CS ,	Use 2
(08/11/13) wef ASS. REC. BY: MC/645 REF: CC6/	C1/2/0/21/48/11/2
3	ASSIGNMENT
	FR1 1/001 22 / 1/2
From: Date:	
Estimated Cost: OD (TP) WS / TP RES / OD RES / EVA / INV / MV	Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or
	11 1 200 - 200
2.4.1	
at Workshop m/s 3P/7	Colour Gray / Red A/C: Insured / Std / NI / NA
of	Sp.Reading 786 45 T/Radio: Insured / Std / NI / NA
Insured: SJQ 7 200 K Policy No. DMPCSNW00077882101	Eng/No: NC421800215
Policy No. DMPCSNW00077882101 Claims No. SNM21C207532/C02/IRENE	Gen. Cond: Good / Fair / Poor / Burnt
Sum Insured: Excess:	Steering: Inorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inorder / Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil / S/Rim / STD A/Rim or
(Policy Condition)	Tyre Size: F: $120 - 602R17$ R: $160 - 602R17$
	BS DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO / YOKO or
Bal. or Market Value:	Front Rear
IDAC Accident Rport: Consistent? : Yes or No	R/Bal. R/Bal. mm
GIA / PR Seen: Consistent?: Yes or No	L/Bal. / mm L/Bal. mm
Est. Repairs: 3 days Res.: Yes or No	D.O.A. 21/12/21 D.O.I. 27/13/21
Lum Sum: 20 % 3 Val.: Yes or No	Survey held at
CA / REV / REP. / 24 HRS 366	5 (5
Vehicle: IN /	0 - 1 - 1
Date: Person Contacted: L7A 62 & 2&	The U/C / Chassis frame / Body Structure affected due to collision.
Date/Time Action/Instruction Reg 2500 HUN (Aformed Roymond 4/5 8	(red 322, 29%)
Date/Time, File Pass to? : Preli. Report : Final Report Date/Time, File Return to?	Days Of Repair: 3 Resurvey No. of Trip: 1 Survey Fee:
2) 17/1/22-typist Add I	Transportation: Site Insp (\$)S+RS,SI
, , rate speed	: Interview (\$) Photos
Report Format: Merimen	: Tech. Invs (\$) Others
Lump Sum / 1.B.1 : (\$ 760	: Weekend (\$
	TOTAL

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		
Owner ID Type:	Singapore NRIC	
Owner ID:	366C	
Vehicle Details		
Vehicle No.:	FBL1600A	
Vehicle to be Exported:	No	
Intended Deregistration Date:	27 Dec 2021	
Vehicle Make:	HONDA	
Vehicle Model:	CB400SF	
Primary Colour:	Red	
Manufacturing Year:	2016	
Engine No.:	NC42E1205381	
Chassis No.:	NC421800215	
Maximum Power Output:	-	
Open Market Value:	\$8,359.00	
Original Registration Date:	23 Jun 2016	
First Registration Date:	23 Jun 2016	
Transfer Count:	1	
Actual ARF Paid:	\$1,254.00	
Intended PARF Rebate Details		
PARF Eligibility:	No	
PARF Eligibility Expiry Date:	-	
PARF Rebate Amount:	\$0.00	
Intended COE Rebate Details		
COE Expiry Date:	22 Jun 2026	
COE Category:	D - Motorcycle	
COE Period(Years):	10	
QP Paid:	\$6,302.00	
COE Rebate Amount:	\$2,828.00	
Total Rebate Amount:	\$2,828.00	

The information contained herein is correct as at 27 Dec 2021

OK



Vehicle Details

Vehicle No. FBL1600A	Make / Model HONDA / CB400SF
Vehicle Type :	Vehicle Attachment 1 :
P00 - Passenger Motorcycle/Autocycle /Moped	No Attachment
Vehicle Scheme :	Chassis No. :
Normal	NC421800215
Propellant:	Engine No.:
Petrol	NC42E1205381
Motor No.:	Engine Capacity :
	399 сс
Power Rating :	Maximum Power Output:
	•
Maximum Laden Weight :	Unladen Weight :
300 kg	190 kg
Year Of Manufacture :	Original Registration Date:
2016	23 Jun 2016
Lifespan Expiry Date :	COE Category :
	D - Motorcycle
Quota Premium :	COE Expiry Date :
\$6,302.00	22 Jun 2026
Road Tax Expiry Date :	PARF Eligibility Expiry Date:
22 Jun 2022	
nspection Due Date :	Intended Transfer Date :
22 Jun 2022	27 Dec 2021
CO2 Emission :	CEV/VES Rebate Utilised Amount:

