

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2112-140

Your Ref : GBK668S [TPA]

Date : 07.March 2022

LONPAC INSURANCE BERHAD

Dear Sir/Madam,

ACCIDENT INVOLVING SHD9696S AND GBK668S [TPA] ON 27/12/21 10:00 am ALONG SLIP ROAD OF SENGKANG EAST AVE TOWARDS PUNGGOL

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	6,862.87
2.	Loss of Rental for <u>8</u> days @ \$ <u>96.30</u> per day	\$	770.40
3.	Loss of Income for <u>8</u> days @ \$ <u>50.00</u> per day	\$	400.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	8,040.76

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Certificate of Insurance

Original final repair bill

Rental rate and mileage records

Authorization To Act

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-Cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD9696S and GBK668S [TPA] along SLIP ROAD OF SENGKANG EAST AVE TOWARDS PUNGGOL on 27/12/21 10:00 am.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 7 (day) of March 2022

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager



LONPAC INSURANCE BHD

CLAIM NO : 21/21/22/VC05/025290
DATE : 18 MAY 2022

DISCHARGE VOUCHER

I/We, TRANS-CAB SERVICES PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GBK668S the sum of Singapore Dollar Seven Thousand Six Hundred One and Cents Eighty Two Only (\$7,601.82) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHD9696S and GBK668S on 27/12/2021 along/at SLIP ROAD OF SENGKANG EAST AVE TOWARDS PUNGGOL ROAD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ ANG'S FAMILY FOOD ENTERPRISE PTE LTD AND/OR QI LEI**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "TRANS-CAB AUTO SERVICES PTE LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



Signature of vehicle owner/Date

NG WAI YIN

20 MAY 2022

Name of vehicle owner /Date

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: LONPAC INSURANCE BERHAD THE CONCOURSE #17-04/07 300 BEACH ROAD 199555 Singapore ATTENTION:	INVOICE NO. : INV2201-140 DATE : 31. January 2022 REFERENCE NO : AAD2112-140 TERMS : DUE DATE : 31. January 2022 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	Repair-SHD9696S;271221 -PBP22	1	6,862.87	6,862.87

Total SGD Excl. GST : 6,413.90
7% GST : 448.97
Total SGD Incl. GST : 6,862.87

**** SIX THOUSAND EIGHT HUNDRED SIXTY TWO AND EIGHTY SEVEN SGD ONLY ****

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

07 March, 2022

To Whom It May Concern

Dear Sir / Madam,

Accident on 27/12/21 10:00 am at SLIP ROAD OF SENGKANG EAST AVE TOWARDS PUNGGOL

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD9696S. The taxi was hired to HENG KIM FENG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$96.30 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

27-12-2021

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2112-140	Accident Date 27-12-2021
27/12/2021 13:03	3/1/2022 17:00	SHD96965

Yours Faithfully,**Trans-Cab Services Pte Ltd****Jasmine Tan****General Manager**



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 27 Dec 2021 / 14:00:45

Receipt Date/Time : 27 Dec 2021 / 14:00:45

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211227-002371

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMZ9532G As at 25 Dec 2021/17:05:00 Insurance Co: TOKIO MARINE INSURANCE SINGAPORE LTD				
1	Insurance Enquiry - SMZ9532G Enquiry Fee 20211227135859847006	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SNA2138C As at 24 Dec 2021/14:30:00 Insurance Co: NTUC INCOME INS CO-OP LTD				
2	Insurance Enquiry - SNA2138C Enquiry Fee 20211227135859898339	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - GBK668S As at 27 Dec 2021/10:00:00 Insurance Co: LONPAC INSURANCE BHD				
3	Insurance Enquiry - GBK668S Enquiry Fee 20211227135859948813	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SJS616E As at 24 Dec 2021/23:25:00 Insurance Co: AXA INSURANCE PTE LTD				
4	Insurance Enquiry - SJS616E Enquiry Fee 20211227135859999930	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SNB3278U As at 26 Dec 2021/12:30:00 Insurance Co: INDIA INT'L INS PTE LTD				
5	Insurance Enquiry - SNB3278U Enquiry Fee 20211227135900044219	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		35.00	2.45	37.45
Rounding Difference				0.00
Total Amount Payable				37.45
Paid By				
554827XXXXXX5467		eNETS Credit Card		37.45
Total				37.45
Cash Change				0.00

Hsiao Tong (LKKAUTO)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Tuesday, 17 May 2022 5:21 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: [Seek Mandate] - SHD9696S LKK REF : CC4/LPC21013188/Kps3 - Lpi Ref: 21/21/22/VC05/025290

Lonpac External - Confidential

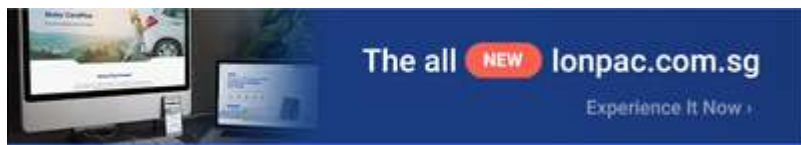
Der Hsiao Tong

Please proceed with the new proposal at \$7,601.82

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 13 May 2022 12:24 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [Seek Mandate] - SHD9696S LKK REF : CC4/LPC21013188/Kps3 - Lpi Ref: 21/21/22/VC05/025290

Dear Gerald,

We refer to the above matter.

