INVOLVING SMQ4975S AND SKQ1799C ALONG PATERSON ROAD TOWARDS ORCHARD BVLD ON 27.12.2021 AT 1600HRS

Dear Thelma,

Please be informed that we have inspected the vehicle SMQ 4975S on 29/12/2021 and pending for estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Tuesday, 28 December 2021 2:29 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Choo, Thelma' <thelma.choo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK/nr \ CMTD2103850/THE \ ACCIDENT INVOLVING SMQ4975S AND SKQ1799C ALONG PATERSON ROAD TOWARDS ORCHARD BVLD ON 27.12.2021 AT 1600HRS

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 29-12-21.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Tuesday, 28 December, 2021 2:24 PM
To: John Tee <ktmotorwerk@hotmail.com>; Choo, Thelma <thelma.choo@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: LKK/nr \ CMTD2103850/THE \ ACCIDENT INVOLVING SMQ4975S AND SKQ1799C ALONG PATERSON ROAD TOWARDS ORCHARD BVLD ON 27.12.2021 AT 1600HRS

Without Prejudice

Our Reference: CMTD2103850/THE
Your Reference: SMQ4975S

Dear John,

We refer to your email reply and agreed to appoint **LKK AUTO** to survey the above vehicle.

Hi **LKK Auto**,

Please arrange **Mr Adrian/ Kenneth/ Marcus** to conduct the survey for **SMQ4975S** on a without Prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

Our office will be closed on the following eve of public holiday:

- **31 Dec 2021 (Friday) full day. Business resumes 3 Jan 2022 (Monday).**

Here's wishing everyone Happy New Year!

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555
For motor claims survey request, please email to motorsurvey@sompo.com.sg

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: John Tee <ktmotorwerk@hotmail.com>

Sent: Tuesday, December 28, 2021 2:14 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Subject: Re: CMTD2103850/THE(nr) \ ACCIDENT INVOLVING SMQ4975S AND SKQ1799C ALONG PATERSON ROAD TOWARDS ORCHARD BVLD ON 27.12.2021 AT 1600HRS

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace,

I would like to appoint LKK.

Thank you

Sent from my iPhone

On 28 Dec 2021, at 2:06 PM, Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD2103850/THE

Your Reference: SMQ4975S

Date: 28/12/2021

Without Prejudice

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Dear John,

We acknowledged receipt of your claim notification and our in-house Mr. Teo is away.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/ thelma.choo@sompo.com.sg

Please be informed that we have yet to receive our insured's accident report.

As requested, please let us have your choice of surveyor in the list below to conduct the joint pre-repair survey.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

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- **31 Dec 2021 (Friday) full day. Business resumes 3 Jan 2022 (Monday).**

Here's wishing everyone Happy New Year!

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: John Tee <ktmotorwerk@hotmail.com>

Sent: Tuesday, December 28, 2021 11:22 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: ACCIDENT INVOLVING SMQ4975S AND SKQ1799C ALONG PATERSON ROAD TOWARDS ORCHARD BVLVD ON 27.12.2021 AT 1600HRS

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

To the officer in charge,

We are the appointed workshop for SMQ4975S. The other party SKQ1799C (SOMPO)

Please arrange for inspection at the following address:

KT MOTORWERK

ADD: Blk 3012 Bedok Industrial Park E, #01-2020 S489978

Once the date and time is firm, please inform us and look for John Tee, 98287487 during the inspection.

Regards,

John Tee,

HP:98287487

KT MOTORWERK

ADD: Blk 3012 Bedok Industrial Park E, #01-2020 S489978