Cecilia Chong (LKK Auto)

From: Tam, Ivan-WK < Ivan-WK.Tam@aig.com>
Sent: Thursday, 24 March 2022 10:47 am
To: Cecilia Chong (LKK Auto); Hor, Yinrul

Subject: RE: YOUR REF: 7428201084SG (SLT 8393R) / OIV: SLQ 3379G / DOA: 24/12/2021

Dear Cecilia,

Please proceed to reject TP claim.

Dear Viviane,

FYI, I have updated OI's liability to 0%. For your review on the OD segment.

Similar to BOLA 15, TP encroached into OI's lane while making a left turn.

Thank you.

Ivan Tam AIG

Complex Claims Examiner – Auto Property Damage Claims AIG Asia Pacific Insurance Pte. Ltd

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From: Cecilia Chong (LKK Auto) < Cecilia Chong@lkkauto.com>

Sent: Thursday, March 24, 2022 10:25 AM **To:** Tam, Ivan-WK <Ivan-WK.Tam@aig.com>

Subject: [EXTERNAL] YOUR REF: 7428201084SG (SLT 8393R) / OIV: SLQ 3379G / DOA: 24/12/2021

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Hi Ivan,

We refer to the above matter.

TP got no video footage. Based on OI video, TP has encroached into OI lane when turning. The vehicle (CDGE taxi) infront of TP also change to OI lane while turning. (refer to the floor marking in the video)

In view of above, kindly let us have your approval to reject TP claim.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

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