

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2112-113

Your Ref : SMK9856B [NOPAX]

Date : 23.February 2022

AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD9655K AND SMK9856B [NOPAX] ON 21/12/21 09:45 AM
ALONG OLD AIRPORT ROAD X JALAN LIMA**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	1,605.00
2.	Loss of Rental for <u>4</u> days @ \$ <u>96.3</u> per day	\$	385.20
3.	Loss of Income for <u>4</u> days @ \$ <u>50</u> per day	\$	200.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	2,197.69

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-Cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD9655K and SMK9856B [NOPAX] along OLD AIRPORT ROAD X JALAN LIMA on 21/12/21 09:45 am.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 6 (day) of January 2022

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **TRANS-CAB AUTO SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,050.00** (Global Sum) for vehicle no. **SHD 9655K** that was damaged pursuant to the accident which occurred on **21/12/2021** (date) along **OLD AIRPORT ROAD JUNCTION OF JALAN LIMA** involving vehicle no/s **SMK 9856B**.

This is pursuant to the inspection conducted on **23/12/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **TRANS-CAB SERVICES PTE LTD** (the third party claimant”) of vehicle no. **SHD 9655K** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 9655K** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 23 (day) of MAR (month) 20 22 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV2202-077 DATE : 24. February 2022 REFERENCE NO : AAD2112-113 TERMS : Net 30 Days DUE DATE : 26. March 2022 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
		Invoice No. INV2112-101:			
1.	6050101	Repair-SHB9655X;211221 -LS21	1	1,605.00	1,605.00

Total SGD Excl. GST : 1,500.00
7% GST : 105.00
Total SGD Incl. GST : 1,605.00

****** ONE THOUSAND SIX HUNDRED FIVE SGD ONLY ******

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

06 January, 2022

To Whom It May Concern

Dear Sir / Madam,

Accident on 21/12/21 09:45 am at OLD AIRPORT ROAD X JALAN LIMA

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD9655K. The taxi was hired to TAY KOK ANN a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$96.30 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

21-12-2021

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2112-113	Accident Date 21-12-2021
21/12/2021 10:25	24/12/2021 19:00	SHD9655K

Yours Faithfully,

Trans-Cab Services Pte Ltd**Jasmine Tan****General Manager**

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 21 Dec 2021 / 12:13:35

Receipt Date/Time : 21 Dec 2021 / 12:13:35

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211221-001765

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBK401U As at 20 Dec 2021/06:08:00 Insurance Co: NTUC INCOME INS CO-OP LTD				
1	Insurance Enquiry - GBK401U Enquiry Fee 20211221121145797677	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SMK9856B As at 21 Dec 2021/09:45:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
2	Insurance Enquiry - SMK9856B Enquiry Fee 20211221121145859062	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - FBE2799R As at 21 Dec 2021/10:20:00 Insurance Co: FWD SINGAPORE PTE. LTD.				
3	Insurance Enquiry - FBE2799R Enquiry Fee 20211221121145908185	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		21.00	1.47	22.47
Rounding Difference				0.02
Total Amount Payable				22.45
Paid By				
554827XXXXX5467		eNETS Credit Card		22.45
Total				22.45
Cash Change				0.00
Tendered Amount				22.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 11 January 2022 11:20 AM
To: DORISLIM62@GMAIL.COM
Subject: Claim Notification - ACCIDENT INVOLVING SMK 9856B(AIG) AND SHD 9655X AT/ALONG JUNCTION OF PINE CLOSE AND JALAN LIMA ON 21/12/2021

11 Jan 2022

LIM SEOK ENG DORIS @ RASHIDAH LIM ABDULLAH

[By Email Only]

Dear Sir/Madam,

You Ref: SMK9856B

Our Ref: CC3/AIG21013190/Kps3

ACCIDENT INVOLVING SMK 9856B(AIG) AND SHD 9655X AT/ALONG JUNCTION OF PINE CLOSE AND JALAN LIMA ON 21/12/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHD9655X against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Dec 2021 09:02	Clim Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD.	[A] Lee Su Li
2	28 Dec 2021 09:02	Clim Veh Model Changed	(205436) TOYOTA PRIUS HYBRID 1.8 CVT (A).	[A] Lee Su Li
3	28 Dec 2021 09:02	Clim Created	Reg No: SHD9655K. Acct Date: 2021/12/21. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Trans-cab Auto Services Pte Ltd (Ang Mo Kio)	[A] Lee Su Li
4	28 Dec 2021 09:02	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	28 Dec 2021 09:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/01/06	[A] Lee Su Li
6	28 Dec 2021 09:02	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	28 Dec 2021 09:02	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	28 Dec 2021 09:02	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	28 Dec 2021 09:02	Label Added	(23):Express.	[A] Lee Su Li
10	28 Dec 2021 09:02	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lee Su Li
11	10 Feb 2022 09:58	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	10 Feb 2022 09:58	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	10 Feb 2022 09:58	Clim Dtl Modified	JPJ Reg. Date: -> 2018/12/12.	[A] JOANNE LEE KHANG MIN
14	10 Feb 2022 09:58	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	28 Feb 2022 13:47	Adj Mandate Request	Cur Req:2197.65:Liability: 100%(OI collided onto TP left side portion) *Quantum: (a)CORw/GST: \$1,605.00 + (b)LOR(4days x \$96.30): \$385.20 +(c)LOI(4daysx\$50):\$200.00+ (d)Search fee: \$7.45 = Total: \$2,197.65 *2 recommendation repair days + 1PH + 1Sun	[A] CHEW HSIAO TONG
16	17 Mar 2022 11:28	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/01/06. Mandate Remarks: please proceed with settlement @ \$2,197.65 [COR-\$1605 LOR-\$385.20 LOI-\$200 LTA-\$7.45]** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
17	17 Mar 2022 11:28	Adj Mandate Set	Approved:2197.65:please proceed with settlement @ \$2,197.65 [COR-\$1605 LOR-\$385.20 LOI-\$200 LTA-\$7.45]** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From   Date To   Audit Type 

ACTIVITY

[11/02/2022 13:50] CHEW HSIAO TONG:
TP has no video. Only scene photos
[11/02/2022 09:23] CHEW HSIAO TONG:
Pending TP amended LOD
[11/01/2022 11:38] CHEW HSIAO TONG:
OI collided onto TP left side portion. 100%

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2752907	29 Dec 2021 11:39:19	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD9655K	SMK9856B	11.00
2764539	10 Feb 2022 09:58:22	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD9655K	SMK9856B	11.00

