



# CITY AUTO PTE LTD

*One Stop Automotive Solution*

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Your ref: CC4/AIG21013180/Kga3

Our ref: JO202112-1203

23/03/2022

WITHOUT PREJUDICE

Attn: Motor Claim Dept

AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78

SHENTON WAY #07-16

SINGAPORE 079120

Dear Sir/Mdm,

**Accident involving SMP5678Z and SMW5003J on 24/12/2021**

We refer to the above said accident.

We enclosed here with relevant documents as stated below:-

- Repair tax invoice
- Letter of authorization
- GIA search receipt

As instructed, we are claiming the following as stated below:-

Cost of Repair	:	S\$ 2,582.85
Rental (4 Days x \$86.00)	:	S\$ 344.00
LTA Search Fee	:	S\$ 2.00
		<u>S\$ 2,928.85</u>

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

  
\_\_\_\_\_  
Vronica Law (Claim dept.)  
Tel: 6453 1235  
Fax: 64537944  
Email: [cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)



## CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.  
TEL: 6453 1235, 6452 0850 FAX: 6453 7944  
24hrs Towing Services Tel: 9823 9898  
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

### RE: LETTER OF AUTHORIZATION

Name of owner: LUMENS AUTO PTE LTD NRIC: 201426961K  
Address: 22 SIN MING LN, # 01-74/75 MIDVIEW CITY, SINGAPORE 573969  
Name of Driver: KOH JAY BUON NRIC: S14 86291L  
Address: APT BLK 273C COMPAASSVALE LINK # 03-162 SINGAPORE 543273  
Accident on 24/12/2021 Involving SMW5003J AND SMP6678Z  
At/along JUNCTION OF COMPAASSVALE LINK AND SENGKANG EAST AVE

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle HYUNDAI IONIQ HYBRID at my/our request I/We the above owner of Motor Vehicle No: SMP6678Z do authorize them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our behalf concerning the said claim and such, all future correspondence should be addressed to the said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a valid discharge voucher or any other documents in connection with this on my/our behalf and for me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of repairs to my motor vehicle.

Owner Signature: \_\_\_\_\_

Name: LUMENS AUTO PTE LTD

Date: 27/12/2021



CITY AUTO PTE LTD  
Blk 8 Sin Ming Road  
#01-58/60/62 Sin Ming Ind Est  
Singapore 575643  
Tel: 6453 1235 Fax: 6453 7944  
Name: \_\_\_\_\_ (Claims Section)

Date: 27/12/2021

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **CITY AUTO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,582.85** (Repair Cost), **S\$258.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SMP 5678Z** that was damaged pursuant to the accident which occurred on **24/12/2021** (date) along **Giveway at compassvale link towards Sengkang east Ave** (location) involving vehicle no/s **SMW 5003J**.

This is pursuant to the inspection conducted on **27/12/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **LUMENS AUTO PTE LTD** ("the third party claimant") of vehicle no. **SMP 5678Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMP 5678Z** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18 (day) of May (month) **20** 22 (year)



Signed by appointed surveyor

**CITY AUTO PTE LTD**

Blk 8 Sin Ming Road  
#01-58/60/62 Sin Ming Ind Est  
Singapore 575643

Tel: 6453 1235 Fax: 6453 7944

Signed by (Claims Section) (with chop)



# CITY AUTO PTE LTD

*One Stop Automotive Solution*

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

## TAX INVOICE

### AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78

SHENTON WAY #07-16

SINGAPORE 079120

Attention: MOTOR CLAIM DEPARTMENT

Contact : 6338 7288

Fax No. : 6880 4838

Tax Invoice : I202203-001061

Date : 23/03/2022

Vehicle No. : SMP5678Z

Make / Model : HYUNDAI AE IONIQ HEV 1.6 DCT

Mileage (km) : 0

Chassis No. : KMHC851CVMU265738

Accident Date : 24/12/2021

Claim No. : CC4/AIG21013180/Kga3

Reference : JO202112-1203

Policy No. : 21-MM000793-R00

S/No.	Particular	Quantity	Unit Price	Amount
			<u>S\$</u>	<u>S\$</u>
<b>LIST ITEMS :</b>				
1	Rear bumper	1.0	489.40	489.40
2	Rear bumper trim cover	1.0	216.50	216.50
3	Rear bumper lamp center	1.0	201.50	201.50
4	Rear bumper reinforcement	1.0	294.80	294.80
5	Rear Bumper clips	12.0	4.90	58.80
6	Emblem - IONIQ	1.0	34.30	34.30
7	Emblem - Hybrid	1.0	28.30	28.30
List Total :				1,323.60
20% Discount S\$ :				264.72
				<u>1,058.88</u>
<b>SPECIAL NET :</b>				
1	Number plate	1.0	20.00	20.00
2	Number plate casing	1.0	25.00	25.00
3	Reverse sensor	1.0	200.00	200.00
SPECIAL NET Total S\$:				<u>245.00</u>
<b>LABOUR :</b>				
- To check wiring and lighting			20.00	20.00
- To install reverse sensor			40.00	40.00
-To knock jackout damaged parts, panel beating,welding, align, refix and to renew accident parts			450.00	450.00
- Spray painting on affected & replace parts			600.00	600.00
LABOUR Total S\$:				<u>1,110.00</u>



# CITY AUTO PTE LTD

*One Stop Automotive Solution*

BLK 8, SIN MING IND. ESTATE #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

## TAX INVOICE

AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78

SHENTON WAY #07-16

SINGAPORE 079120

Attention: MOTOR CLAIM DEPARTMENT

Contact : 6338 7288

Fax No. : 6880 4838

Tax Invoice : I202203-001061

Date : 23/03/2022

Vehicle No. : SMP5678Z

Make / Model : HYUNDAI AE IONIQ HEV 1.6 DCT

Mileage (km) : 0

Chassis No. : KMHC851CVMU265738

Accident Date : 24/12/2021

Claim No. : CC4/AIG21013180/Kga3

Reference : JO202112-1203

Policy No. : 21-MM000793-R00

S/No.	Particular	Quantity	Unit Price	Amount
			<u>S\$</u>	<u>S\$</u>

Total S\$: 2,413.88

GST @ 7% S\$: 168.97

Grand Total S\$: 2,582.85

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp

  
for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.

