



# CITY AUTO PTE LTD

*One Stop Automotive Solution*

BLK 8, SIN MING IND. ESTATE #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Your ref: CC6/CTI21013202/Krs3

Our ref: JO202112-1309

21/03/2022

WITHOUT PREJUDICE

Attn: Motor Claim Dept

CHINA TAIPING INSURANCE (S) PTE LTD

NO. 3

ANSON RD

SPRINGLEAF TOWER

SINGAPORE 079909

Dear Sir/Mdm,

**Accident involving SMY1867Z and SMC7687C on 27/12/2021**

We refer to the above said accident.

We enclosed here with relevant documents as stated below:-

- Repair tax invoice
- Letter of authorization
- GIA search receipt

As instructed, we are claiming the following as stated below:-

Cost of Repair	:	S\$ 1,241.82
Rental (3 Days x \$79.00)	:	S\$ 237.00
LTA Search Fee	:	S\$ 2.00
		<u>S\$ 1,480.82</u>

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)

Tel: 6453 1235

Fax: 64537944

Email: [cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)



## CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.  
TEL: 6453 1235, 6452 0850 FAX: 6453 7944  
24hrs Towing Services Tel: 9823 9898  
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

### RE: LETTER OF AUTHORIZATION

Name of owner: LUMENS AUTO PTE LTD NRIC: 201426961K  
Address: 22 SIN MING LN, # 01-74 / 75 MIDVIEW CITY SINGAPORE 573969  
Name of Driver: ONG BOON SIANG NRIC: S6846923F  
Address: APT BLK 951 HOUGAHH AVENUE # 04-510 SINGAPORE 530951  
Accident on 27/12/2021 Involving SMC7637C AND SMY 1367Z  
At/along GM FOOD CENTRE PUNGGOL CAR PARK

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle TOYOTA PRIUS  
at my/our request I/We the above owner of Motor Vehicle No: SMY 1367Z do authorize  
them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party  
or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of  
use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said  
accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further  
authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our  
behalf concerning the said claim and such, all future correspondence should be addressed to the  
said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a  
valid discharge voucher or any other documents in connection with this on my/our behalf and for  
me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject  
to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises  
therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of  
repairs to my motor vehicle.

Owner Signature: \_\_\_\_\_

Name: LUMENS AUTO PTE LTD

Date: 28/12/2021



CITY AUTO PTE LTD  
Blk 8 Sin Ming Road  
#01-58/60/62 Sin Ming Ind Est  
Singapore 575643  
Tel: 6453 1235 Fax: 6453 7944  
(Claims Section)

Witness Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Date: 28/12/2021

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00107512101 Claim No : SNM21D207619/C02/SMC7687C/TANKL

Claimant : LUMENS AUTO PTE LTD

Amount : **S\$1,480.82**  
SINGAPORE DOLLARS ONE THOUSAND FOUR HUNDRED EIGHTY AND  
CENTS EIGHTY TWO Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMY1867Z

Insured Vehicle No. : SMC7687C

Date of Loss : 27/12/2021

Place of Accident : BLK 198 PUNGGOL FIELD RUBBISH CHUTE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LOH ZONG FEI

Driver Name : LOH ZONG FEI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	1,241.82
(3) Loss of Use/Rental/ <del>Earning</del>	S\$	237.00
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .		<b>S\$ 1,480.82</b>

Claimant Name : \_\_\_\_\_

NRIC No : 2XXXXX961K

Signature : \_\_\_\_\_

Date : 29/03/2022





# CITY AUTO PTE LTD

*One Stop Automotive Solution*

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

## TAX INVOICE

### CHINA TAIPING INSURANCE (S) PTE LTD

NO. 3

ANSON RD

SPRINGLEAF TOWER

SINGAPORE 079909

Attention: MOTOR CLAIM DEPARTMENT

Contact : 62222366

Fax No. : 62247175

Tax Invoice : I202203-000912

Date : 21/03/2022

Vehicle No. : SMY1867Z

Make / Model : TOYOTA PRIUS 5DR HATCHBACK  
(AUTO)

Mileage (km) : 0

Chassis No. : JTDKB3FUX03093011

Accident Date : 27/12/2021

Claim No. : CC6/CTI21013202/Krs3

Reference : JO202112-1309

Policy No. : D20MFL0005826-01

S/No.	Particular	Quantity	Unit Price	Amount
			<u>S\$</u>	<u>S\$</u>
<b>LIST ITEMS :</b>				
1	Rear bumper (upper)	1.0	485.60	485.60
2	Rear bumper (lower)	1.0	394.50	394.50
3	Rear Bumper clips	12.0	4.50	54.00
List Total :				934.10
25% Discount S\$ :				233.52
				700.58
<b>LABOUR :</b>				
- To install reverse sensor			40.00	40.00
-To knock jackout damaged parts, panel beating,welding, align, refix and to renew accident parts			200.00	200.00
- Spray painting on affected & replace parts			220.00	220.00
LABOUR Total S\$:				460.00

Total S\$: 1,160.58

GST @ 7% S\$: 81.24

Grand Total S\$: 1,241.82

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp

for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.

