

## Mei Kwan (LKKAuto)

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**From:** Eric Woo <EricWoo@msfirstcapital.com.sg>  
**Sent:** Wednesday, January 5, 2022 1:59 PM  
**To:** workshop  
**Cc:** Admin A  
**Subject:** RE: Re : Our Ref: D21003498MFCV SLN3778D / XD4289C , DOA 20/12/2021 - TP Survey & Liability

**Categories:** HMK

Without Prejudice

Dear Anna,

We are agreeable to Direct Settlement.

Nothing in this email is to be construed as an admission of liability on our part or the part of our insured. For avoidance of doubts, all our rights are expressly reserved.

Thank you.

Eric Woo  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:  
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848 A Member of Insurance Group

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-----Original Message-----

**From:** workshop <workshop@hinlung.com.sg>  
**Sent:** Wednesday, January 5, 2022 11:16 AM  
**To:** Eric Woo <EricWoo@msfirstcapital.com.sg>  
**Cc:** CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>  
**Subject:** Re : Our Ref: D21003498MFCV SLN3778D / XD4289C , DOA 20/12/2021 - TP Survey & Liability  
**Importance:** High

Dear Eric,

We have not heard from you on the liability clearance as at today.

Please let us know urgently as our insured is still waiting for our reply.

Thanks and regards,  
Anna  
Hin Lung Workshop  
Tel: 6858 3000 Fax: 6476 0075  
Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

-----Original Message-----

From: workshop [mailto:workshop@hinlung.com.sg]  
Sent: Wednesday, 29 December 2021 12:28 pm  
To: 'Eric Woo' <EricWoo@msfirstcapital.com.sg>  
Subject: Re : Our Ref: D21003498MFCV SLN3778D / XD4289C , DOA 20/12/2021 - TP Survey & Liability

Dear Eric,

We attached herewith video footage as requested.

Thanks and regards,  
Anna  
Hin Lung Workshop  
Tel: 6858 3000 Fax: 6476 0075  
Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

-----Original Message-----

From: Eric Woo [mailto:EricWoo@msfirstcapital.com.sg]  
Sent: Wednesday, 29 December 2021 10:40 am  
To: workshop <workshop@hinlung.com.sg>  
Subject: RE: Re : Our Ref: D21003498MFCV SLN3778D / XD4289C , DOA 20/12/2021  
- TP Survey & Liability

Without Prejudice

Dear Anna,

As spoken, please let us have your client's video footage.

Nothing in this email is to be construed as an admission of liability on our part or the part of our insured. For avoidance of doubts, all our rights are expressively reserved.

Thank you.

Eric Woo  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:  
EricWoo@msfirstcapital.com.sg | Company Regn. No.  
195000106C | TEL: 6507 3848 A Member of Insurance Group

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-----Original Message-----

From: workshop <workshop@hinlung.com.sg>  
Sent: Wednesday, December 29, 2021 9:54 AM  
To: Eric Woo <EricWoo@msfirstcapital.com.sg>  
Subject: Re : Our Ref: D21003498MFCV SLN3778D / XD4289C , DOA 20/12/2021 - TP Survey & Liability

Dear Eric,

We refer to the above subject and survey has already been done by LKK Auto surveyor, Rasul yesterday afternoon.

Please let us know on the liability as soon as possible due to our client is waiting for our reply.

As spoken just now, I am not able to attached the videos as they are too big and have attached three photos taken from the video.

Thanks and regards,  
Anna  
Hin Lung Workshop  
Tel: 6858 3000 Fax: 6476 0075  
Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

-----Original Message-----

From: Joanne Tan Jo Ann [mailto:joannetan@msfirstcapital.com.sg]  
Sent: Friday, 24 December 2021 10:46 am  
To: assignments@lkkauto.com  
Cc: workshop@hinlung.com.sg; Eric Woo <EricWoo@msfirstcapital.com.sg>; Aini Binte <Aini@msfirstcapital.com.sg>  
Subject: New Assignment

Dear Sir/Madam,

Attached document for suvey assignment.

Thank you and Regards,  
Joanne Tan  
Motor Claims

Insured Vehicle No : XD4289C  
TP Vehicle No : SLN3778D  
Claim No : D21003498MFCV  
Workshop Name : HIN LUNG WORKSHOP  
Our Surveyor : LKK AUTO CONSULTANTS PTE LTD  
Instructions : Without Prejudice  
Request for TPV VF  
Created By : JOANNTAN  
Verified By : ERICWOO  
Approved By : ERICWOO

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