

Our Ref: CT1221/SHB6353L/JW(st)
Date: 08.02.2022

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY.AIG BUILDING #07-16
Singapore 079120

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 24.12.2021 INVOLVING SHB6353L & SDF 39K ALONG MIDDLE RD

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHB6353L, which was involved in the captioned accident with your insured vehicle No SDF 39K.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	2,618.33
2. Loss of Rental	4 days x S\$ 128.40	S\$	513.60
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	3,453.93
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: -

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHB6353L , SDF39K
MIDDLE RD****ON 24-Dec-21 14:25**

I / We

KOH CHEE ENG(Hirer) NRIC No.: **SXXXX571D**

and/or

(Relief) NRIC No.: **SXXXX571D**

Taxi Number

SHB6353L

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

27-Dec-2021

Name of Hirer

KOH CHEE ENG

Hirer NRIC

SXXXX571D

Signature :



Address

**426 BEDOK NORTH ROAD #06-501
460426**

Contact No.

97383914

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,130.00** (Global Sum) for vehicle no. **SHB 6353L** that was damaged pursuant to the accident which occurred on **24/12/2021** (date) along **MIDDLE ROAD** (location) involving vehicle no/s **SDF 39K**.

This is pursuant to the inspection conducted on **27/12/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHB 6353L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 6353L** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 26 (day) of October (month) 2021 (year)



Signed by appointed surveyor

Signed by "the workshop" (with chop)

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHB6353L

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
30.04.2019

CHASSIS CODE
KMHC851CVKU146269

INV. NO/DATE
91642002 04.02.2022

JOB NO.
305499191

ODOMETER READING

DATE/TIME IN
27.12.2021 08:40

Description : 3P 24.12.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0002	04-01-0104-0573	PANEL-FENDER RH#	1	588.80	20.00	471.04
0003	04-01-0104-3913	EMBLEM-BLUE DRIVE RH	1	26.60	20.00	21.28
0004	03-01-0104-2061	CAP ASSY-WHEEL HUB	1	346.40	20.00	277.12
0005	28-01-0103-0003	FRT DOOR LOGO SONATA CTPL	1	75.00	0.00	75.00
SUB-TOTAL			:			862.04

JOB NATURE

0001	PB	PANEL BEATING-SHB6353L	525.00	525.00
0002	SP	SPRAYPAINT CHARGE	750.00	750.00
0003	20-00	TUFF COAT ON AFFECTED PARTS.	30.00	30.00

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91642002	2,618.33	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
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CONTACT NO: 64193000 3225094

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DATE OF REG
30.04.2019

CHASSIS CODE
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INV. NO/DATE
91642002 04.02.2022

JOB NO.
305499191

ODOMETER READING

DATE/TIME IN
27.12.2021 08:40

S/No	Part No.		Qty	Unit Price	%Disc	Net
0004	L	WHEEL ALIGNMENT		80.00		80.00
0005	20-05	FRT FENDER ADV.STICKER RH		100.00		100.00
0006	20-05	FRT DR ADV.STICKER RH		100.00		100.00
SUB-TOTAL				:		1,585.00

Items total 2,447.04

Add GST @ 7.000 % 171.29

Invoice amount 2,618.33

Issued by : KATHERINETAN 04.02.2022 14:15:32

Repair type : CLSO/57/57

Payment Type/Term: /Credit 30 days

(1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OF OR DAMAGE TO CUSTOMERS' VEHICLES AND/OR EQUIPMENT. CUSTOMERS' RISK.

(2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY, ADVISE THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

(3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE, AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

(4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91642002	2,618.33	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21120397

Date: 04 February 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 24/12/2021 @ 14:25 hrs
ALONG MIDDLE RD
INVOLVING SDF39K

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB6353L** (the "Taxi"). The Taxi was hired to **KOH CHEE ENG IC NO SXXXX571D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$128.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

ING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		NAME OF DRIVER	MILEAGE READING			HOURS OPERATED (TIME)	
		FROM	TO					FROM	TO
76	326	0700	1909	Py	26	2	308	0808	0937
97	321	0700	1906	Py	26	2	556	0900	2036
88	291	0700	1940	Py	26	2	884	0800	1933
03	314	070715	2035	Py	26	3	282	0740	211
91	288	0715	2048	Py	26	3	542	0750	2112
54	263	0850	2003	Py-kal	26	3	791	0820	2010
41	87	0858	1959	Py	26	3	976	1045	1834
68	326	0700	2102	Py	26	3	988	0900	1053
44	376	0700	2147	Py	26	4	017	0900	1200
46	301	0730	2012	Accident				0840	—
84	337	0700	1933	Repair				—	1015

