

## Celine Fong (LKKAUTO)

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**From:** Celine Fong (LKKAUTO)  
**Sent:** Thursday, 9 March 2023 5:29 PM  
**To:** 'Crystabelle Tan Gek Peng (ECICS, Claims)'; assignments; SUR  
**Subject:** RE: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SLU5326A AND SJB6878R ON 22ND DECEMBER 2021 AT ABOUT 1845 HRS [2112-7318 (RC)(PD)] - Ref : DMPC2100465H/02/CT

Dear Crystabelle,

Please be informed that we are unable to conduct the inspection for SLU 5326A after some attempts to inform workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Tuesday, 28 December 2021 9:32 AM  
**To:** 'Crystabelle Tan Gek Peng (ECICS, Claims)' <Crystabelle\_Tan@ecics.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Natalie Ng' <natalie\_ng@rssolomon.com>; 'Lua SiewHui' <lua\_siewhui@rssolomon.com>; 'Kitty Tan' <kitty\_tan@rssolomon.com>  
**Subject:** RE: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SLU5326A AND SJB6878R ON 22ND DECEMBER 2021 AT ABOUT 1845 HRS [2112-7318 (RC)(PD)] - Ref : DMPC2100465H/02/CT

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Crystabelle Tan Gek Peng (ECICS, Claims) <[Crystabelle\\_Tan@ecics.com.sg](mailto:Crystabelle_Tan@ecics.com.sg)>  
**Sent:** Monday, 27 December, 2021 7:13 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>; Lua SiewHui <[lua\\_siewhui@rssolomon.com](mailto:lua_siewhui@rssolomon.com)>; Kitty Tan <[kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)>  
**Subject:** RE: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SLU5326A AND SJB6878R ON 22ND DECEMBER 2021 AT ABOUT 1845 HRS [2112-7318 (RC)(PD)] - Ref : DMPC2100465H/02/CT

Without prejudice

Dear LKK

Refer to below email and arrange PRI.

Best regards

**Crystabelle Tan**

Senior Associate | Claims



**DID** (65) 6303 0190      **Tel** (65) 6337 4779  
**Email** [crystabelle\\_tan@ecics.com.sg](mailto:crystabelle_tan@ecics.com.sg)    **Web** [www.ecics.com.sg](http://www.ecics.com.sg)  
**Address** 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

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**From:** Kitty Tan <[kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)>  
**Sent:** Monday, 27 December 2021 6:20 pm  
**To:** Crystabelle Tan Gek Peng (ECICS, Claims) <[Crystabelle\\_Tan@ecics.com.sg](mailto:Crystabelle_Tan@ecics.com.sg)>; ECICS Claims <[claims@ecics.com.sg](mailto:claims@ecics.com.sg)>  
**Cc:** Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>; Lua SiewHui <[lua\\_siewhui@rssolomon.com](mailto:lua_siewhui@rssolomon.com)>  
**Subject:** RE: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SLU5326A AND SJB6878R ON 22ND DECEMBER 2021 AT ABOUT 1845 HRS [2112-7318 (RC)(PD)]

Dear Sirs,

We refer to your email dated 27<sup>th</sup> December 2021.

We write to inform that our client would like to appoint LKK Auto Consultants as a single joint expert for the pre-repair survey.

In this respect, please arrange your surveyors to contact Ah Sheng of Reliable Carz Pte Ltd at mobile no. 8100 0233 for a pre-repair survey of our client's vehicle located at Autobay @ Kaki Bukit, 1 Kaki Bukit Ave 6, #01-60 Singapore 417883.

Thank you and best regards,

**Kitty Tan | Legal Secretary**



**R. S. Solomon LLC**  
**Advocates & Solicitors**

300 Beach Road  
The Concourse #12-02/03/04  
Singapore 199555

**T:** +65 6817 7498  
**F:** +65 6292 2665

E: [kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)

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**From:** Crystabelle Tan Gek Peng (ECICS, Claims) <[Crystabelle\\_Tan@ecics.com.sg](mailto:Crystabelle_Tan@ecics.com.sg)>

**Sent:** 27 December, 2021 12:18 PM

**To:** Kitty Tan <[kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)>

**Cc:** Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>; Lua SiewHui <[lua\\_siewhui@rssolomon.com](mailto:lua_siewhui@rssolomon.com)>

**Subject:** RE: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SLU5326A AND SJB6878R ON 22ND DECEMBER 2021 AT ABOUT 1845 HRS [2112-7318 (RC)(PD)]

WITHOUT PREJUDICE

Dear Kitty

Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. Ajax Inspection Services Pte Ltd
2. Appraisals Associates Pte Ltd
3. Infiniti Appraisal Services
4. LKK Auto Consultants

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best regards

**Crystabelle Tan**

Senior Associate | Claims



**DID** (65) 6303 0190

**Tel** (65) 6337 4779

**Email** [crystabelle\\_tan@ecics.com.sg](mailto:crystabelle_tan@ecics.com.sg) **Web** [www.ecics.com.sg](http://www.ecics.com.sg)

**Address** 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

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**From:** Kitty Tan <[kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)>

**Sent:** Monday, 27 December 2021 9:06 am

**To:** ECICS Claims <[claims@ecics.com.sg](mailto:claims@ecics.com.sg)>

**Cc:** Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>; Lua SiewHui <[lua\\_siewhui@rssolomon.com](mailto:lua_siewhui@rssolomon.com)>

**Subject:** RE: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SLU5326A AND SJB6878R ON 22ND DECEMBER 2021 AT ABOUT 1845 HRS [2112-7318 (RC)(PD)]

Dear Sirs,

We act for the owner ('our Client') of vehicle no. SLU5326A.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. SJB6878R at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair its vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair the vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

1. Our letter of even date; and
2. GIA report lodged by our Client's driver.

Please be informed that the said vehicle can be inspected at:

Name of workshop: Reliable Carz Pte Ltd

Address : Autobay @ Kaki Bukit, 1 Kaki Bukit Ave 6, #01-60, Singapore 417883

Contact : Ah Sheng at Mobile no. 8100 0233

Kindly let us hear from you soonest.

Thank you and best regards,

**Kitty Tan | Legal Secretary**



**R. S. Solomon LLC**  
**Advocates & Solicitors**

300 Beach Road  
The Concourse #12-02/03/04  
Singapore 199555

**T:** +65 6817 7498  
**F:** +65 6292 2665  
**E:** [kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)

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