2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

**Thank You For Your Business !**

Date: 29/11/2021

PRIVATE AND CONFIDENTIAL

Koh Juay Boon  
273C COMPASSVALE LINK  
Atrina #08-168  
Singapore 543273

Dear Koh Juay Boon,

#### USE OF CAR AGREEMENT ("AGREEMENT")

1. Subject to your agreement to the terms and conditions set out herein, we, Lumens Auto Pte. Ltd. (Company Registration No. 201426961K), a company incorporated in Singapore with its registered address at 22 Sin Ming Lane, #01-74 Midview City, Singapore 573969 ("**Company**"), authorizes you to use the following motor vehicle owned by the Company ("**Vehicle**") on the terms and conditions set out herein:

- (a) Make and model: Hyundai Ioniq Hybrid 1.6
- (b) Registration number: SMP5678Z
- (c) Colour: Black

2. You shall use the Vehicle for the sole purpose of providing the services under the service agreement with any ride-hail service provider authorised by the laws of Singapore ("**Service Company**"), which is in the business of providing car sharing services in Singapore whereby customers are able to book cars and be driven to their specified destination in return for a fare determined by the Service Company.

3. The term of this Agreement shall commence and end on the following dates:

Commencement date: 29/11/2021 ("**Commencement Date**")

Expiry date: 05/02/2023 ("**Expiry Date**")

This Agreement may be terminated early in accordance with the Standard Terms (as defined below).

In the event that this Agreement is terminated early for any reason whatsoever, you acknowledge and agree that the Deposit (as defined below) will be not refunded by the Company to you, and in the event that you have not paid the Deposit in full, you shall make payment of any shortfall in Deposit to the Company immediately.

4. In consideration for the use of the Vehicle, you shall pay to the Company, and the Company shall be entitled to, a facilitation fee of SGD86.00 per day ("**Facilitation Fee**") commencing on the Commencement Date and ending on the date on which this Agreement expires or is terminated. For the avoidance of doubt, if the Company is GST registered, the Company shall be entitled to charge goods and services tax at the prevailing rate on the Facilitation Fee and any other amounts payable by you to the Company under this Agreement (including the Standard Terms (as defined below)).

As a matter of goodwill, the Company will waive the Facilitation Fee payable for the Commencement Date.

5. On the Commencement Date, you shall place with the Company a deposit amounting to SGD800.00 ("**Deposit**"). The Deposit may be refunded to you only in accordance with the specific circumstances specified in the Standard Terms.

Yours faithfully,  
For and on behalf of Lumens Auto Pte. Ltd.

Name: Shirley  
Designation: DR



---

### ACCEPTANCE

I, Koh Juay Boon (Singapore NRIC No. S1486291I), acknowledge that I have read and fully understand the terms and conditions of this Agreement (which, for the avoidance of doubt, includes the Standard Terms). I hereby accept and agree to this Agreement.

The details of my Nominated Bank Account are as follows:

Name of Bank: POSB - DBSSSGSGXXX  
Account Name: Koh Juay Boon  
Account Number: 019056805

I confirm that the above bank account details are true and correct.

  
Signature

Name: Koh Juay Boon  
Singapore NRIC No.: S1486291I  
Date: 29/11/2021

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMW5003J

Date of Accident

24/12/2021



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance .....	AIG Asia Pacific Insurance Pte....
Period of Insurance .....	25/11/2021 - 24/11/2022
Requested By .....	Jason Quak (City Auto Pte Ltd)
Requested Date .....	24/12/2021 11:53

Payment details

Request Amount: **\$S\$1.87**

GST Amount: **\$S\$0.13**

Total Amount Due (GST Inclusive): **\$S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG21013180/Krs3

11 FEBRUARY 2022

**FOK CHEUK KWAN**  
264E COMPASSVALE BOW  
#15-76  
THE CORIS  
SINGAPORE 548264

Dear Sir/Madam,

**ACCIDENT INVOLVING SMW 5003J & SMP 5678Z ALONG/AT  
COMPASSVALE LINK ON 24/12/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SMP 5678Z against your motor insurance policy.

Based on the information on hand, we are of the view that liability is not in your favor as it is a Head to Rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

JASLIN KOK  
Case Handler  
DID: 6841 2157  
FAX: 6741 4108  
Email: [Jaslinkok@lkkauto.com](mailto:Jaslinkok@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
(Motor Claims Dept)



## Print Received Message

This mail is associated with :

**\*SMP5678Z (9864382743SG)**  
**[SMW5003J]**

TP  
LUMENS AUTO PTE LTD  
Dec 24 2021 6:30AM  
[FOK CHEUK KWAN]  
City Auto Pte Ltd ( Sin Ming)

**From**      **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS)**, sent on **01/04/2022 12:05 PM**.  
**To**         LKK\_HQ  
**Subject**   **Alert - Adj Mandate Approved (\$2842.85) - SMP5678Z - Claim Handler: Tan, Bennie-WZ**

Approved:2842.85:Subj to all docs/billings verified in order, SAB.