


Borneo Motors

Borneo Motors (Singapore) Pte Ltd
 Inchcape Bodycare Centre
 Level 4, Inchcape Centre
 2 Pandan Crescent
 Singapore 128462
 Tel: +65 6631 1855/1500
 Fax: +65 6872 7260
www.borneomotors.com.sg

Our Ref: BMS2022/02/PD0138/DS(SM)

Your Ref: CC4/PLC21013109/Upa3

24 Feb 2022

BY HAND (INS COPY)

M/S. LONPAC INSURANCE BERHAD C/O LKK AUTO CONSULTANTS PTE LTD

Attn : Officer In-Charge

Dept : Motor Claims

RE : ACCIDENT INVOLVING SKN0355Y AND YP4451A ON 23 Dec 2021

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost - \$15,670.26	B. LTA Search -
C. Excess -	D. Loss of Use -
E. Loss of Rental - \$1,200.00(\$100x12days)	F. Others -
G. Medical Claims - \$239.08 -Undertake By Claimant <input type="checkbox"/>	Total Claim - \$17,109.34

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

(✓) Original Tax Invoice	(X) Discharge Voucher
(✓) Car Rental Invoice/Agreement	(X) Original Photograph X _____
(✓) GIAS/Police Report/s	(X) Original/Photocopy Survey
(✓) Certificate of Insurance	(X) LTA Search Fees
(✓) Letter of Authority	(✓) Medical Receipt

*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: claimstatusenquiry@borneomotors.com.sg

(As this is a computer generated letter, no signature is required.)

LETTER OF AUTHORITY

ACCIDENT INVOLVING SKN0355Y and YP4451A on 23 Dec 2021
Own vehicle's number Other vehicle's number Date of accident

along Boundary Road

Accident location

BY THE LETTER OF AUTHORITY, I/We, GOH ENG SIE

Name of Policy Holder & (IC/Passport/Company Registration) number

of 53 PAYA LEBAR CRESCENT SINGAPORE 536126

Address of Policy Holder

owner of Vehicle Registration No. SKN0355Y hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at 2 Pandan Crescent, Singapore 128462, to do all or any of the following:

1. To submit, resolve and make any claims which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number _____ taken up by *me/us and pay the compulsory excess in respect of the cost of repairs suffered by *me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge voucher therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally, do all such acts as it shall deem necessary for such claim settling purpose.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that **the letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by **BMS** of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 27 of the month 12 Year 2021.

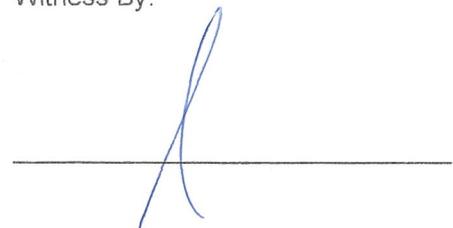
Signed & Delivered By:

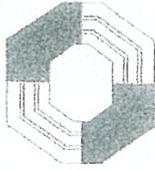


(To be sign by the policy holder only)

****Please stamp the company chop for vehicle registered under a company's name****

Witness By:





LONPAC INSURANCE BHD

CLAIM NO : 21/21/22/VC00/025286
DATE : 10 MAY 2022

DISCHARGE VOUCHER

I/We, GOH ENG SIE confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of YP4451A the sum of Singapore Dollar Sixteen Thousand Eight Hundred Seventy and Cents Twenty Six Only (\$16,870.26) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKN355Y and YP4451A on 23/12/2021 along/at BOUNDARY ROAD AFTER CROSS JUNCTION (YIO CHU KANG).

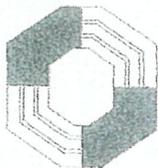
I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ CHIN LING NURSERY AND/OR VAITHIYANATHAN SUBASH CHANDRA BOSE**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to “**BORNEO MOTORS (S) PTE LTD**”.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

*  01/06/2022
.....
Signature of vehicle owner/Date

* Goh Eng Sie 01/06/2022
.....
Name of vehicle owner /Date



LONPAC INSURANCE BHD

CLAIM NO : 21/21/22/VC00/025286
DATE : 10 MAY 2022

DISCHARGE VOUCHER

I/We, GOH AIK TONG confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of YP4451A the sum of Singapore Dollar One Hundred Thirty One and Cents Twenty Nine Only (\$131.29) in full and final satisfaction, liquidation and discharge of all property & injury claim losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property & injury claims losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKN355Y and YP4451A on 23/12/2021 along/at BOUNDARY ROAD AFTER CROSS JUNCTION (YIO CHU KANG).