2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

**Thank You For Your Business !**

Date: 26/02/2021

PRIVATE AND CONFIDENTIAL

Ong Boon Siang  
Blk 951 Hougang Avenue 9  
#04-510  
Singapore 530951

Dear Ong Boon Siang,

**USE OF CAR AGREEMENT ("AGREEMENT")**

1. Subject to your agreement to the terms and conditions set out herein, we, Lumens Auto Pte. Ltd. (Company Registration No. 201426961K), a company incorporated in Singapore with its registered address at 22 Sin Ming Lane, #01-74 Midview City, Singapore 573969 ("**Company**"), authorizes you to use the following motor vehicle owned by the Company ("**Vehicle**") on the terms and conditions set out herein:

- (a) Make and model: **Toyota Prius Hybrid 1.8**
- (b) Registration number: **SMY1867Z**
- (c) Colour: **White**

2. You shall use the Vehicle for the sole purpose of providing the services under the service agreement with any ride-hail service provider authorised by the laws of Singapore ("**Service Company**"), which is in the business of providing car sharing services in Singapore whereby customers are able to book cars and be driven to their specified destination in return for a fare determined by the Service Company.

3. The term of this Agreement shall commence and end on the following dates:

Commencement date: 26/02/2021 ("**Commencement Date**")

Expiry date: 25/08/2022 ("**Expiry Date**")

This Agreement may be terminated early in accordance with the Standard Terms (as defined below).

In the event that this Agreement is terminated early for any reason whatsoever, you acknowledge and agree that the Deposit (as defined below) will be not refunded by the Company to you, and in the event that you have not paid the Deposit in full, you shall make payment of any shortfall in Deposit to the Company immediately.

4. In consideration for the use of the Vehicle, you shall pay to the Company, and the Company shall be entitled to, a facilitation fee of SGD79.00 per day ("**Facilitation Fee**") commencing on the Commencement Date and ending on the date on which this Agreement expires or is terminated. For the avoidance of doubt, if the Company is GST registered, the Company shall be entitled to charge goods and services tax at the prevailing rate on the Facilitation Fee and any other amounts payable by you to the Company under this Agreement (including the Standard Terms (as defined below)).

As a matter of goodwill, the Company will waive the Facilitation Fee payable for the Commencement Date.

5. On the Commencement Date, you shall place with the Company a deposit amounting to SGD1,500.00 ("**Deposit**"). The Deposit may be refunded to you only in accordance with the specific circumstances specified in the Standard Terms.

Yours faithfully,  
For and on behalf of Lumens Auto Pte. Ltd.



**IFFAH NABILAH**  
Name: **DRIVER RELATION**  
Designation:

---

#### ACCEPTANCE

I, Ong Boon Siang (Singapore NRIC No. S6846923F), acknowledge that I have read and fully understand the terms and conditions of this Agreement (which, for the avoidance of doubt, includes the Standard Terms). I hereby accept and agree to this Agreement.

The details of my Nominated Bank Account are as follows:

Name of Bank:  
Account Name:  
Account Number:

I confirm that the above bank account details are true and correct.

---

Signature  
Name: Ong Boon Siang  
Singapore NRIC No.: S6846923F  
Date: 26/02/2021

## INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SMC7687C

Date of Accident

27/12/2021



Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance .....

China Taiping Insurance (Sing...

Period of Insurance .....

21/06/2021 - 20/06/2022

Requested By .....

Jason Quak (City Auto Pte Ltd)

Requested Date .....

21/03/2022 08:55

## Payment details

Request Amount: S\$1.87

GST Amount: S\$0.13

Total Amount Due (GST Inclusive): S\$2

## General Insurance Association

Records Management Centre

GST Registration No: M400017735

**Jaslin Kok (LKK Auto)**

---

**From:** Jaslin Kok (LKK Auto)  
**Sent:** Thursday, 6 January 2022 6:01 PM  
**To:** jkpartnersg@gmail.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SMC 7687C & SMY 1867Z ALONG/AT PUNGGOL BLK 198 FIELD RUBBISH CHUTE ON 27/12/2021

Our Ref: CC6/CTI21013202/Krs3

**LOH ZONG FEI- BY EMAIL ONLY**

[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SMC 7687C & SMY 1867Z ALONG/AT PUNGGOL BLK 198 FIELD RUBBISH CHUTE ON 27/12/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SMY 1867Z against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle was reversing and collided with Third Party's stationary vehicle. Under Motor Accident Guide, Moving / Reversing vehicles must exercise greater caution than parked vehicles. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd*

*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

---

**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Tuesday, 22 March 2022 5:28 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A; Claims Dept of CTI  
**Subject:** RE: [Seek Mandate] - SNM21D207619/C02/SMC7687C/TANKL FW: Direct Settlement - Accident Involving SMC 7687C (OI : CTI - SNM21D207619/C02/TANKL) and SMY 1867Z (TP : LKK REF - CC6/CTI21013202/rs3) on 27/12/2021

[Confidential]

Dear Hsiao Tong,

We refer to your email below.

