

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Monday, 28 March 2022 8:30 am
To: TANWEECHEOW@GMAIL.COM
Subject: <STANDARD NOTIFICATION LETTER> (OUR REF: CC6/AIG21013108/Ugs3) ***
ACCIDENT INVOLVING SLQ 3379G & SLT 8393R ON 24/12/2021 ***

Our Ref: CC6/AIG21013108/Ugs3

28 MARCH 2022

TAN WEE CHEOW

Dear Sir/Madam,

ACCIDENT INVOLVING SLQ 3379G & SLT 8393R ON 24/12/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third-Party Claim from SLT 8393R.

Based on the accident report and accident scenario and pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred together with your video footage that has submitted to us.

We have reviewed the matter and come to a closure on the investigation and that we are in the review that liability is not in Third Party favor and that we have rejected Third Party claim against your vehicle insurance policy.

You may proceed with your counter claim against Third Party's vehicle insurance policy.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Chong | Case Handler
LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Cecilia Chong (LKK Auto)

From: Tam, Ivan-WK <Ivan-WK.Tam@aig.com>
Sent: Thursday, 24 March 2022 10:47 am
To: Cecilia Chong (LKK Auto); Hor, Yinrul
Subject: RE: YOUR REF: 7428201084SG (SLT 8393R) / OIV: SLQ 3379G / DOA: 24/12/2021

Dear Cecilia,

Please proceed to reject TP claim.

Dear Viviane,

FYI, I have updated OI's liability to 0%.
For your review on the OD segment.

Similar to BOLA 15, TP encroached into OI's lane while making a left turn.

Thank you.

Ivan Tam
AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1959

Ivan-WK.Tam@aig.com | www.aig.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Thursday, March 24, 2022 10:25 AM
To: Tam, Ivan-WK <Ivan-WK.Tam@aig.com>
Subject: [EXTERNAL] YOUR REF: 7428201084SG (SLT 8393R) / OIV: SLQ 3379G / DOA: 24/12/2021

This message is from an external sender; be cautious with links and attachments.

Hi Ivan,

We refer to the above matter.

TP got no video footage. Based on OI video, TP has encroached into OI lane when turning. The vehicle (CDGE taxi) in front of TP also change to OI lane while turning. (refer to the floor marking in the video)

In view of above, kindly let us have your approval to reject TP claim.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Cecilia Chong (LKK Auto)

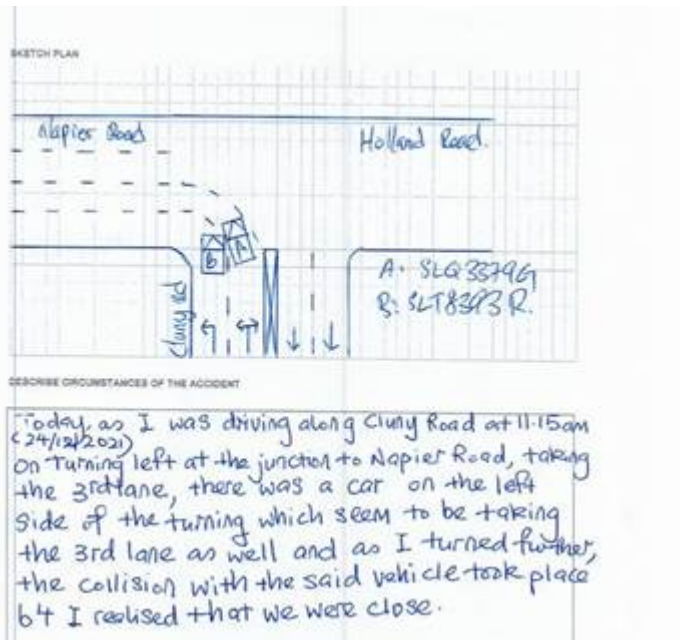
From: Cecilia Chong (LKK Auto)
Sent: Thursday, 24 March 2022 11:07 am
To: Ashley Chia
Cc: Admin A; Jason; Ong Shiying
Subject: RE: FASTECH REF: SLT 8393R DOA: 24.12.2021 YOUR REF: SLQ 3379G (AIG)

WITHOUT PREJUDICE

Dear Ashley,

We refer to the above matter

Attached is a copy of OI video and report for your easy reference.



Based on the video footage, your client has encroached into our insured lane when turning.

Guidelines: Refer to the blue CDGE taxi Infront of your client vehicle at the junction and the lane marking. The blue taxi has also change to our insured lane while turning.

In view of above, we have our principal's instruction to deny liability and not able to investigate this matter.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."