

Meng Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, 27 December, 2021 1:59 PM
To: HD Perfect Autowork
Cc: Admin A; assignments@lkkauto.com
Subject: CTP REF NO. SNM21D207574C02 ----- PC3301G (Pre-Inspection) / Your Vehicle : GX6A | DOA - 25/12/2021

Dear Sir/Mdm,

Please let us have a copy of your client's SAS report.

Aside to LKK;

Please assist to get your surveyor to liaise with HD PERFECT AUTOWORK to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: HD Perfect Autowork <hdperfectautowork@gmail.com>
Sent: Monday, December 27, 2021 1:51 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Subject: Re: PC3301G (Pre-Inspection) / Your Vehicle : GX6A | DOA - 25/12/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Irene,

We refer to your email dated 27/12/2021.

Please arrange **Adrian Ling (LKK)** to come and conduct the survey for vehicle PC3301G.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Mon, Dec 27, 2021 at 1:45 PM Irene Tay <irene.tay@sg.cntaiping.com> wrote:

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

- | | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: HD Perfect Autowork <hdperfectautowork@gmail.com>
Sent: Monday, December 27, 2021 11:42 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: PC3301G (Pre-Inspection) / Your Vehicle : GX6A | DOA - 25/12/2021

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Dear Sir / Madam,

We are instructed by **Aurora World Pte Ltd** to notify you of a road traffic accident on **25/12/2021** at about **12:45 hours** at/along **Sengkang East Road towards Punggol West Flyover** involving our client's/customer's vehicle registration number **PC3301G** and vehicle registration number **GX6A** (your insured) at the material time.

A copy of the Singapore Accident Statement will be sent to you once we receive it from our client.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875