Class

SGD \$15500

For Sale , Auction Rental Motorcycle Specs Motorcycle Insurance Directory News

Price From

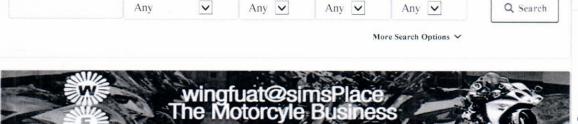
Chat Shortlist Account

Post Ad



Bike model

Type Of Vehicle



Price To

SELLER INFORMATION



Recommended Dealer

Company: Wing Fuat Pte Ltd

View all used bikes (40) View all new bikes (12)

Honda C	B400 Super 4 Revo	Address:	Blk 53 Sims Place, #01- 164, S(380053)
Listing Type	Paid Ad	Phone:	67425588
Brand	Honda	Fax:	67425587
Model	Honda CB400 Super 4 Revo		
Engine Capacity	399сс	Name	Contact
Classification	Class 2A	Mr Ng	+65 6742Click to view
Registration Date	05/01/2016		7101
COE Expiry Date	04/01/2026 (4 years left)	Fo	orms To Download
Mileage	26	♣ Agreeme	nt Form 💄 Handing Over
No. of owners	-	₫ Deposit F	
Type of Vehicle	Street Bikes	A Private S	ettlement Form

3

2





SELLER INFORMATION





Listing Type

Engine Capacity

Registration Date

COE Expiry Date

No. of owners

Type of Vehicle

Mileage

Classification

Brand

Model

Recommended Dealer

Company: Ideal Motoring
View all used bikes (33)

Address: 5 Kaki Bukit Road 1, #01-03, Eunos

Technolink S(415936)

Contact

Phone: 67469686

Fax: 67461629

Name

Anthony Tan +65 9755...Click to view

Ryan Lee +65 9850...Click to view

Please Login to Chat

Forms To Download

★ Agreement Form
 ★ Handing Over Form
 Deposit Receipt
 Private Settlement Form

SGD \$13800

Honda CB400 Super 4 Revo

Paid Ad

Honda

399cc

Class 2A

90200km

Street Bikes

3

23/04/2016

Honda CB400 Super 4 Revo

22/04/2026 (4 years 3 months left)

3



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- IMPORTANT NOTICE

 1. Please report <u>correctly</u> the details of the accident to speed up the claims process.

 2. This Form must be <u>completed by the Policyholder and/or the Authorised Driver</u>

 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.

 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

 5. Any false reporting may be referred to the Police for investigation.

 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.

 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission Date of Accident Exact Location of Accident Additional Location Information Country/State of Loss	22/12/2021 17:33 (SGT) 21/12/2021 21:15 (SGT) Singapore Lorong ah Soo filtering towards upper payar lebar Singapore
--	---

DETAILS OF OWN VEHICLE

FBL1600A

Honda

INSURED/POLICYHOLDER	
Is company?	No
Name Of Registered Owner	LOW JUNG JECK
NRIC No	SXXXX366C
Email Address	Jecknsophia@gmail.com
Mobile Phone No	(Phone) +65-98500316
Alternative Phone No	+65-98500316

VEHICLE PARTICULARS

Manufacturer

Vehicle Registration Number

Model	Cb400sf
Variant	-
Exact purpose for which vehicle was being used at time of	
accident	Private use
Are you claiming under your own insurance policy for repair to	
your vehicle?	No - Claiming third party
Vehicle Category	Motorcycle
Transmission	Auto
CC	400

INSURANCE COMPANY

Name of Insurance Company	FWD Singapore Pte. Ltd.
Type of Coverage	Comprehensive
Fleet Policy	No
Policy Number	PNMC2017-00000366-04
Cover Note Number	