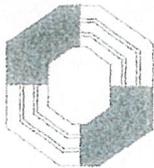
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I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

*  01/06/2022
.....
Signature of vehicle owner/Date

* Alvin Goh 01/06/2022
.....
Name of vehicle owner /Date



LONPAC INSURANCE BHD

CLAIM NO : 21/21/22/VC00/025286
DATE : 10 MAY 2022

DISCHARGE VOUCHER

I/We, ONG SEW LAN confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of YP4451A the sum of Singapore Dollar One Hundred Seven and Cents Seventy Nine Only (\$107.79) in full and final satisfaction, liquidation and discharge of all property & injury claim losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property & injury claims losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKN355Y and YP4451A on 23/12/2021 along/at BOUNDARY ROAD AFTER CROSS JUNCTION (YIO CHU KANG).

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ CHIN LING NURSERY AND/OR VAITHIYANATHAN SUBASH CHANDRA BOSE**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

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* *BLOM f 01/06/22*
.....
Signature of vehicle owner/Date

* *Ong Sew Lan 01/06/22*
.....
Name of vehicle owner /Date



Borneo Motors

Inchcape

Co. Reg No. : 196700086Z
GST Reg No. : MR-8500000-9
17 UBI ROAD 4
SINGAPORE 408611, Tel no.: 6631 1188



TOYOTA

TAX INVOICE

Account Details		Account No.	Customer Details	
Lonpac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia		S1000007 / ICLPI1	Mr Goh Eng Sie	
		Document No. 39012384	53 Paya Lebar Crescent	
		Document Date 06/01/2022	Singapore 536126 Mobile: 96707129	

Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2014	ANH20R	PFXQK F3	05/05/2014	SKN0355Y	73237	21493	67/TP/SKN0355Y

Chassis No.	Engine No.	Terms	SA / Counter	Vehicle In	Collected On
JTEGD21H208331789	2AZJ080581	60	Sam San Joi	24/12/2021 10.25	06/01/2022 10.11

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES TP CLAIM TP-YP4451A ACC DATE:23/12/2021 DRIVE IN:24/12/2021 DATE-IN:24/12/2021 DATE SURVEY:27/12/2021 NO OF REPAIR DAYS:6 DAYS BY:MARCUS(LKK)				30.00
2	S	BP-SUBLET INSTALL REAR WINDSCREEN GLASS 3M SOLAR F ILM	0741			350.00
3	S	BP-SUBLET TO RESET ECU AND REPROGRAMME	0742			180.00
4	S	BP-SUBLET DRILL HOLE & INSTALL REAR REVERSE SENSOR	0742			180.00
5	S	BP-SUBLET CHECK LIGHTING & CONDUCT WATER LEAK TEST	0742			180.00
6	S	BP-SUBLET REMOVE & INSTALL REAR COMPARTMENT CARPET ,GARNISH AND TRIMMING TO ASSIST REPAIR	0742			360.00
7	S	BP-SUBLET SUPPLY SEALANT (NETT)-TAILGATE	0742			60.00
8	S	BP-SUBLET REPLACE & INSTALL REAR WINDSCREEN GLASS	0742			462.00
9	S	BP-SUBLET TRANSFER & INSTALL COMPONENTS TO NEW TAI LGATE	0742			360.00
10	S	BP-SUBLET REPLACE REAR ACCIDENT DAMAGED PARTS STRAIGHTEN & ALIGN REAR ACCIDENT AFFECTED AREAS	0742			2160.00

For & on behalf of	Customer's Signature	Charge Summary	Total
Borneo Motors (Singapore) Pte Ltd	Please acknowledge receipt of vehicle	Parts Labour Sublet Lubrication/Fluid Others	Less
			Amount Due

Company Copy



Borneo Motors

Inchcape

Co. Reg No. : 196700086Z
GST Reg No. : MR-8500000-9
17 UBI ROAD 4
SINGAPORE 408611, Tel no.: 6631 1188



