

Celine Fong (LKKAUTO)

From: Celine Fong (LKKAUTO)
Sent: Wednesday, 5 April 2023 12:19 PM
To: 'Tan Kah Leong'; assignments
Cc: 'Claims Dept of CTI'; SUR
Subject: RE: SNM21D207568/C02/GBL3459D/TANKL / FW: Direct Settlement (RS) - Accident Involving SLT7898H & GBL3459D DOA: 22.12.2021

Dear Kah Leong,

Please be informed that we are unable to conduct the inspection for SLT 7898H after some attempts to inform workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Monday, December 27, 2021 3:40 PM
To: 'Tan Kah Leong' <KahLeong.Tan@sg.cntaiping.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; SUR <sur@lkkauto.com>
Subject: RE: SNM21D207568/C02/GBL3459D/TANKL / FW: Direct Settlement (RS) - Accident Involving SLT7898H & GBL3459D DOA: 22.12.2021

Dear Kah Leong,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 27 December, 2021 3:19 PM
To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>; 'assignments' <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>; sur@lkkauto.com

Subject: RE: SNM21D207568/C02/GBL3459D/TANKL / FW: Direct Settlement (RS) - Accident Involving SLT7898H & GBL3459D DOA: 22.12.2021

WITHOUT PREJUDICE

Dear Ashlyn,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Sent: Monday, December 27, 2021 12:07 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Subject: RE: SNM21D207568/C02/GBL3459D/TANKL / FW: Direct Settlement (RS) - Accident Involving SLT7898H & GBL3459D DOA: 22.12.2021

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Dear Kah Leong,

We would like to choose Marcus Chua – LKK to conduct the survey.

Thank you.

Regards,
Ashlyn

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Monday, 27 December 2021 11:53 am

To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>; Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D207568/C02/GBL3459D/TANKL / FW: Direct Settlement (RS) - Accident Involving SLT7898H & GBL3459D
DOA: 22.12.2021

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Without Prejudice

Dear Ashlyn,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
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W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, December 27, 2021 9:21 AM

To: Ashlyn.Chng@inchcape.com.sg; Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D207568/C02/GBL3459D/TANKL / FW: Direct Settlement (RS) - Accident Involving SLT7898H & GBL3459D
DOA: 22.12.2021

Without Prejudice

Dear Kah Leong,

Please conduct PRS for SLT7898H.

Note: officer in charge Tan Kah Leong 63896193.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Sent: Friday, 24 December 2021 12:12 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Subject: RE: Direct Settlement (RS) - Accident Involving SLT7898H & GBL3459D DOA: 22.12.2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **GBL3459D** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$150 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Raymond Seah @ 9776 2689 / 6631 1865** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle (currently vehicle **NOT** in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards,
Ashlyn Chng
D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg
Inchcape Centre
Level 4, Bodycare Centre
2 Pandan Crescent
Singapore 128462
www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

