

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 21 March 2022 9:31 AM
To: Tan Kah Leong
Cc: Admin A; claimsdept@sg.cntaiping.com
Subject: [Seek Mandate] - SNM21D207619/C02/SMC7687C/TANKL FW: Direct Settlement - Accident Involving SMC 7687C (OI : CTI - SNM21D207619/C02/TANKL) and SMY 1867Z (TP : LKK REF - CC6/CTI21013202/rs3) on 27/12/2021
Attachments: LKK Survey Report & Photos.pdf; TP LOD & Docs.pdf; LETTER TO OI SMC 7687C.pdf

Your ref: **SNM21D207619/C02/SMC7687C/TANKL**
LKK ref : CC6/CTI21013202/Kps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMC7687C(CHINA TAIPING) AND SMY1867Z(TP) ON 27/12/2021

We refer to the above matter.

Our insured driver reversed and collided onto third party who was behind his car. Liability is not in our driver's favour.

We seek your approval to offer repairer **"CITY AUTO PTE LTD"** at **\$1,480.82(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,075.91	\$ 1,241.82
2. Loss of Rental (3days x \$79.00)	\$ 237.00	\$ 237.00 (3days x 79.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 2,314.91	<u>\$ 1,480.82</u>

Surveyor recommended 2days for repair +1PRS =3days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 02/03/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, 29 December 2021 3:54 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SNM21D207619/C02/SMC7687C/TANKL FW: Direct Settlement - Accident Involving SMC 7687C (OI : CTI - SNM21D207619/C02/TANKL) and SMY 1867Z (TP : LKK REF - CC6/CTI21013202/rs3) on 27/12/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMY 1867Z at M/s CITY AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Wednesday, December 29, 2021 3:39 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D207619/C02/SMC7687C/TANKL FW: Direct Settlement - Accident Involving SMC 7687C (OI : CTI - SNM21D207619/C02/TANKL) and SMY 1867Z (TP : LKK REF - CC6/CTI21013202/rs3) on 27/12/2021

[Confidential]

Dear Su Li,

We refer to your email below.

Attached is our insured's accident report for your necessary action.

Please seek our mandate before any claim settlement.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Tan Kah Leong

Sent: Tuesday, December 28, 2021 2:41 PM

To: suli@lkkauto.com; admin-a@lkkauto.com; jaslinkok@lkkauto.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D207619/C02/SMC7687C/TANKL FW: Direct Settlement - Accident Involving SMC 7687C (OI : CTI - SNM21D207619/C02/TANKL) and SMY 1867Z (TP : LKK REF - CC6/CTI21013202/rs3) on 27/12/2021

Dear Su Li,

We refer to your email below.

Our insured has yet to report the accident to us.

We will inform our insured to report the accident asap for us to revert to you.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive

Claims Department

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W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, December 28, 2021 1:28 PM

To: suli@lkkauto.com; admin-a@lkkauto.com; jaslinkok@lkkauto.com; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D207619/C02/SMC7687C/TANKL FW: Direct Settlement - Accident Involving SMC 7687C (OI : CTI - TBA) and SMY 1867Z (TP : LKK REF - CC6/CTI21013202/rs3) on 27/12/2021

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM21D207619/C02/SMC7687C/TANKL.

Dear,

Pls revert LKK.

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 28 December 2021 11:37 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: Direct Settlement – Accident Involving SMC 7687C (OI : CTI – TBA) and SMY 1867Z (TP : LKK REF – CC6/CTI21013202/rs3) on 27/12/2021

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Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s CITY AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

– TP GIA report

Note : no survey done yet.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd