

## Asher Sng (LKKAUTO)

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**From:** Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>  
**Sent:** Tuesday, 8 March 2022 2:11 PM  
**To:** CS A Team; Admin A  
**Subject:** LOD Re: Accident on 12/8/2021 involving SHC 4209D & XD 3882X (China Taiping's insured) Our Ref: TAX/08/21/2025/lg  
**Attachments:** 08 21 2025 - supporting documents.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$11,200.00
Loss of Rental	\$1,872.50 ( 14 days x \$133.75 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$13,079.50</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Police investigation result
- 5) Accident vehicle laid-up report
- 6) LTA search

**Our hirer is claiming his injury and loss of income through his own lawyer.**

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd



## **AUTHORIZATION TO ACT**

I, **STRIDES TAXI PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHC 4209D** (vehicle no.) hereby authorize **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHC 4209D** that was damaged pursuant to the accident which occurred on **12/08/2021** (date) along **WOODLANDS AVE 3 / INFRONT OF MARSILING MALL** (location) involving vehicle no/s **XD 3882X** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **STRIDES TAXI PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 30 (day) of May (month) 2022 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00004922101 Claim No : SNM21D204474/C02/XD3882X/LEEPG

Claimant : STRIDES TAXI PTE LTD

Amount : S\$12,540.00  
SINGAPORE DOLLARS TWELVE THOUSAND FIVE HUNDRED AND FORTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 4209D  
Insured Vehicle No. : XD 3882X

Date of Loss : 12/08/2021  
Place of Accident : WOODLANDS AVE 3 / INFRONT OF MARSILING MALL

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CLEANWAY DISPOSAL SERVICES PTE LTD  
Driver Name : CHELLAM GNANAKUMAR

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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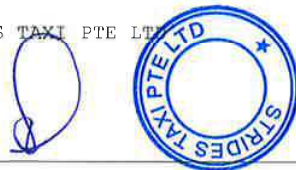
(1) Global Sum	S\$ 12,540.00
	=====
TOTAL . . . . .	S\$ 12,540.00
	=====

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Claimant Name : STRIDES TAXI PTE LTD

NRIC No : 1XXXXX369K

Signature :



Date :

30 MAY 2022

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

**STRIDES**

AUTOMOTIVE

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705Strides Automotive Services Pte. Ltd.  
2 Tanjong Katong Road, Tower 3, Paya  
Lebar Quarter, #08-01, Singapore 437161  
Tel: 65 69083530 Fax: 65 69083592**Tax Invoice**GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV220300011  
Date : 02.03.2022  
Vehicle No. : SHC4209D  
Your Ref No. : TAX/08/21/2025  
Our Ref No. : 24111864  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 11,200.00
GRAND TOTAL					\$ 11,200.00

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 12.08.2021**Payment Instructions**

- By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.
- By Bank Transfer:
  - Account Name : Strides Automotive Services Pte. Ltd.
  - Bank Name : DBS Bank Ltd - SGD
  - Bank Account No.: 018-008617-4
  - Swift Code : DBSSSGSG

*Koo Yew Chung*

Koo Yew Chung (Mar 2, 2022 15:35 GMT+8)

Authorised Signature  
for Strides Automotive Services Pte. Ltd.



## MEMORANDUM

To: Claims Dept

Our Ref: TAX/08/21/2025

From: Strides Taxi Pte Ltd

Date: 7/1/2022

**ACCIDENT ON 12/8/2021 INVOLVING SHC 4209D & XD 3882X ALONG  
WOODLANDS AVE 3 (IN FRONT OF MARSILING MALL)**

This is to confirm that the daily rental rate for SHC 4209D is \$133.75 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
STRIDES TAXI PTE LTD



for Manager

## Laid Up Report

Accident Start Date : 12/08/2021

Accident End Date : 17/02/2022

Date Generated : 17/02/2022

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/08/21/2054	SHB5636C	Strides Taxi Pte Ltd	TOYOTA	PRIUS4FL	24112014	24/08/2021 10:38 AM	07/09/2021 11:59 AM

## Enquire Vehicle-Related Transaction History

### Transaction History Details

Log Date/Time:	24 Dec 2021 / 08:10:32	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	XD3882X	Business Transaction Reference No.:	20211224081032186172
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAH10 - BALQISH BINTE ABDUL HALIL		

Search Date / Time:	12 Aug 2021 10:00:00
Insurance Company:	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK



SINGAPORE  
POLICE FORCE

Traffic Police  
10, Ulu Ezerua 3  
Singapore 408908  
Tel: +65 6547 0000  
Fax: +65 6547 6250  
www.police.gov.sg

Our Ref  
Date

TP/PA/8185/2021  
24 August, 2021

JAMIL BIN HAJI TALIB

SINGAPORE

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC4209D & XD3882X ALONG WOODLANDS AVENUE  
S TOWARDS WOODLANDS SQUARE BEFORE WOODLANDS STREET 13 ON  
12/08/2021 AT 1007 HRS**

I refer to the above accident.

2. Please be informed that we have completed our investigations which shows that the driver of XD3882X had committed an offence of Careless Driving Causing Hurt under Section 65(1)(b) of the Road Traffic Act, Chapter 276 and punishable under Section 65(4)(a) of the Road Traffic Act, Chapter 276. Action has been initiated against the driver for the said offence.

3. If you have any queries, please contact the Investigation Officer, Jeff Tan Jun Yan at 65476311 or email at TAN\_Jun\_Yan@spf.gov.sg.

Yours faithfully

Jemeema Farween  
for Head Investigation  
Traffic Police  
Singapore Police Force

A FORCE FOR THE NATION



**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Saturday, 9 April 2022 2:46 PM  
**To:** cherheng@cleanway.com.sg  
**Subject:** ACCIDENT INVOLVING XD 3882X AND SHC 4209D ON 12/08/2021

**Our Ref: CC3/CTI21013114/Gea3**

9 April 2022

**CLEANWAY DISPOSAL SERVICES PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING XD 3882X AND SHC 4209D ON 12/08/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng  
Case Handler  
DID: 6841 6051  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)

## Asher Sng (LKKAUTO)

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**From:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Sent:** Saturday, 21 May 2022 17:47  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: SNM21D204474/C02/XD3882X/LEEPG / FW: Direct Settlement - Accident Involving XD3882X (OI : CTI - TBA) and SHC4209D (TP : LKK REF - CC3/CTI21013114/Gea3) on 12.08.2021

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

[Strictly Confidential]

### Without Prejudice

Dear Sir/Madam

LOR up to 10 days. Mandate up to \$12,600.

Thank you.

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Friday, 13 May 2022 12:38 pm  
**To:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [MANDATE REQUEST] RE: SNM21D204474/C02/XD3882X/LEEPG / FW: Direct Settlement - Accident Involving XD3882X (OI : CTI - TBA) and SHC4209D (TP : LKK REF - CC3/CTI21013114/Gea3) on 12.08.2021

[Strictly Confidential]

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Your ref : SNM21D204474/C02/XD3882X/LEEPG

Dear Sirs,

We refer to the above matter.

Enclosed the police investigation result for your reference, insured charged for careless driving.

We are of the opinion that the liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **STRIDES AUTOMOTIVE SERVICES PL.**" at **\$12,812.00 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 30,693.88	\$ 11,200.00
2. Loss of Rental (12days x \$133.75)	\$ 1,872.50	\$ 1,605.00 (12days x \$133.75)
3. LTA Search Fee	\$ 7.00	\$ 7.00
Total	\$ 32,573.38	\$ 12,812.00

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 13/05/2022 is only for mandate purpose.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Sent:** Wednesday, 5 January 2022 11:17

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto)

<[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D204474/C02/XD3882X/LEEPG / FW: Direct Settlement - Accident Involving XD3882X (OI : CTI - TBA) and SHC4209D (TP : LKK REF - CC3/CTI21013114/Gea3) on 12.08.2021

[Strictly Confidential]

Hi LKK

Attached OI SAS. Please obtain PIR & VF.

Thank you.

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Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 5 January 2022 10:05 am

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D204474/C02/XD3882X/LEEPG / FW: Direct Settlement - Accident Involving XD3882X (OI : CTI - TBA) and SHC4209D (TP : LKK REF - CC3/CTI21013114/Gea3) on 12.08.2021

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM21D204474/C02/XD3882X/LEEPG.

Dear Cecilia,

Pls revert LKK.

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, 4 January 2022 11:20 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving XD3882X (OI : CTI - TBA) and SHC4209D (TP : LKK REF - CC3/CTI21013114/Gea3) on 12.08.2021

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 4209D at M/s Strides Automotive Services Pte Ltd - Woodlands on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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