

Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 28 December, 2021 10:11 AM
To: Thiam Heng Huat; SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM21D207550/C02/GY3526R/TANCHC / FW: REQUEST FOR PRS - GW7777S
YOUR INSURED: GY3526R DOA: 23.12.21
Attachments: 7777 - ETIQA.pdf; LOA.pdf; receipt-20211227-163436.pdf

WITHOUT PREJUDICE

Dear Steven

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Kenneth conduct the PRS.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Thiam Heng Huat <thh176@yahoo.com>
Sent: Tuesday, 28 December 2021 10:08 AM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM21D207550/C02/GY3526R/TANCHC / FW: REQUEST FOR PRS - GW7777S YOUR INSURED: GY3526R
DOA: 23.12.21

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,

Please arrange for Kenneth Kong to conduct the survey.

Warmest regards,
Steven
Thiam Heng Huat Pte Ltd
82636295

On Tuesday, 28 December 2021, 09:37:52 am SGT, Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM21D207550/C02/GY3526R/TANCHC

Your reference: GW7777S

Dear Sirs,

ACCIDENT INVOLVING GY3526R & GW7777S ON 23/12/2021

We refer to your email of 27/12/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 28 December 2021 9:36 AM
To: thh176@yahoo.com; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D207550/C02/GY3526R/TANCHC / FW: REQUEST FOR PRS - GW7777S YOUR INSURED: GY3526R DOA: 23.12.21

Without Prejudice

Dear Jacqueline,

Please conduct PRS for GW7777S.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen
Claims Department

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From: Thiam Heng Huat <thh176@yahoo.com>
Sent: Monday, 27 December 2021 4:43 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: REQUEST FOR PRS - GW7777S YOUR INSURED: GY3526R DOA: 23.12.21

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Dear Motor Claims Team,

We refer to the attachments.

Kindly assist to register our client's TP claim and let us have your list of nominated surveyors within the next 2 working days from date of this email.

Please respond soonest possible.

Warmest regards,
Steven
Thiam Heng Huat Pte Ltd
82636295