

Meng Yan (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Tuesday, 28 December, 2021 9:56 AM
To: renemer.bagang@ccfulco.com.sg; Mars Ler; assignments
Cc: Claims Dept of CTI; Alfred Toh; Chong Boon Sen
Subject: RE: SNM21D207609/C02/EG8333R/TOHHS / Accident On 26/12/2021 Involving Our Insured SMJ198G And Your Insured EG8333R
Attachments: SMJ198G.pdf

WITHOUT PREJUDICE

Dear Sirs

We refer to your email of 27 December 2021 at 2.15 pm.

Liability is clear and we agree on Direct Settlement, subject to consistency of damages, based on findings from M/s LKK Auto Consultants Pte Ltd., with supporting documents.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange survey on SMJ198G.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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alfred.toh@sg.cntaiping.com

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 28 December 2021 8:40 am
To: renemer.bagang@ccfulco.com.sg; Mars Ler <mars.ler@ccfulco.com.sg>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D207609/C02/EG8333R/TOHHS / FW: Accident On 26/12/2021 Involving Our Insured SMJ198G And Your Insured EG8333R

Without Prejudice

Dear Alfred,

Please conduct PRS for SMJ198G.

Note: officer in charge Alfred Toh

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Renemer Bagang <renemer.bagang@ccfulco.com.sg>
Sent: Monday, 27 December 2021 2:15 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Mars Ler <mars.ler@ccfulco.com.sg>
Subject: Accident On 26/12/2021 Involving Our Insured SMJ198G And Your Insured EG8333R

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Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to his/her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that his/her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good his/her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice his/her rights to recover any other damages he has suffered.

Please arrange for Pre-survey on 28/12/2021 Tuesday 10:00am at 330 Ubi Road 3 408650.

Thank you,

Best Regards,

Ren Bagang

Motor Claims Service Advisor

H/P +65 85523293 D/D 65949166

email : renemer.bagang@ccfulco.com.sg

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650

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