DRIVER

Name of D	river	LOW JUNG JECK
NRIC No		SXXXX366C

Date Of Birth Occupation Date Of Driving Pass Driving experience Gender Mobile Number Alt. Phone Number Email Address Address Address Address Address complement Postcode Is the driver the policyholder? If No, Relationship of the Driver with the Insured Does Driver Own Other Vehicles? Vehicle Registration Number of Other Vehicle Owned by Driver	15/09/1978 Indoor 08/07/2008 13 YEARS AND 5 MONTHS Male (Phone) +65-98500316 +65-98500316 Jecknsophia@gmail.com 109 Aljunied Crescent #04-78 380109 Yes
Insurance Company of Other Vehicle Owned by Driver	-
Type of Accident Weather Conditions Road Surface	Collision - Head to Rear Clear Dry
OTHER INFORMATION	
Was any foreign vehicle involved in the accident? Number of vehicles involved in the accident Was anybody injured in the Accident? Was any injured conveyed to hospital by ambulance? Was any other vehicle or property damaged? Number of Passengers (Including Driver) Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No 2 Yes Yes Yes 1
DETAILS OF POLICE ACTION	
Was the accident reported to the police? Police Station Name Police Station Phone No Alt. Police Station Phone No Police Station Address Was notice of intended Prosecution given? If yes, against whom?	Yes Geylang Neighbourhood Police Centre (Phone) +65-18008486999 (Fax) +65-68486799 1 Cassia Link Singapore 397618 No

CIRCUMSTANCES OF ACCIDENT

PLEASE REFER TO POLICE REPORT NO, T/20211222/2016 LODGE AT GEYLANG NPC ON 21/12/2021 AT ABOUT 2115HRS, I WAS RIDING MY MOTORBIKE (FBL1600A) ALONG LORONG AH SOO TOWARDS UPP PAYA LEBAR ROAD. I THEN STOPPED MY MOTORBIKE AT THE GIVE WAY ROAD TO CHECK FOR ONCOMING TRAFFIC BEFORE PROCEEDING. SUBSEQUENTLY, ONE CAR SJQ7200K BUMPED INTO MY MOTORCYCLE ND I FELL DOWN FROM MY MOTORBIKE. THE MALE DRIVER OF THE SAID CAR DID NOT CHECK ON ME AND JUST MADE CHECK ON HIS CAR. THE SAID DRIVER ALSO DID NOT EXCHANGED PARTICULARS. I THEN CALLED TRAFFIC POLICE FOR ASSISTANCE. AMBULANCE WAS ALSO ACTIVATED BY THE TRAFFIC POLICE. I WAS THEN CONVEYED BY THE SAID AMBULANCE TO SENGKANG HOSPITAL. I SUSTAINED SOME BACK PAIN FROM THE SAID ACCIDENT. I WAS GIVEN 3 DAYS MC. THE TRAFFIC POLICE IO INFORMED ME TO LODGE A TRAFFIC ACCIDENT REPORT. ON 22/12/2021, I THEN CAME TO GEYLANG NPC TO LODGE A TRAFFIC ACCIDENT REPORT.

ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	No
Was there any audio recorded?	No

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number Vehicle Manufacturer	SJQ7200K
Vehicle Model	Hyundai
	Avante
Vehicle Variant	-
Vehicle Colour	-
Vehicle Category	Private car
Name of Driver	NA
Contact Number	5.0
Address	-
Address complement	-
Postcode	_
Insurance Company Name	-
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	_

INJURED PERSONS DETAILS

INJURED 1

Name of injured person	LOW JUNG JECK
Gender	Male
Phone No	(Phone) +65-98500316
Address	109 Aljunied Crescent
Address Complement	#04-78
Post Code	380109
Approximate Age Years Old	-
Injuries Sustained	SUSTAINED SOME BACK PAIN
Injured person in which vehicle?	FBL1600A
Were seat belts worn?	No
Was this injured conveyed to hospital by ambulance?	Yes

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material
 facts may allow insurance companies to repudiate policy liability.
- The Issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies
 of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

l understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Driver's Signature (If driver is not the policyholder) Date & Time: VERIFY BY AJAX MARS (ARC) REPORTING OFFICER MOHAMED SHARIL BIN SATAR

Reporting Centre Personnel's Signature Name: NRIC/FIN No.:

Ver. 30042021 ACCIDENT DIAGRAM A-FBLIGOOM
B-SIRFAMIX.