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Chassis No.	Engine No.	Terms	SA / Counter	Vehicle In	Collected On
JTEGD21H208331789	2AZJ080581	60	Sam San Joi	24/12/2021 10.25	06/01/2022 10.11

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
11	S	BP-SUBLET RESPRAY JOB ON REAR ACCIDENT AFFECTED AR EAS 0742				2360.00
12	1	T52159-58916 COVER,RR BUMPER	1.00	637.30		637.30
13	2	T52152-58010 EXTENSION RR BUMPER	1.00	59.80		59.80
14	3	T52155-58030 SUPPORT RR BUMPER RH	1.00	80.70		80.70
15	4	T52165-58020 C0 COVER RR BUMPER LH	1.00	206.10		206.10
16	5	S52161-0K040 PIECE, RR BUMPER	10.00	4.10		41.00
17	6	T52162-58010 C0 PLATE, RR BUMPER	1.00	15.90		15.90
18	7	T67005-58120 PANEL ASSY,BACK DOOR	1.00	2120.20		2120.20
19	8	T68105-58091 GLASS,BACK DOOR	1.00	1242.60		1242.60
20	9	T90975-02066 EMBLEM,SYMBOL	1.00	72.20		72.20
21	0	T75441-58030 PLATE,LUGGAGE DOOR	1.00	68.70		68.70
22	1	T81551-58061 R/R COMBINATION LENS,	1.00	492.50		492.50
23	2	T81581-58121 R/REAR BOOT LENS,	1.00	284.70		284.70
24	3	T89348-64030 C0 RETAINER,ULTRASONIC	1.00	20.60		20.60
25	4	L89348-30030 A0 RETAINER, ULTRASONIC	1.00	25.70		25.70
26	5	T21000-20 SIKA 210002-0 TACK GO! (BLACK) SG	2.00	108.00		216.00
27	6	T21000-22 SIKA 210002-2 G+P 207 ADHESIVE PRIMER	1.00	200.00		200.00
28	7	T52155-58020 R/RR BUMPER SUPPORT,	1.00	46.70		46.70
29	8	T76801-58110 A0 GARNISH SUB-ASSY	1.00	2072.10		2072.10

For & on behalf of Borneo Motors (Singapore) Pte Ltd	Customer's Signature	Charge Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Sublet Lubrication/Fluid Others	Less
			Amount Due

Company Copy



Borneo Motors

Inchcape

Co. Reg No. : 196700086Z
GST Reg No. : MR-8500000-9
17 UBI ROAD 4
SINGAPORE 408611, Tel no.: 6631 1188



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	Document Date 06/01/2022	

Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2014	ANH20R	PFXQK F3	05/05/2014	SKN0355Y	73237	21493	67/TP/SKN0355Y
Chassis No.	Engine No.	Terms	SA / Counter	Vehicle In	Collected On		
JTEGD21H208331789	2AZJ080581	60	Sam San Joi	24/12/2021 10.25	06/01/2022 10.11		

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
30	9	T85242-58030 BLADE, RR WIPER	1.00	60.30		60.30

For & on behalf of Borneo Motors (Singapore) Pte Ltd	Customer's Signature	Charge Summary	Total	14,645.10
	Please acknowledge receipt of vehicle	Parts 7,963.10 Labour 30.00 Sublet 6,652.00 Lubrication/Fluid 0.00 Others 0.00	GST 7.00% 1,025.16 Less 0.00 Amount Due 15,670.26	

Company Copy



TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO.
BORNEO MOTORS (SINGAPORE) PTE LTD C/O GOH ENG SIE 53 PAYA LEBAR CRESCENT SINGAPORE 536126

DATE	INVOICE NO.
20/1/2022	BMS 5086

	VHA NO.	DUE DATE	VEH NO.
	BMS 5086	20/1/2022	SMJ 7233 S
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 24 DECEMBER 2021 TO 05 JANUARY 2022 YOUR REF : SKN 355 Y	12	93.4582	1,121.50
Account Name: BKW RENT A CAR PTE LTD Account No: 118-312-9991 Paynow UEN: 200106276D Bank: UNITED OVERSEAS BANK LTD (UOB) Branch: UOB Shaw Centre Branch Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG All cheques must be made payable to BKW RENT A CAR PTE LTD. *Please indicate the invoice number and vehicle number in the reference.	Subtotal	\$1,121.50	
	GST @ 7%	\$78.50	
	TOTAL	\$1,200.00	

BKW Rent-A-Car Pte Ltd

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg
A subsidiary of BKW Automobile Pte Ltd



bizSAFE

VEHICLE HIRING AGREEMENT

HIRER'S PARTICULARS

Name (as in I/C) GOUT ENG SIE
 NRIC/Passport No: S0179435G Date of Birth: 24/11/1950
 Address: 53 PAYA LERAR CRSSCBT Age: _____
 S(536126)
 Name & Address of Employer: (NOT DRIVING)
 Occupation _____ Driving Exp: _____
 Driving Licence No: _____ Passed Date: _____
 D/L Type: Local/Int'l/Others: _____
 Tel(O) _____ (R) _____ HP _____

DRIVER'S PARTICULARS

Name (as in I/C) GOUT AIK TONG ALVIN
 NRIC/Passport No: S8701119D Date of Birth: 13/1/1987
 Address: SAME AS ABV Age: _____
 S(_____)
 Occupation _____ Driving Exp: _____ Yrs
 Driving Licence No: _____ Passed / Expiry Date: 13/2/2006
 D/L Type: Local/Int'l/Others: _____ Contact No: 90235616

Hirer's Own Vehicle No: SKN 355Y Replace Veh No: _____
 Loan Vehicle No: SMJ7233S VR No: _____
 Make & Model: TOYOTA ALTI Auto/Manual Group: _____
 CHARGES : \$ cts
 Daily 12 day @ \$ 93.46 Per day 1121 50
 Weekly/Monthly week @ \$ Per week/Monthly
 Others
 CDW/PAI @\$ Per day/Monthly
 Delivery/Collection Svc
 GST
 OR No: (A) SUB-TOTAL
 Petrol Level & Surcharge

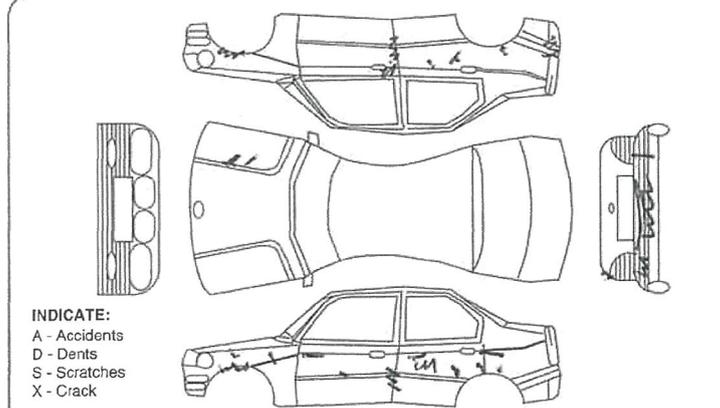
OUT	E	1/4	1/2	3/4	F
IN			✓		

 First _____ km FREE per day GST 78 50
 Excess mileage is chargeable at _____ cents per km
 TOTAL CHARGES 1200 00

Security Deposit : \$ _____ Bank: CITI
 CASH/NETS (VISA/MC/AMEX/CHQ) No: 4147465000540606
 Expiry Date: 03/22 Card ID No: _____
 Name as in Card: ALVIN GOUT AIK TONG

NON WAIVER EXCESS (Subject to GST): \$ 1,500.
ACCESSORIES CHECK
 Data Cards Camera Systems Hub Cap Radio / CD Cartridge
 Jack Tyre Opener Petrol Cap Spare Tyre

Hirer's Signature: _____ Additional Driver's Signature: _____
SINGAPORE Use Only



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

- IMPORTANT**
- The Hirer and the authorized driver must be over 23 years of age and under 70 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorised Driver.
 - All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$10 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
 - No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
 - Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
 - Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
 - The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
 - The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
 - Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$300 - \$500.
 - The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$60.00 per trip.
 - In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
 - The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
 - All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
 - I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
<u>24/12/21</u>	<u>1435</u>	<u>48680</u>	<u>ANDY</u>	

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
<u>5/1/21</u>	<u>1715</u>	<u>48770</u>	<u>SY</u>	

