

Re: Accident on 12/6/2017 involving SHD 6488X & SLP 284X - AIG (Our Ref: TAX/06/17/2081/lg)

Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Dear All,

We quantify our claim as follows:-

Cost of repairs \$480.00

Loss of rental \$170.94 (\$113.96 x 1½ days)

Loss of income \$ 90.00 (\$60.00 x 1½ days)

LTA search fee \$ 5.00

\$745.94

=====

We attach the proof of rental, repair bill, laid-up report, GIA report of our taxi and LTA search for your perusal.

Please let us hear from you soon.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, **STRIDES TAXI PTE LTD** (the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHD 6488X** (vehicle no.) hereby authorize **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHD 6488X** that was damaged pursuant to the accident which occurred on **12/06/2017** (date) along **SIMS AVENUE** (location) involving vehicle no/s **SLP 284X** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 29 (day) of Dec (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **STRIDES AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$370.00** (Global Sum) for vehicle no. **SHD 6488X** that was damaged pursuant to the accident which occurred on **12/06/2017** (date) along **SIMS AVENUE** (location) involving vehicle no/s **SLP 284X**.

This is pursuant to the inspection conducted on **13/06/2017** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **STRIDES TAXI PTE LTD** (“the third party claimant”) of vehicle no. **SHD 6488X** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 6488X** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of Dec (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV170600574
Date : 22.06.2017
Vehicle No. : SHD6488X
Your Ref No. : TAX/06/17/2081
Our Ref No. : 24090242
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
Parts					
BUMPER ASSY: REAR, FOR CHEVROLET EPICA	1.00	\$1238.00	(100.00)	\$1238.00	\$ 0.00
BRACKET RR BUMPER SIDE RH	0.00	\$ 49.00	(10.00)	\$ 0.00	\$ 0.00
Sub-Total					\$ 0.00
Labour					
TO REPAIR RH REAR PORTION	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
Others					
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 80.00	0.00	\$ 0.00	\$ 0.00
TO PROVIDE LABOUR & MATERIAL TO REPLACE SHIELD REAR BUMPER (NET)	1.00	\$ 140.00	0.00	\$ 0.00	\$ 140.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO REPLACE SUNDRY PARTS	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REPSRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
GRAND TOTAL					\$ 480.00

Remark :

Make/Model : CHEVROLET EPICA 2.0
Accident Date : 12.06.2017

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV170600574
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Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

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Remark :

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N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



Our Ref : TAX/06/17/2081/LG

Date : 06/07/2017

To : Claims Department

From : SMRT Taxis

ACCIDENT INVOLVING SHD6488X & SLP284X ON 12/06/2017 ALONG SIMS AVENUE

CONFIRMATION OF TAXI RENTAL

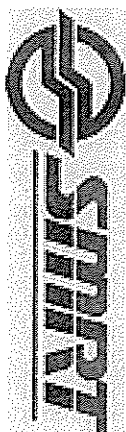
This is to confirm the daily taxi rental rate for taxi registration no. SHD6488X is \$113.96/day.

Kindly proceed to recover any rental loss from the third party as a result of this accident.

Thank you.



For Manager
SMRT Taxis Pte Ltd



Accident Vehicle Laid-Up Report

Registration No. : SHD6488X

Accident Case No. : TAX/06/17/2081

Make / Model : CHEVROLET EPICA 2.0

Ref. No. : 24090304

Date and Time Vehicle off-road for Accident Repair : 15.06.2017 08:19:32

Date and Time Repair Completed : 16.06.2017 13:42:42

Remarks :

Generated by : POHSUAN

Printed on : 19.06.2017

11/2

Text size + -

Enquire Transaction History

Transaction History Details

Log Date/Time:	13 Jun 2017 / 08:16:47		
Asset Type:	Vehicle	Transaction Amount:	\$5.35
Asset ID:	SLP284X		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20170613081647903513

Search Date / Time: 12 Jun 2017 01:00:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

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Last updated on 11 Jun 2017 at 12:47 AM

Hsiao Tong (LKKAUTO)

From: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>
Sent: Thursday, 23 December 2021 1:32 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: AIG Ref: 7862647863SG // Accident on 12/6/2017 involving SHD 6488X & SLP 284X

Dear Hsiao Tong,

We refer to your email.

You have our mandate to offer 50% based on the following;

1. Cost of Repair	\$ 480.00
2. Loss of Rental (1.5days x \$113.96)	\$ 170.94
3. Loss of Income (1.5days x \$60.00)	\$ 90.00
4. LTA/GIA Search Fee	\$ 5.00
Total	\$ 745.94

\$745.94 X 50% = **\$372.97**

Thank you.

If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.