Please be informed that third party rejected our offer at \$7,455.52(all-in) and counter proposed \$7,601.82(all-in). Third party proposed for 5 days (3 repair days + PRS + DOA)

The summary is as follows: -

	Our Last Offer	TP proposed
1. Cost of Repair (w/GST)	\$ 6,862.87 (\$6,413.90 + 7%GST)	\$ 6,862.87 (\$6,413.90 + 7%GST)
2. Loss of Rental	\$ 385.20 (4days x \$96.30)	\$ 481.50 (5days x \$96.30)
3. Loss of Income	\$ 200.00 (4days x \$50.00)	\$ 250.00 (5days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 7,455.52	\$ 7,601.82

Please advise if we may proceed to resolve the matter at \$7,601.82(all-in).

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 1 April 2022 2:54 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: [Seek Mandate] - SHD9696S LKK REF : CC4/LPC21013188/Kps3 - Lpi Ref: 21/21/22/VC05/025290

Lonpac External - Confidential

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 1 April 2022 11:04 am

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: [Seek Mandate] - SHD9696S LKK REF : CC4/LPC21013188/Kps3 - Lpi Ref: 21/21/22/VC05/025290

Dear Sirs/Mdm,

We refer to our email dated 11/03/2022.

Kindly let us have your instruction / approval.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 11 March 2022 2:20 PM

To: KENNY LIM CHING GHEE <kennylin@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: [Seek Mandate] - SHD9696S LKK REF : CC4/LPC21013188/Kps3 - Lpi Ref: 21/21/22/VC05/025290

Your ref: **21/21/22/VC05/025290**

Our ref : CC4/LPC21013188/Kps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBK668S(LONPAC) AND SHD9696S(TP) ON 27/12/2021

We refer to the above matter.

We have highlighted to your good office on 25/01/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. Liability is not in our driver favour.

We seek your approval to offer repairer **"TRANS-CAB AUTO SERVICES PTE LTD"** at **\$7,455.52(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 19,817.84	\$ 6,862.87 (\$6,413.90 + 7%GST)
2. Loss of Rental (8days x \$96.30)	\$ 770.40	\$ 385.20 (4days x \$96.30)
3. Loss of Income (8days x \$50.00)	\$ 400.00	\$ 200.00 (4days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.45
Total	\$ 20,995.73	<u>\$ 7,455.52</u>

Surveyor recommended 3days for repair + 1PRS = 4days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/03/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Tuesday, 25 January 2022 1:27 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Arrange for survey - SHD9696S LKK REF : CC4/LPC21013188/Kps3 - Lpi Ref: 21/21/22/VC05/025290

Lonpac External - Confidential

Dear Su Li

Please see attachment for a copy of our insured's GIA report.

Fyi, I am the OIC for this case.

Thank you.

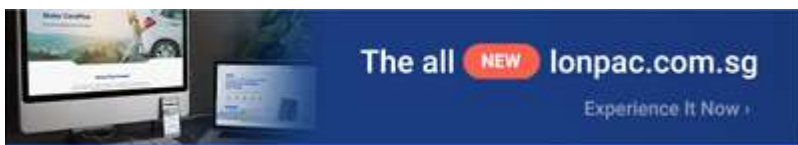
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 25 January 2022 8:46 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Arrange for survey - SHD9696S LKK REF : CC4/LPC21013188/Kps3

Dear Li Li,

We refer to the above matter.

We have inspected third party vehicle SHD 9696S at M/s TRANS-CAB AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**
- **Photographs of TP vehicle in its damaged condition**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action

Please note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, December 27, 2021 4:49 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Subject: RE: Arrange for survey - SHD9696S

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 28-12-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 27 December, 2021 4:10 PM
To: Zhe Wei Kek <zhewei.kek@transcab.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: Arrange for survey - SHD9696S

Lonpac External - General

Dear Zhe Wei,

Please advise location of accident as our insured has not lodged the report.

Aside to LKK – Attn : Summer,

FYA

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Zhe Wei Kek <zhewei.kek@transcab.com.sg>
Sent: Monday, 27 December 2021 4:02 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Claims <claims@transcab.com.sg>
Subject: RE: Arrange for survey - SHD9696S

Dear all,

Please arrange LKK Auto Consultant Pte Ltd as below :

GBK668S – 27/12/2021 AT 1000Hrs - SHD9696S

Lunch time : 12pm - 1pm.

Kindly pls dun arrange survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate."

Best Regards,
Kek Zhewei
Claims Officer

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330
Website: www.transcab.com.sg



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