

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 30 December 2021 9:46 AM
To: 'Teo, Grace'; 'Chan, Shu Hui Agnes'; SUR
Subject: RE: LKK/OD(Veh IN) \ CMTD2103821/AGC - SLX9846Z OWN DAMAGE CLAIM ACC ON 23.12.21
Attachments: SLX9846Z Photos.pdf; SLX9846Z IA.pdf; SLX9846Z LTA.pdf; SLX9846Z EST.pdf

Dear Agnes,

Enclosed herewith preliminary advice of SLX 9846Z.
The vehicle repair on part by part basis.

We have not authorise repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Tuesday, 28 December 2021 10:53 AM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK/OD(Veh IN) \ CMTD2103821/AGC - SLX9846Z OWN DAMAGE CLAIM ACC ON 23.12.21

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Tuesday, 28 December, 2021 10:47 AM
To: S Three Automotive <admin@sthreeautomotive.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: LKK/OD(Veh IN) \ CMTD2103821/AGC - SLX9846Z OWN DAMAGE CLAIM ACC ON 23.12.21

Our Reference: CMTD2103821/AGC

Your Reference: SLX9846Z

Hi Joey,

We acknowledged receipt of your claim documents and have arranged **LKK Auto** to conduct the survey.

Kindly re-direct your future motor claims survey request to motorsurvey@sompo.com.sg

Hi **LKK Auto**,

Please arrange **Mr. Adrian/ Kenneth/ Marcus** to conduct the motor survey for **SLX9846Z** on **Own Damage** basis.

Please revert with your preliminary report upon completion of survey to my colleague, **Ms. Agnes** for Authorisation.

Aside to Agnes,

Please advise on the Excess & Authorisation.

Our office will be closed on the following eve of public holiday:

- **31 Dec 2021 (Friday) full day. Business resumes 3 Jan 2022 (Monday).**

Here's wishing everyone Happy New Year!

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: claimsreport <claimsreport@sompo.com.sg>

Sent: Tuesday, December 28, 2021 10:23 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: FW: SLX9846Z OWN DAMAGE CLAIM

Hi Colleagues,

Forwarding this email FYNA.

Best Regards
Asotha Surendran
Claims Division



SOMPO
INSURANCE

Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: S Three Automotive <admin@sthreeautomotive.com.sg>

Sent: Tuesday, December 28, 2021 9:43 AM

To: claimsreport <claimsreport@sompo.com.sg>

Subject: SLX9846Z OWN DAMAGE CLAIM

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear officer in charge

Kindly arrange surveyor to survey vehicle at my workshop.

Kindly contact me @ 97662745

Thank You

With Best Regards

Joey Kho



S Three Automotive Recovery Pte Ltd

Blk 8 Sin Ming Industrial Estate

#01-64/66 Singapore – 575643

Tel: 65-6284 1542 / 65-6284 1575

Fax: 65-6487 5315

Email: admin@sthreeautomotive.com.sg

FaceBook: <https://m.facebook.com/starcarleasingPL>