

Shiau Chan (LKKAUTO)

From: Guo Qiang (LKKAUTO)
Sent: Tuesday, 8 November 2022 1:27 PM
To: SUR; CS A Team
Subject: 转发: SBE3456Z - China TP - Finalization

发件人: VAuG Claims <claims@vinsautogroup.com.sg>
已发送: 2022 年 11 月 8 日 13:26:35 (UTC+08:00) Kuala Lumpur, Singapore
收件人: Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>
抄送: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
主题: Re: SBE3456Z - China TP - Finalization

Good afternoon,

First, we did not say we want to use Premium price to claim, instead, we were proving your amount \$4000SN was not reasonable

Second, If Premium's list price we can't follow, please advise whose list price should we follow for Audi Spare Parts in this industry

Thanks!
Best Regards
Raymond teo



Sin Ming AutoCity
160 Sin Ming Drive
Singapore 575722
Claims Office: #03-03
Workshops: #08-08/09/10
Tel: 64532121
Fax: 64599795
Website: www.vinsautogroup.com.sg
Email: claims@vinsautogroup.com.sg

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** w.e.f 28th June 2022, our head office have shifted to 20 Sin Ming Lane #06-65/66 Singapore 573968 **

On Tue, 8 Nov 2022 at 13:22, Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com> wrote:
Hi Raymond,

“Without Prejudice”

In this condition, you used Premium Auto part price instead of your supplier part price to claim insurance was not reasonable.

Regards,
Guo Qiang

发件人: VAuG Claims <claims@vinsautogroup.com.sg>

发送时间: 2022 年 11 月 8 日 12:53

收件人: Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>

抄送: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

主题: Re: SBE3456Z - China TP - Finalization

Hi,

The parts price that we get was checked from other supplier which has brought in Audi Parts also

As you were questioning on the parts prices, so we went and verified the parts prices with Premium

Thanks!
Best Regards
Raymond Teo



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On Tue, 8 Nov 2022 at 12:33, Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com> wrote:
Hi Raymond,

“Without Prejudice”

It's huge difference between original estimate part price on 29/12/2021 and part price you checked on 05/07/2022.

Please provide evidence of price you checked with Premium Auto on 29/12/2021.

Regards,

Guo Qiang

发件人: VAuG Claims <claims@vinsautogroup.com.sg>

发送时间: 2022 年 11 月 8 日 11:51

收件人: Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>

抄送: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

主题: Re: SBE3456Z - China TP - Finalization

Good morning,

Please check the screenshot which we sent you on 30/06/2022 of the figure that we checked from Premium and also the part no.

Have you verified?

We do not accept the finalization figure

Thanks!

Best Regards

Raymond Teo



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On Tue, 8 Nov 2022 at 11:47, Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com> wrote:
Hi Raymond,

“Without Prejudice”

We will be advising our Principal a cost of repair \$26000/- with 9 days of repair, subject to their approval.

Regards,
Guo Qiang

发件人: Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>
发送时间: 2022 年 6 月 30 日 12:06
收件人: VAuG Claims <claims@vinsautogroup.com.sg>
主题: 回复: SBE3456Z - China TP - Finalization

Hi Eric,

“Without Prejudice”

We will be advising our Principal a cost of repair \$26000/- with 9 days of repair, subject to their approval.

Regards,
Guo Qiang

发件人: VAuG Claims <claims@vinsautogroup.com.sg>
发送时间: 2022 年 6 月 28 日 11:42
收件人: Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>
主题: Re: SBE3456Z - China TP - Finalization

Good morning,

Can we finalise this case?

Thanks with regards,
Eric



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On Wed, 22 Jun 2022 at 16:12, VAuG Claims <claims@vinsautogroup.com.sg> wrote:
Good afternoon,

Can we finalise this case?

Thanks with regards,
Eric



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On Fri, 17 Jun 2022 at 11:36, VAuG Claims <claims@vinsautogroup.com.sg> wrote:
Good morning,

Can we finalise this case?

Thanks!
Best regards,
Eric



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On Sat, 4 Jun 2022 at 09:45, VAuG Claims <claims@vinsautogroup.com.sg> wrote:
Good morning,

Can we finalise this case?

Thanks!
Best regards,
Iswan



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On Sat, 21 May 2022 at 13:33, VAuG Claims <claims@vinsautogroup.com.sg> wrote:
Good afternoon

Can we finalize the case?

Thanks!
Best Regards
Iswan



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On Tue, 26 Apr 2022 at 11:06, VAuG Claims <claims@vinsautogroup.com.sg> wrote:
Good morning,

Can we confirm the liability?

Thanks!
Best Regards
Raymond Teo



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On Mon, 28 Feb 2022 at 10:13, VAuG Claims <claims@vinsautogroup.com.sg> wrote:
Good morning,

Please check the attachment

Can we close the case @ Lump Sum \$38450 before GST?

Thanks!
Best Regards
Raymond Teo



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On Wed, 9 Feb 2022 at 16:39, VAuG Claims <claims@vinsautogroup.com.sg> wrote:

Good afternoon,

Can we finalize the case?

Kindly assist

Thanks!

Best Regards

Raymond Teo



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