CAPPER
PAYER LEGAR VERIFIED BY AJAX MARS (ARC) REPORTING OFFICER MOHAMED SHARIL BIN SATAR Reporting Centre Personnel's Signature Driver's Signature Policyholder's Signature (If driver is not the policyholder) Date & Time: NRIC/FIN No.: Date & Time:

SKETCH PLAN									
REFER TO ATTACH	IED ACCIDENT DIAGRAM								
					П				
ESCRIBE CIRCUMSTANCES C	OF THE ACCIDENT								
s police report		 ***************************************		***************************************					*************
FCLARATION							MARIANA		
	lars are true in every respect.								
We declare the foregoing particu	lars are true in every respect.		VERII)
	lars are true in every respect.			REPO	RTIN	NG O	FFICE	R	
We declare the foregoing particu		and solved a line	A MOH	AME	RTIN D SH	NG O	FFICE BIN	R SATA	
olicyholder's Signature	Driver's Signature	Repo	MOH	AME	RTIN D SH	NG O	FFICE BIN	R SATA	
We declare the foregoing particu		Repo	MOH	AME entre	RTIN D SH	NG O	FFICE BIN	R SATA	



Police Station Of Origin: Geylang N.P.C 1 Cassia Link SINGAPORE 397618 Tel No: 1800-8486999



Date of Expiry:

1 of 3 Report No. T/20211222/2016

REPORT OF A TRAFFIC ACCIDENT

LORRY CRANE OPERATOR

	me Report / 021 10:10	Made.	Station Diary No.: 10	
Informa	nt's Partic	ulars		
	f Informant ING JECK		Address APT BLK 109 ALJUN 380109	ED CRESCENT #04-78 SINGAPORE
MUNICIPAL DE LA PROPERTO	/ ID No : 0 / \$78653	66C	Contact No.: Home/Office	Mobile: 98500318
National MALAY			Email:	
Sex: Male	Age 43	Date of Birth: 15/09/1978	Type of Informant Rider	
Race: Chinese			Language English	Institution / School Name:
Occupat	ion		Driving Licence Inform	nation:

General intori	mation of the Accident			
Type of Accident	Injury Conveyed By Ambulance	Drink Drive: No	Date/Time of Accident 21/12/2021 21:15	Type of Location Straight Road

Class: 2B,2A,3,4,5

LORONG AH SOO

Weather: Clear	Road Surface: Dry	Road Speed Limit
Traffic Flow: Two Way	Traffic Control: Traffic Light - Working	Traffic Volume Moderate
Type of Collision:		Anyone conveyed by ambulance: No

	ehicle Involve	Make	Model	Color	Condition	No of Passenger
Vehicle No.	Туре				A STATE OF THE PARTY OF THE PARTY OF	0
FBL1600A	Motorcycle	HONDA	CB400SF	Red	Slightly Damaged	U
SJQ7200K	Car				No	0

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
FBL1600A	FWD Singapore Pte. Ltd	PNMC2017- 00000366-04	24/06/2021	23/06/2022



Police Station Of Origin: Geylang N.P.C 1 Cassia Link SINGAPORE 397618 Tel No: 1800-8486999



2 of 3 Report No. T/20211222/2016

CONTINUATION OF REPORT

Any Pedestrian	nvolved: No					
No. of Pedestria	ns Injured: NIL		Use of Pe	destrian	Cross	ing: NA
Rider						
Name	LOW JUNG JECK			ID No.		S7865366C
Related Vehicle	NIL			Conta	ct No.	98500316
Hospital/Clinic	SENGKANG GENEF LTD.	RAL HOSP	ITAL PTE.	Class Driving Licent Expiry	g ce &	Class: 2B.2A,3,4,5 Date of Expiry: NIL
Date Treatment	21/12/2021		Date Dis	charge	21/1	2/2021
lo. of Days grant	ed Medical Leave	03	Degree o	of Injury	NIL	

Brief Details.