Hirer's/Driver Signature: _____
 Hirer's/Driver Signature: _____

**HEALTHWAY MEDICAL**COMPANY REGISTRATION NO: 200001180K / GST REGISTRATION NO: 200001180K
BLK 108 HOUGANG AVE 1 #01-1299, SINGAPORE 530108
TEL 62849692 / FAX 62846535**OFFICIAL
RECEIPT**NAME: GOH AIK TONG ALVIN
ATTENDING DR: DR. TAN YI RYHIDENTIFICATION: *****119D
VISIT DATE: 24-12-2021

Item	Dispensed Qty	Unit Cost	Sub Total
MEDICATION			\$86.70
HIMALAYA RUMALAYA GEL 30G	1	\$14.00	
LYRICA 75MG CAPSULE	10	\$32.50	
LIGNOPAD 5% MEDICATED PLASTER	1	\$19.00	
CELEBREX 200MG CAPSULE	10	\$21.20	
CONSULTATION			\$36.00
CONSULTATION	1	\$36.00	
SUBTOTAL CHARGE			\$122.70
GST@7%			\$8.59
TOTAL AMOUNT			\$131.29

PAYMENT			
PAY BY VISA	24-12-2021 12:34		\$131.29

All drugs sold are non-exchangeable and non-refundable
This is a computer generated document that does not require a signature

Case No: 20213582751665

**HEALTHWAY MEDICAL**COMPANY REGISTRATION NO: 200001180K / GST REGISTRATION NO: 200001180K
BLK 108 HOUGANG AVE 1 #01-1299, SINGAPORE 530108
TEL 62849692 / FAX 62846535**OFFICIAL
RECEIPT**NAME: ONG SEW LAN
ATTENDING DR: DR. TAN YI RYHIDENTIFICATION: *****477J
VISIT DATE: 24-12-2021

Item	Dispensed Qty	Unit Cost	Sub Total
MEDICATION			\$86.70
HIMALAYA RUMALAYA GEL 30G	1	\$14.00	
LYRICA 75MG CAPSULE	10	\$32.50	
LIGNOPAD 5% MEDICATED PLASTER	1	\$19.00	
CELEBREX 200MG CAPSULE	10	\$21.20	
CONSULTATION			\$42.00
CONSULTATION	1	\$42.00	
SUBTOTAL CHARGE			\$128.70
MERDEKA ACUTE			-\$6.00
GST@7%			\$8.59
TOTAL AMOUNT			\$131.29

PAYMENT			
BILL TO CHAS MERDEKA CHAS-M	24-12-2021 12:34		\$23.50
PAY BY VISA	24-12-2021 12:34		\$107.79

All drugs sold are non-exchangeable and non-refundable
This is a computer generated document that does not require a signature

Case No: 20213582751667



HEALTHWAY MEDICAL
COMPANY REGISTRATION NO: 200001180K
GST REGISTRATION NO: 200001180K
BLK 108 HOUGANG AVE 1 #01-1299,
SINGAPORE 530108
TEL 62849692 / FAX 62846535

MEDICAL CERTIFICATE

NAME: GOH AIK TONG ALVIN
VISIT DATE: 24-12-2021

IDENTIFICATION:S8701119D

This is to certify that **GOH AIK TONG ALVIN (S8701119D)** is UNFIT FOR DUTY for 3 day(s) from 24-12-2021 to 26-12-2021 inclusive.

DR. TAN YI RYH (M06552H)
DOCTOR

Not Valid for Absence from Court Attendance
This certificate is electronically generated, no signature is required.

Ref No.: 20213581963172
Printed By: hgvca1 (24-12-2021)



HEALTHWAY MEDICAL
COMPANY REGISTRATION NO: 200001180K
GST REGISTRATION NO: 200001180K
BLK 108 HOUGANG AVE 1 #01-1299,
SINGAPORE 530108
TEL 62849692 / FAX 62846535

MEDICAL CERTIFICATE

NAME: ONG SEW LAN
VISIT DATE: 24-12-2021

IDENTIFICATION:S0194477J

This is to certify that **ONG SEW LAN (S0194477J)** is UNFIT FOR DUTY for 3 day(s) from 24-12-2021 to 26-12-2021 inclusive.

DR. TAN YI RYH (M06552H)
DOCTOR

Not Valid for Absence from Court Attendance
This certificate is electronically generated, no signature is required.