Tee Chee Wah

Complex Claims Examiner
Auto Bodily Injury Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1089
Chee-Wah.Tee@aig.com | www.aig.sg

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, December 23, 2021 11:24 AM

To: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>

Subject: [EXTERNAL] RE: AIG Ref: 7862647863SG // Accident on 12/6/2017 involving SHD 6488X & SLP 284X

This message is from an external sender; be cautious with links and attachments.

Dear Mr Tee,

Further to your below email.

Third party is checking if AIG is prepared to settle claim at 50%. Otherwise, they will pass to lawyer for further handling.

Please advise. Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>

Sent: Tuesday, 19 October 2021 7:32 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: AIG Ref: 7862647863SG // Accident on 12/6/2017 involving SHD 6488X & SLP 284X

Dear Hsiao Tong,

We were advised by our insured's repairer on 23.09.2019 that they have successfully claimed 100% against third party.

We will seek clarification from our insured and will revert soon.

Thank you.

If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.

Tee Chee Wah

Complex Claims Examiner

Auto Bodily Injury Claims

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120
Tel +(65) 6419 1089
Chee-Wah.Tee@aig.com | www.aig.sg

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, October 19, 2021 11:05 AM
To: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>
Subject: [EXTERNAL] RE: AIG Ref: 7862647863SG // Accident on 12/6/2017 involving SHD 6488X & SLP 284X

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Hi Mr Tee,

Attached is a copy of longer version of video footage as requested.

According to third party repairer, they did not receive any claim from AIG / our insured on this matter.

Please advise your instruction after reviewing the case. Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>
Sent: Wednesday, 13 October 2021 7:05 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: AIG Ref: 7862647863SG // Accident on 12/6/2017 involving SHD 6488X & SLP 284X

Dear Hsiao Tong,

We refer to the attached email to Jia Le.

Did TP repairer provide any longer version of video footage apart from the attached (preferably 10 seconds or more before the collision)? From the current evidences we are of the view that our insured driver is not liable however since TP repairer is adamant that our insured driver 'had been driving in an inconsiderate manner' they should provide us the evidence. In addition, our insured's claim was resolved with TP insurer at 100% in our favor.

Kindly inform them that we are not rejecting the claim but we require evidence to prove that our insured driver is negligible.

Thank you.

From: Tee, Chee-Wah

Sent: Friday, December 20, 2019 9:59 AM

To: Jia Le (LKK Auto)

Subject: RE: Your ref: 7862647863SG [ACCIDENT INVOLVING VEHICLES SLP284X AND SHD6488X ON 12/06/2017]

Dear Jia Le,

We refer to the email from SMRT.

Quote:

Please note that your insured has encroached onto our driver's lane prior to accident and continued to drive between 2 lanes as there are vehicles parking along t no choice but to move a bit towards the left to avoid collision.

Unquote

Our assessment is based on evidence that were provided. The attached video footage from our insured vehicle did not show that he was changing lane and was manner, please request for a longer version of video footage (preferably 10 seconds or more before the collision) for our review. We will not hold back any offer

Thank you.

Tee Chee Wah

AIG

Complex Claims Examiner
Claims Department

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Tee Chee Wah

Complex Claims Examiner

Auto Bodily Injury Claims

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, October 12, 2021 3:50 PM
To: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>
Subject: [EXTERNAL] AIG Ref: 7862647863SG // Accident on 12/6/2017 involving SHD 6488X & SLP 284X

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Hi Mr Tee,

We refer to the above matter.

Please be informed that we have maintain rejection as per instruction. However, third party disagreed on our rejection and appeal for 50% as videos clearly showed that our insured was straddling between 2 lanes and had encroached partially onto third party's path prior and during the accident. Third party driver is prepared to escalate the matter to FldRec if we still maintain rejection.

The breakdown of third party claim is as follows: -

1. Cost of Repair	\$ 480.00
2. Loss of Rental (1.5days x \$113.96)	\$ 170.94
3. Loss of Income (1.5days x \$60.00)	\$ 90.00
4. LTA/GIA Search Fee	\$ 5.00
Total	\$ 745.94

Kindly advise if we shall consider to offer 50% or maintain rejection. Thank you.

Jia Le (LKK Auto)

From: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>
Sent: Friday, 20 September 2019 7:25 PM
To: Jia Le (LKK Auto)
Subject: Your ref: 78626478635G [ACCIDENT INVOLVING VEHICLES SLP284X AND SHD6488X ON 12/06/2017]

Dear Jia Le,

We have reviewed TP's video and gathered that TP swerved towards OI's lane causing collision when a TransCab taxi signaled right while overtaking TP. It is clearly the negligence of TP to side swipe OIV.

From OI's video footage, OIV was travelling straight and did not change/swerve to TP's lane.

We shall maintain our position to reject TP claim.

Thank you.

Tee Chee Wah
AIG
Complex Claims Examiner
Claims Department

AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1089

Chee-Wah.Tee@aig.com | www.aig.sg

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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