Please proceed to offer up to \$1,480.82(all-in) for the third party property claim.

Please keep us posted for us to act accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Monday, March 21, 2022 9:31 AM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** [Seek Mandate] - SNM21D207619/C02/SMC7687C/TANKL FW: Direct Settlement - Accident Involving SMC 7687C (OI : CTI - SNM21D207619/C02/TANKL) and SMY 1867Z (TP : LKK REF - CC6/CTI21013202/rs3) on 27/12/2021

[Confidential]

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM21D207619/C02/SMC7687C/TANKL**  
LKK ref : CC6/CTI21013202/Kps3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SMC7687C(CHINA TAIPING) AND SMY1867Z(TP) ON 27/12/2021**

We refer to the above matter.

Our insured driver reversed and collided onto third party who was behind his car. Liability is not in our driver's favour.

We seek your approval to offer repairer **"CITY AUTO PTE LTD"** at **\$1,480.82(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,075.91	\$ 1,241.82
2. Loss of Rental (3days x \$79.00)	\$ 237.00	\$ 237.00 (3days x 79.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 2,314.91</b>	<b><u>\$ 1,480.82</u></b>

Surveyor recommended 2days for repair +1PRS =3days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 02/03/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Wednesday, 29 December 2021 3:54 PM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.entaiping.com](mailto:KahLeong.Tan@sg.entaiping.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.entaiping.com](mailto:claimsdept@sg.entaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: SNM21D207619/C02/SMC7687C/TANKL FW: Direct Settlement - Accident Involving SMC 7687C (OI : CTI - SNM21D207619/C02/TANKL) and SMY 1867Z (TP : LKK REF - CC6/CTI21013202/rs3) on 27/12/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMY 1867Z at M/s CITY AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **Preliminary advice**

Kindly take note that the case handler in-charge is Jaslin.

*To check availability of the case handler, you may contact the undersigned.*

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

---

**From:** Tan Kah Leong <[KahLeong.Tan@sg.entaiping.com](mailto:KahLeong.Tan@sg.entaiping.com)>

**Sent:** Wednesday, December 29, 2021 3:39 PM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.entaiping.com](mailto:claimsdept@sg.entaiping.com)>

**Subject:** RE: SNM21D207619/C02/SMC7687C/TANKL FW: Direct Settlement - Accident Involving SMC 7687C (OI : CTI - SNM21D207619/C02/TANKL) and SMY 1867Z (TP : LKK REF - CC6/CTI21013202/rs3) on 27/12/2021

[Confidential]

Dear Su Li,

We refer to your email below.

Attached is our insured's accident report for your necessary action.

Please seek our mandate before any claim settlement.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Tan Kah Leong  
**Sent:** Tuesday, December 28, 2021 2:41 PM  
**To:** [suli@lkkauto.com](mailto:suli@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); [jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM21D207619/C02/SMC7687C/TANKL FW: Direct Settlement - Accident Involving SMC 7687C (OI : CTI - SNM21D207619/C02/TANKL) and SMY 1867Z (TP : LKK REF - CC6/CTI21013202/rs3) on 27/12/2021

Dear Su Li,

We refer to your email below.

Our insured has yet to report the accident to us.

We will inform our insured to report the accident asap for us to revert to you.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Assistant Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, December 28, 2021 1:28 PM

**To:** [suli@lkkauto.com](mailto:suli@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); [jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com); Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D207619/C02/SMC7687C/TANKL FW: Direct Settlement - Accident Involving SMC 7687C (OI : CTI - TBA) and SMY 1867Z (TP : LKK REF - CC6/CTI21013202/rs3) on 27/12/2021

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM21D207619/C02/SMC7687C/TANKL.

Dear,

Pls revert LKK.

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Tuesday, 28 December 2021 11:37 am

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SMC 7687C (OI : CTI - TBA) and SMY 1867Z (TP : LKK REF - CC6/CTI21013202/rs3) on 27/12/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s CITY AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

– TP GIA report

Note : no survey done yet.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured' s GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

*To check availability of the case handler, you may contact the undersigned.*

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**