Ref No.: 20213581963171
Printed By: hgvca1 (24-12-2021)

Hsiao Tong (LKKAuto)

From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 6 May 2022 9:17 AM
To: Hsiao Tong (LKKAuto)
Cc: MT_Claim_SG; Admin A
Subject: RE: [Seek Mandate] - resend: arrange third party claim survey for vehicle SKN355Y ; DOA: 23/12/2021 LKK REF : CC4/LPC21013109/Upa3 Our Ref: 21/21/22/VC00/025286

Lonpac External - General

Hi Hsiao Tong

You can use the same DV & add-on wording "property & **injury** claims".

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/06 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 6 May 2022 8:31 AM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate] - resend: arrange third party claim survey for vehicle SKN355Y ; DOA: 23/12/2021 LKK REF : CC4/LPC21013109/Upa3 Our Ref: 21/21/22/VC00/025286

Hi Lili,

Kindly let us have copy of DV for medical claim.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 27 April 2022 2:40 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate] - resend: arrange third party claim survey for vehicle SKN355Y ; DOA: 23/12/2021 LKK REF : CC4/LPC21013109/Upa3 Our Ref: 21/21/22/VC00/025286

Lonpac External - General

Dear Hsiao Tong

Please proceed.

Do obtain property & injury discharge vouchers from the 2 claimants (medical bills) also.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/06 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 27 April 2022 10:03 AM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [Seek Mandate] - resend: arrange third party claim survey for vehicle SKN355Y ; DOA: 23/12/2021 LKK REF : CC4/LPC21013109/Upa3 Our Ref: 21/21/22/VC00/025286

Your ref: **21/21/22/VC00/025286**
Our ref : CC4/LPC21013109/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP4451A(LONPAC) AND SKN355Y(TP) ON 23/12/2021

We refer to the above matter.

We have highlighted to your good office on 03/01/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. Liability is not in our driver favour.

We seek your approval to offer repairer "**BORNEO MOTORS (S) PTE LTD**" at **\$17,109.34(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 22,776.56	\$ 15,670.26 (\$14,645.10 + 7%GST)
2. Loss of Rental (12days x 100.00)	\$ 1,200.00	\$ 1,200.00 (12days x \$100.00)

3. Medical Fee	\$ 239.08	\$ 239.08
Total	\$ 24,215.64	\$ 17,109.34

Surveyor recommended 6days for repair + 2PH(25/12/21 & 01/01/22) + 2Sunday(26/12/2021 & 02/01/2022) + 2PRS = 12days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 26/04/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 3 January 2022 6:34 PM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: resend: arrange third party claim survey for vehicle SKN355Y ; DOA: 23/12/2021 LKK REF : CC4/LPC21013109/Upa3 Our Ref: 21/21/22/VC00/025286

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly take note that the case handler in-charge Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Monday, January 3, 2022 3:12 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: resend: arrange third party claim survey for vehicle SKN355Y ; DOA: 23/12/2021 LKK REF : CC4/LPC21013109/Upa3 Our Ref: 21/21/22/VC00/025286

Lonpac External - General

Dear Su Li

Please see above and attached for our claim number and Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Monday, 3 January 2022 2:39 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: resend: arrange third party claim survey for vehicle SKN355Y ; DOA: 23/12/2021 LKK REF : CC4/LPC21013109/Upa3

Dear Gerald,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, December 24, 2021 11:43 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Subject: RE: resend: arrange third party claim survey for vehicle SKN355Y ; DOA: 23/12/2021

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 27-12-21.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 24 December, 2021 11:42 AM
To: Sam San Joi UBI <SanJoi.Sam@borneomotors.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>
Subject: RE: resend: arrange third party claim survey for vehicle SKN355Y ; DOA: 23/12/2021

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Sam,

We shall appoint LKK Auto Consultants Pte Ltd for the survey.

Our Insured has yet to lodge the accident report. Please provide us a copy of your client's report.

Aside to LKK : Attn: Summer

FYA

Thank you.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused” .

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Sam San Joi UBI <SanJoi.Sam@borneomotors.com.sg>

Sent: Friday, 24 December 2021 11:29 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Subject: resend: arrange third party claim survey for vehicle SKN355Y ; DOA: 23/12/2021

Dear officer,

Kindly arrange to survey the vehicle on Monday (27/12/2021) at Borneo Motors Ubi Centre.

Your insured: YP4451A

Note: vehicle already grounded in workshop

Thankyou

Sam

98476209