

**創 CHARN'S CUSTOMCRAFT**

*Accident Claim Repair, Corrosion Welding, Body Dent Repairs,  
Spray-Painting, Mechanical Repair And Customizing of Cars*  
BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724  
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723  
TEL: 62717054, 62733304 FAX: 62736676 EMAIL: charns@singnet.com.sg  
Bus. Reg. No. 251513/00M

19 July 2022

India International Insurance Pte Ltd  
The Motor Claims Dept  
64 Cecil Street  
#04-#05 IOB Building  
Singapore 049711

Dear Sir,

Without Prejudices

**ACCIDENT INVOLVING: SLD 2511 R & SLR 4718 A on 24 DECEMBER 2021 JUNCTION  
AT LOWER DELTA ROAD.**

The above refers.

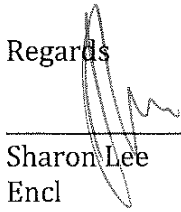
We are acting on behalf of vehicle no: **SLD 2511 R** to claim against your insured's Vehicle No: **SLR 4718 A**, that the above accident was caused solely by the negligence of the driver of motor vehicle no: **SLR 4718 A** which was insured by you at the material time. As a result of the said accident, we are claiming as follows:

1) Cost of repair	\$ 3691.50
2) Rental Car	\$ 898.80
3) LTA Search fee	\$ 7.45
	-----
TOTAL:	\$ 4597.75
	-----

We forward copies of GIA reports, TP GIA report, repair bill, certificate of insurance, and driver's license for your attention. Please note that you should sent us an acknowledgement of receipt of this letter within 14 days of your receipt of this letter

Thank You.

Regards

  
Sharon Lee  
Encl

**India International Insurance Pte Ltd**

64 Cecil St,

#04/#05/#06-02, IOB Building

Singapore 049711

Attn: The Motor Claims Dept

Without Prejudices

**LETTER OF AUTHORITY**

I, **JANICE TAN SU-YIN (JANICE CHEN SHUYIN)**, owner of **SLD 2511 R** hereby authorize **CHARN'S CUSTOMCRAFT** to act for me with respect to my claim for repair costs and/or rental and/or loss of use for my vehicle no: **SLD 2511 R** that was damaged pursuant to the accident which occurred on **24 DECEMEBR 2021** along **JUNCTION AT LOWER DELTA ROAD** involving vehicle no/s: **SLR 4718 A**.

I further authorize the workshop to settle my above-mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis in so far as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 26 (day) of JULY (month) 2022 (year)



Signature

Name: JANICE TAN SU-YIN (JANICE CHEN SHUYIN)

NRIC: S7605683H

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2022D0000006  
Claimant Ref: SLD 2511R

We/I, CHARN'S CUSTOMCRAFT ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 3,691.50 (repair cost), S\$ 749.00 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. SLD 2511R that was damaged pursuant to the accident which occurred on 24/12/2021 (date) at JUNCTION AT LOWER DELTA ROAD (location) involving vehicle no. SLR 4718A (insured vehicle). This is pursuant to the inspection conducted on 30/12/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner JANICE TAN SU-YIN (JANICE CHEN SHUYIN) ("the third party claimant") of vehicle no. SLD 2511R to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLD 2511R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

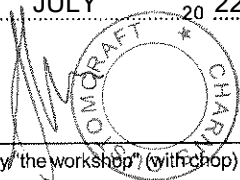
This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,447.95 to CHARN'S CUSTOMCRAFT.

Dated this 26 day of JULY 2022

CLAIMANT:

Signature:

 Signed by "the workshop" (with chop)

Name:

CHARN'S CUSTOMCRAFT

NRIC:

25151300M

Address:

BLK 1010 BUKIT MERAH LANE 3

#01-105 (S) 159724

Nationality:

Occupation:

WITNESS:

Signature:

 Signed by appointed Surveyor

Name:

LKK AUTO CONSULTANTS PTE LTD

NRIC:

199607198R

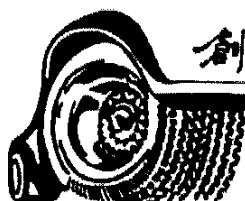
Address:

51 UBI AVE 1 #01-25 PAYA LEBAR IND'L PARK

SINGAPORE 408933

Nationality:

Occupation:



# CHARN'S CUSTOMCRAFT

*Accident Claim Repair, Corrosion Welding, Body Dent Repairs,  
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BLOCK 1010, BLUKIT MERAH LANE 3, 401-105, SINGAPORE 159724  
BLOCK 1009, BUKIT MERAH LANE 3, 401-82, SINGAPORE 159723  
TEL: 6271 7054, 6273 3304 FAX: 6273 8676 EMAIL: charns@singnet.com.sg  
Bus. Reg. No. 25151300M GST Reg. No. M90367863L

INDIA INTERNATIONAL INSURANCE PTE LTD  
ATTN: MOTOR CLAIMS DEPT

## TAX INVOICE

INVOICE NO. 2022028259

TERMS Due on receipt

DATE 31/03/2022

DUE DATE 31/03/2022

VEHICLE NO.	MAKE/MODEL	CHASSIS NO.
SLD2511R	HONDA SHUTTLE 1.5G CVT	GK81002532 (2015)

SN	DESCRIPTION	QTY	RATE	TAX	AMOUNT
1	Being Lump Sum repair for the above Vehicle		3,691.50	7% SR	3,691.50

Transfer the amount to the account below:

Account Name: Charn's Customcraft

Bank Name: DBS Bank

Account No: 006-002136-0

UEN NO: 25151300M



SUBTOTAL

GST 241.50

TOTAL 3,691.50

MESSAGE

This is computer generated. No Signature is required



# TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO:
JANICE TAN SU-YIN 39 PASIR PANJANG HILL #04-07 SINGAPORE 118860

