

Meng Yan (LKK Auto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Monday, 27 December, 2021 9:47 AM
To: Claims; assignments; SUR
Subject: RE: SNM21D207478/C02/SGE7272B/LEEPG / FW: Arrange for survey - Acc on 21.12.2021 invlg SLV 2793 Z & SGE 7272 B
Attachments: [Untitled]24122021122912_1-4.jpg; [Untitled]24122021122912_3-4.jpg; GIA REPORT.pdf

[Strictly Confidential]

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange Mr. Marcus to conduct PRS on without prejudice basis.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Lily <bhlim@procarcare.com.sg> **On Behalf Of** Claims
Sent: Monday, 27 December 2021 9:42 am
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims <claims@procarcare.com.sg>
Subject: FW: SNM21D207478/C02/SGE7272B/LEEPG / FW: Arrange for survey - Acc on 21.12.2021 invlg SLV 2793 Z & SGE 7272 B

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Hi Cecilia

Please refer to email below and assign surveyor

Regards,

Lily LIM

Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@proccarcare.com.sg
W: www.proccarcare.com.sg



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From: Lily On Behalf Of Claims
Sent: Monday, December 27, 2021 9:41 AM
To: ecilia.lee@sg.cntaiping.com
Cc: Claims <claims@proccarcare.com.sg>
Subject: FW: SNM21D207478/C02/SGE7272B/LEEPG / FW: Arrange for survey - Acc on 21.12.2021 invlg SLV 2793 Z & SGE 7272 B

Hi Cecilia

Please arrange Marcus Chua – LKK
Kindly also advise the liability
Thank you

Regards,

Lily LIM

Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@proccarcare.com.sg
W: www.proccarcare.com.sg



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From: Wendy <wendy@proccarcare.com.sg>
Sent: Monday, December 27, 2021 9:33 AM

To: Claims <claims@procarcare.com.sg>

Subject: RE: SNM21D207478/C02/SGE7272B/LEEPG / FW: Arrange for survey - Acc on 21.12.2021 invlg SLV 2793 Z & SGE 7272 B

6. Marcus Chua (LKK)

From: Lily <bhlim@procarcare.com.sg> On Behalf Of Claims

Sent: Monday, December 27, 2021 9:30 AM

To: Wendy <wendy@procarcare.com.sg>

Cc: Claims <claims@procarcare.com.sg>

Subject: FW: SNM21D207478/C02/SGE7272B/LEEPG / FW: Arrange for survey - Acc on 21.12.2021 invlg SLV 2793 Z & SGE 7272 B

Choose surveypr

Regards,

Lily LIM

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



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From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Monday, December 27, 2021 9:29 AM

To: Lily <bhlim@procarcare.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D207478/C02/SGE7272B/LEEPG / FW: Arrange for survey - Acc on 21.12.2021 invlg SLV 2793 Z & SGE 7272 B

Without Prejudice

Our reference: SNM21D207478/C02/SGE7272B/LEEPG

Your reference: SLV2793Z

Dear Sirs,

ACCIDENT INVOLVING SGE7272B & SLV2793Z ON 21/12/2021

We refer to your email of 24/12/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 27 December 2021 9:24 am
To: Lily <bhlim@proccare.com.sg>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D207478/C02/SGE7272B/LEEPG / FW: Arrange for survey - Acc on 21.12.2021 invlg SLV 2793 Z & SGE 7272 B

Without Prejudice

Dear Cecilia,

Please conduct PRS for SLV2793Z.

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Lily <bhlim@procarcare.com.sg> **On Behalf Of** Claims
Sent: Friday, 24 December 2021 12:28 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Claims <claims@procarcare.com.sg>
Subject: Arrange for survey - Acc on 21.12.2021 invlg SLV 2793 Z & SGE 7272 B

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Dear Sirs

Please refer to attached and arrange for survey

VEHICLE NOT IN WORKSHOP

Regards,

Lily LIM
Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
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