SHB 6853L

[Handwritten signature]


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SDF39K

Date of Accident

24/12/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **03/01/2021 - 02/01/2022**

Requested By **Huang Xiao Yan (COMFORTDEL...**

Requested Date **27/12/2021 09:32**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 28 July 2022 2:12 pm
To: TOH@UNILIFT.NET
Subject: <STANDARD LETTER> ACCIDENT INVOLVING SDF 39K & SHB 6353L ON 24/12/2021

Importance: High

Our Ref: CC4/AIG21013183/Tgs3

28 JULY 2022

TOH CHIN CHUAN

Dear Sir/Madam,

ACCIDENT INVOLVING SDF 39K & SHB 6353L ON 24/12/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SHB 6353L**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the supporting evidence (E:g: Video Footage / Traffic Police Investigation result).

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	27 Dec 2021 23:41	Clm Dtl Modified	Claimant's Name: -> -.	[A] Lee Su Li
2	27 Dec 2021 23:41	Clm Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lee Su Li
3	27 Dec 2021 23:41	Clm Created	Reg No: SHB6353L. Acct Date: 2021/12/24. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	27 Dec 2021 23:41	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	27 Dec 2021 23:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/01/05	[A] Lee Su Li
6	27 Dec 2021 23:41	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	27 Dec 2021 23:41	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Lt d. (Express)	[A] Merimen Administrator
8	27 Dec 2021 23:41	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	27 Dec 2021 23:41	Label Added	(23):Express.	[A] Lee Su Li
10	27 Dec 2021 23:41	Adj Adjuster Assigned	[None] -> Lim Teow Guan	[A] Lee Su Li
11	28 Dec 2021 13:44	Adj Adjuster Assigned	Lim Teow Guan -> ACCUSER4	[A] Lee Su Li
12	28 Dec 2021 15:27	Adj Adjuster Assigned	ACCUSER4 -> MOHD TAUFIKH BIN HAMID	[A] Lee Su Li
13	17 Jan 2022 11:36	Clm Registration Modified	Acct Time:00:00:00->14:25:00.	[I] AIG OneClaim Integration User
14	30 Aug 2022 16:47	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	30 Aug 2022 16:47	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	30 Aug 2022 16:47	Clm Dtl Modified	JPJ Reg. Date: -> 2019/04/30.	[A] JOANNE LEE KHANG MIN
17	30 Aug 2022 16:47	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	12 Oct 2022 15:40	Adj Mandate Request	Cur.Req:3155.53:Liability: 100% (15) *Quantum: \$3,155.53(all-in). Pls refer to adjuster report f or details. *For your approval please	[A] CHEW HSIAO TONG
19	17 Oct 2022 09:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/01/05. Mandate Remarks: Approved for \$3,130.33. COR: \$26 18.33 + LOR: \$360 (w/o gst) + Search fee: \$2 + LOI: \$150. Subj to supporting docs and signing of AIG DV	[I] Tam, Ivan-WK
20	17 Oct 2022 09:55	Adj Mandate Set	Approved:3130.33:Approved for \$3,130.33. COR: \$2618.33 + LOR: \$360 (w/o gst) + Search fe e: \$2 + LOI: \$150. Subj to supporting docs and signing of AIG DV	[I] Tam, Ivan-WK
21	17 Oct 2022 11:11	Adj Mandate Request	Cur.Req:3155.53:Liability: 100% (BOLA 15) *Quantum: \$3,155.53. Please refer to adjuster repor t for details. *For your approval please.	[A] CHEW HSIAO TONG
22	17 Oct 2022 21:22	Adj Mandate Request Cancelled		[A] CHEW HSIAO TONG

Date From   Date To   Audit Type 

ACTIVITY

[10/01/2022 10:03] Lee Su Li:
OINR *** SENT OUT FIRST NON-REPORTING LETTER BY EMAIL

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2752427	28 Dec 2021	TP Case	Motor	LKK Auto	AIG Asia	SHB6353L	SDF39K	11.00

	09:42:16	(Insurer)		Consultants Pte Ltd	Pacific Insurance Pte. Ltd. (Express)			
2836556	30 Aug 2022 16:47:53	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB6353L	SDF39K	11.00