DATE	INVOICE NO.
1/4/2022	A 44133

DESCRIPTION	VHA NO.	DUE DATE	VEH NO.
	A 44133	1/4/2022	SBT 32 D
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 18 JANUARY 2022 TO 25 JANUARY 2022 YOUR REF: SLD 2511 R	7	120.00	840.00
Account Name: BKW RENT A CAR PTE LTD Account No: 118-312-9991 Paynow UEN: 200106276D Bank: UNITED OVERSEAS BANK LTD (UOB) Branch: UOB Shaw Centre Branch Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG  All cheques must be made payable to BKW RENT A CAR PTE LTD. *Please indicate the invoice number and vehicle number in the reference.	Subtotal	\$840.00	
	GST @ 7%	\$58.80	
	TOTAL	\$898.80	

**BKW Rent-A-Car Pte Ltd**  
120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666  
ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg  
A subsidiary of BKW Automobile Pte Ltd



**biSAFE**



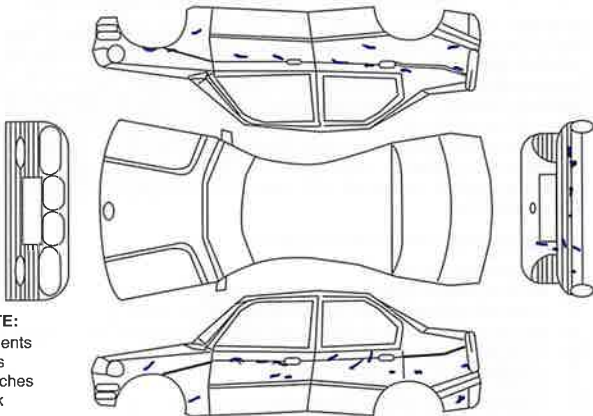
## VEHICLE HIRING AGREEMENT

### HIRER'S PARTICULARS

Name (as in I/C) Janice Tan Su-Yin  
 NRIC/Passport No: S7605683H Date of Birth: 01/03/1976  
 Address: 39 Pasir Panjang Hill #04-07 Age: 118860  
 S( 118860 )  
 Name & Address of Employer \_\_\_\_\_  
 Occupation \_\_\_\_\_ Driving Exp: \_\_\_\_\_  
 Driving Licence No: As Above Passed Date: 29/09/1994  
 D/L Type: Local/Int'l/Others: Local  
 Tel(O) \_\_\_\_\_ (R) \_\_\_\_\_ HP 98303393

### DRIVER'S PARTICULARS

Name (as in I/C) \_\_\_\_\_  
 NRIC/Passport No: \_\_\_\_\_ Date of Birth: \_\_\_\_\_  
 Address: \_\_\_\_\_ Age: \_\_\_\_\_  
 S( \_\_\_\_\_ )  
 Occupation \_\_\_\_\_ Driving Exp: \_\_\_\_\_ Yrs  
 Driving Licence No: \_\_\_\_\_ Passed / Expiry Date: \_\_\_\_\_  
 D/L Type: Local/Int'l/Others: \_\_\_\_\_ Contact No: \_\_\_\_\_



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

### IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 70 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$10 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$300 - \$500.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$60.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out Time Out Mileage Check By Remarks

18/1/22 1130 109184

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In Time In Mileage Check By Remarks

25/1/22 1130 109371 AL

Hirer's Own Vehicle No: SLO2511R Replace Veh No: \_\_\_\_\_  
 Loan Vehicle No: SBT 32 D VR No: \_\_\_\_\_  
 Make & Model: M17 LANCER Auto/Manual Group: Auto  
 CHARGES : \$ cts  
 Daily 7 day @ \$ 120 Per day \$840  
 Weekly/Monthly week @ \$ Per week/Monthly  
 Others  
 CDW/PAI @ \$ Per day/Monthly  
 Delivery/Collection Svc  
 GST 7% \$58  
 OR No: 44 (A) SUB-TOTAL \$898  
 Petrol Level & Surcharge OUT IN E 1/4 1/2 3/4 F  
 First \_\_\_\_\_ km FREE per day GST  
 Excess mileage is chargeable at \_\_\_\_\_ cents per km TOTAL CHARGES

Security Deposit : \$

Bank:

CASH/NETS/VISA/MC/AMEX/CHQ No:

Expiry Date:

Card ID No:

Name as in Card:

NON WAIVER EXCESS (Subject to GST): \$ 2000

### ACCESSORIES CHECK

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge  
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature:

Additional Driver's Signature:

SINGAPORE Use Only

Hirer's/Driver Signature

Hirer's/Driver Signature



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 27 Dec 2021 / 09:35:01  
Receipt Date/Time : 27 Dec 2021 / 09:34:43

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-211227-000552

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLR4718A As at 24 Dec 2021/10:20:00 Insurance Co: INDIA INT'L INS PTE LTD Insurance Co: MSIG INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SLR4718A Enquiry Fee 20211227093325376017	7.00	0.49	7.49
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
	<b>Paid By</b>			
	512972XXXXXX7875	eNETS Credit Card		7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Print Received Message

This mail is associated with :

**\*SLD2511R (MFL2022D0000006)**  
**[SLR4718A]**

TP

JANICE TAN SU-YIN (JANICE CHEN SHUYIN)

Dec 24 2021 10:00AM

[-]

Charm's Customcraft

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 20/07/2022 18:13 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$4447.95) - SLD2511R - Claim Handler: Derrick Tan Ming Chye

Approved:4447.95:Dear Sir, please proceed with direct settlement. Thank you.