

Veron Chen (LKKAUTO)

From: TG Lim (LKK Auto)
Sent: Friday, 25 March 2022 4:37 PM
To: Bryan Ang (LKKAUTO); Veron Chen (LKKAUTO)
Subject: Re: ACCIDENT INVOLVING SJR9519Z & SKU7588J (MSIG) ON 23/12/2021 MSIG ref no. 267397 FF

Hi Bryan,

I read the TP report on this vehicle being involved in an earlier accident. According to the earlier report, the party involved, SKU 7588J, which according to the driver, he had reversed and "accidentally touched the front bumper" of SJR 9519Z.

Would removal of the front bumper suffice.

I take it that reversing into the front bumper is not that serious as rear ending into another vehicle as in the second accident.

Best Regards,

TG Lim | Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: TeowGuan@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Sent: Friday, March 25, 2022 12:10 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; TG Lim (LKK Auto) <TeowGuan@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SJR9519Z & SKU7588J (MSIG) ON 23/12/2021 MSIG ref no. 267397 FF

Hi Mr Lim

This case was sent to me for audit. Although the amount is less than 15K, I would like you to review the damages and adjustment again.

The third party vehicle was involved in another accident on 18 Dec where its frontal portion rear ended another vehicle. Your this accident was on 23 Dec, which is about 5 days later.

Both the accident reports and photos taken at the time of accident reporting were already uploaded in Merimen by the insurance company.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, 25 March 2022 8:33 am
To: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Subject: FW: ACCIDENT INVOLVING SJR9519Z & SKU7588J (MSIG) ON 23/12/2021 MSIG ref no. 267397 FF

Dear Bryan,

File for audit check, need to seek mandate

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 21 January 2022 7:28 AM

To: Fievel Foo <Fievel_Foo@sg.msig-asia.com>; SUR <sur@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SJR9519Z & SKU7588J (MSIG) ON 23/12/2021 MSIG ref no. 267397 FF

Dear Fievel,

Contents noted.

Will informed surveyor to check.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fievel Foo <Fievel_Foo@sg.msig-asia.com>

Sent: Thursday, 20 January 2022 6:41 PM


To: SUR <sur@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SJR9519Z & SKU7588J (MSIG) ON 23/12/2021 MSIG ref no. 267397 FF

Dear Sirs

Our insured has address that there is an old damage of the front bumper.

I have grant rights to your surveyor, please review on the damages that is consistent to the damages. Our insured will request for our report.

 Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice. Please check our website or official Facebook page for the latest updates.

Thanks with regards

Fievel Foo

Executive, Claim Services (Motor)
D: +65 6643 1316 | F: +65 6225 7402 | Fievel_Foo@sg.msig-asia.com



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