

Hsiao Tong (LKKAUTO)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Thursday, 24 March 2022 5:13 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Case Assignment TP - SHB4316H - 23/12/2021 -LKK Ref: CC4/AIG21013181/ps3

Dear Hsiao Tong,

We have repudiated liability due to breach in policy condition.

Please proceed to close the file on your end.

Kind Regards,
Saliha

Advanced Leave Notification:

Saliha Syed Yusoff (Ms)
Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1917
saliha.syed-yusoff@aig.com | www.AIG.sg

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, March 17, 2022 8:42 AM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Subject: [EXTERNAL] RE: Case Assignment TP - SHB4316H - 23/12/2021 -LKK Ref: CC4/AIG21013181/ps3

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Hi Saliha,

Further to your below email.

Kindly advise if AIG confirm proceed with repudiation.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Sent: Wednesday, 9 February 2022 9:06 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Case Assignment TP - SHB4316H - 23/12/2021 -LKK Ref: CC4/AIG21013181/ps3

Dear Hsiao Tong,

Investigation still ongoing, potential repudiation

Kind Regards,

Saliha

Advanced Leave Notification:

Saliha Syed Yusoff (Ms)

Senior Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd.

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78 Shenton Way, Level 10

Singapore 079120

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, February 8, 2022 5:52 PM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Subject: [EXTERNAL] RE: Case Assignment TP - SHB4316H - 23/12/2021 -LKK Ref: CC4/AIG21013181/ps3

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Hi Saliha,

We refer to your below email.

Kindly advise if investigation is cleared and whether we can proceed DS.

Thank you.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 29 December 2021 3:54 PM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: Case Assignment TP - SHB4316H - 23/12/2021 -LKK Ref: CC4/AIG21013181/ps3

Hi Saliha,

Contents noted.

LKK Handler: Hsiao Tong

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Sent: Wednesday, 29 December 2021 3:49 PM

To: CS A Team <cs-a@lkkauto.com>

Subject: FW: Case Assignment TP - SHB4316H - 23/12/2021 -

Dear Team,

Kindly KIV settlement till further instruction given.

Kind Regards,

Saliha

Advanced Leave Notification:

Saliha Syed Yusoff (Ms)

Senior Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1917

saliha.syed-yusoff@aig.com | www.AIG.sg

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From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Tuesday, December 28, 2021 10:20 AM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Subject: [EXTERNAL] Case Assignment TP - SHB4316H - 23/12/2021 -

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This mail is associated with :
***SHB4316H**
[SGX946L]
TP
COMFORT TRANSPORTATION PTE LTD
Dec 23 2021 12:00AM
[Muhammad Fairus Bin Muhammad Ali]
Bifrost Auto Pte Ltd

Dear Syed-Yusoff, Saliha,

Please note that a claim has been assigned to you for handling in Merimen. For your action and follow up please.

This is an auto-generated email. Do not reply to this email.

Sent by : Merimen Administrator (MERIMEN TECHNOLOGIES (SINGAPORE) PTE. LTD.)

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 24 March 2022 5:36 PM
To: claims@bifrostauto.com; claims_ltr@bifrostauto.com
Subject: Your Ref: SHB4316H // LKK Ref: CC4/AIG21013181/ps3 [ACCIDENT INVOLVING SGX 946L(AIG) & SHB 4316H ON 23/12/2021]

Your Ref: **SHB4316H**
LKK Ref: CC4/AIG21013181/ps3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SGX 946L(AIG) & SHB 4316H ON 23/12/2021

We refer to the above matter.

Please be informed that our principal M/s AIG Asia Pacific Insurance Pte. Ltd had repudiated liability due to our insured has breach of policy terms and conditions.

Kindly re-direct your client's claim to our insured for redress.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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