On 21/12/2021 at about 2115hrs, I was riding my motorbike (FBL1600A) along Lorong Ah Soo towards Upp Paya Lebar Road. I then stopped my motorbike at the give way road to check for oncoming traffic before proceeding. Subsequently, one car (SJQ7200K) bumped into my motorbike and I fell down from my motorbike.

The male driver of the said car did not check on me and just made a check on his car. The said driver also did not exchange particulars. I then called traffic police for assistance. Ambulance was also activated by the traffic police. I was then conveyed by the said ambulance to Sengkang Hospital. I sustained some back pain from the said accident.

I was given 3 days MC. The traffic police IO informed me to lodge a traffic accident report.

On 22/12/2021, I then came to Geylang NPC to lodge a traffic accident report.



Police Station Of Origin: Geylang N.P.C 1 Cassia Link SINGAPORE 397618 Tel No: 1800-8486999

Report No. T/20211222/2016

CONTINUATION OF REPORT

Sketch Plan

informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature of Officer Recording The Report GI

Sgt 2 MUHAMMAD AFIQ BIN MOHAMED KHAIRANI

Signature Of Interpreter. Not applicable

Officer In Charge Of Case: TP / GIT / Sgt 2 DAVID YAP Contact No.: 65476138

Authentication Stamp NP168

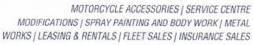
Signature Of Informant:

Date/Time:

22/12/2021 10:10

Classification Of Case:

SIGNATURE





QUOTATION

NO. : 39762

Customer:

CHINA TAIPING INSURANCE (S) PTE LTD

105 CECIL STREET #18-00 / 19-00 THE OCTAGON S'PORE 069534

ATTN: MOTOR CLAIMS DEPT

: FBL1600A

VEHICLE NO. MAKE/MODEL

: HON/CB400SF

DATE

: 23/12/2021

CLAIM NO.

: 11842 POLICY NO. :

FROM

: RAYMOND

	· WC) 27/1V			(Pag	e 1 of 2)
S/N	Description	Action	Qty	Unit Price		Amount
1	BOLT FOOTREST P/N: 47034 - (REPORTED BY MECHANIC)	REPLACE	1.00	\$10.00	C47	10.00
2	BOX REAR (GIVI) E450N BLACK W/O STOP LIGHT P/N: 27220 - (REPORTED BY MECHANIC)	REPLACE	1.00	\$230.00	cur	230.00
	CRASH BAR (ENGINE) P/N: 49567 - (REPORTED BY MECHANIC)	REPLACE	1.00	\$196.00	cuy	196.00
	LABOUR P/N: 06766 - LABOUR QUOTED FOR DISMANTLING AND INSTALLATION OF PARTS.	Supply/Install	4.00	\$63.00	220	252.00
	LEVER BRAKE P/N: 18930 - (REPORTED BY MECHANIC)	REPLACE	1.00	\$70.00	Sin	70.00
	MIRROR RH P/N: 53470 - (REPORTED BY MECHANIC)	REPLACE	1.00	\$126.00	(4)	126.00
	MUDGUARD REAR ASSY - (REPORTED BY MECHANIC)	REPLACE	1.00	\$160.00	310	160.00
	MUFFLER (REAR) YOSHIMURA - (REPORTED BY MECHANIC)	REPLACE	1.00	\$0.00	Su	0.00
	PLATE NUMBER REAR ACRYLIC(YELLOW) P/N: 50935 - (REPORTED BY MECHANIC)	REPLACE	1.00	\$38.00	500	38.00

*39762





Quotation Nos.: 39762

(Page 2 of 2)

Action	Qty	Unit Price	<u>Amount</u>
SUB TOTAL			\$1,082.00
GST @ 7 %			\$75.74
GRAND TOTAL (SGD)			\$1,157.74
	SUB TOTAL GST @ 7 %	SUB TOTAL	SUB TOTAL GST @ 7 %

50% deposit required before ordering of parts.

Validity: 30 days

For & on Behalf of

Acknowledge & Accepted By

BAN HOCK HIN CO PTE LTD



RAYMOND

This quotation is sent via email / LAN-Fax and will bear a computer generated signature.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

*39762

712.8





CERT NO : 2002-1-0383 ISO 9001 : 2015