

Re: Arrange for survey - SHD9696S LKK REF : CC4/LPC21013188/Kps3

Su Li (LKK Auto) <suli@lkkauto.com>

Tue 1/25/2022 8:46 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Dear Li Li,

We refer to the above matter.

We have inspected third party vehicle SHD 9696S at M/s TRANS-CAB AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**
- **Photographs of TP vehicle in its damaged condition**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action

Please note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, December 27, 2021 4:49 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: Arrange for survey - SHD9696S

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 28-12-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 27 December, 2021 4:10 PM

To: Zhe Wei Kek <zhewei.kek@transcab.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: Arrange for survey - SHD9696S

Lonpac External - General

Dear Zhe Wei,

Please advise location of accident as our insured has not lodged the report.

Aside to LKK – Attn : Summer,

FYA

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Zhe Wei Kek <zhewei.kek@transcab.com.sg>

Sent: Monday, 27 December 2021 4:02 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Claims <claims@transcab.com.sg>

Subject: RE: Arrange for survey - SHD9696S

Dear all,

Please arrange LKK Auto Consultant Pte Ltd as below :

GBK668S – 27/12/2021 AT 1000Hrs - SHD9696S

Lunch time : 12pm - 1pm.

Kindly pls dun arrange survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate."

Best Regards,
Kek Zhewei
Claims Officer

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330

Website: www.transcab.com.sg



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