

Meng Yan (LKK Auto)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Monday, 27 December, 2021 11:53 AM
To: admin@johnlawchambers.com; 'SUR'; assignments@lkkauto.com
Cc: info@speedwerkz.biz; Claims Dept of CTI
Subject: RE: SNM21D207569/C02/SLL165C/TANKW / RE: PRI - FBS3538Y Our Ref: JLC.2021.3077.PD Your Ref: TO BE ADVISED

[Confidential]

Without Prejudice

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Dear Anna,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: admin@johnlawchambers.com <admin@johnlawchambers.com>
Sent: Monday, 27 December 2021 11:51 AM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: info@speedwerkz.biz
Subject: RE: SNM21D207569/C02/SLL165C/TANKW / RE: PRI - FBS3538Y Our Ref: JLC.2021.3077.PD Your Ref: TO BE ADVISED

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Dear Sir/Madam,

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

UNITED APPRAISAL MANAGEMENT PTE LTD

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Regards

ANNA

JOHN LAW CHAMBERS LLC
133 NEW BRIDGE ROAD,
#17-09, CHINATOWN POINT
SINGAPORE 059413.
TEL: 65926983
DID: 88201169
FAX: 65926985

- *We have relocated, kindly update our latest address in your system.*

Our areas of practice include: Personal Injury & Workmen Compensation Claims • Divorce & Family Law • Civil Litigation • Corporate Law • Debt Claims • Wills and Probate • Powers of Attorney • Lasting Powers of Attorney • Criminal Law • Conveyancing

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From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Monday, 27 December 2021 9:24 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; ADMIN@JOHNLAWCHAMBERS.COM
Cc: info@speedwerkz.biz
Subject: RE: SNM21D207569/C02/SLL165C/TANKW / RE: PRI - FBS3538Y Our Ref: JLC.2021.3077.PD Your Ref: TO BE ADVISED

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Dear Sirs / Madam,

ACCIDENT INVOLVING SLL165C & FBS3538Y on 23/12/2021

We refer to your email of 24/12/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant’s vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 27 December 2021 9:18 AM
To: ADMIN@JOHNLAUNCHAMBERS.COM; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: info@speedwerkz.biz; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D207569/C02/SLL165C/TANKW / RE: PRI - FBS3538Y Our Ref: JLC.2021.3077.PD Your Ref: TO BE ADVISED

Without Prejudice
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Dear Billy,

Please conduct PRS for FBS3538Y. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Billy Tan 63896175.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: ADMIN@JOHNLAWCHAMBERS.COM <ADMIN@JOHNLAWCHAMBERS.COM>

Sent: Friday, 24 December 2021 11:48 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: info@speedwerkz.biz

Subject: PRI - FBS3538Y Our Ref: JLC.2021.3077.PD Your Ref: TO BE ADVISED

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WITHOUT PREJUDICE

OUR REF: JLC.2021.3077.PD

YR REF: TO BE ADVISED

OUR VEH: FBS3538Y

YR VEH: SLL165C

DOA: 23.12.2021

LOC: WEST COAST DRIVE

24 DECEMBER 2021

CHINA TAIPING INSURANCE (S) PTE LTD

3 Anson Rd,

#16-00 Springleaf Tower,

Singapore 079909.

BY EMAIL

ACCIDENT INVOLVING MOTOR VEHICLES FBS3538Y AND SLL165C ALONG WEST COAST DRIVE ON 23.12.2021.

Dear Sir/Madam,

We act for the owner of vehicle no. **FBS3538Y**.

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

SPEEDWERKZ PRIVATE LIMITED

Bartley Biz Centre
13 Kaki Bukit Road 4
#01-02 Singapore 417807
Person-In-Charge: Alex / Ken
Mobile Number: 9091 0000 / 9169 5936

TAKE NOTICE that you are required to respond to us within **2 working days** (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact us at **6592 6983** or email us at executive@johnlawchambers.com / admin@johnlawchambers.com for future correspondences.

Thank you.

Regards

ANNA

JOHN LAW CHAMBERS LLC
133 NEW BRIDGE ROAD,
#17-09, CHINATOWN POINT
SINGAPORE 059413.
TEL: 65926983
DID: 88201169
FAX: 65926985

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