

## Meng Yan (LKK Auto)

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**From:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>  
**Sent:** Friday, 24 December, 2021 10:30 AM  
**To:** Ng Boon Kai; Goh Wee Dek; Vincent Chua; 'SUR'; assignments@lkkauto.com  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM21D207539/C01/GBJ3596B/TANKW / FW: ACCIDENT INVOLVING SJA53Z & GBJ3596B ON Old Tampines road 23/12/2021

[Confidential]

Without Prejudice

Save as to cost

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Ng Boon Kai <boonkai.ng@premierauto.com.sg>

**Sent:** Friday, 24 December 2021 10:22 AM

**To:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Goh Wee Dek <weedek.goh@premierauto.com.sg>; Vincent Chua <vincent.chua@premierauto.com.sg>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: SNM21D207539/C01/GBJ3596B/TANKW / FW: ACCIDENT INVOLVING SJA53Z & GBJ3596B ON Old Tampines road 23/12/2021

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Hi Billy,

We would like to choose Mohd Taufikh (LKK) for survey.

Thank you

Regards

Boon Kai  
Claims Executive  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

**Tel: 6544 6689 Ext 071 | Fax: 6214 1511**

**Visit us at: [www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)**

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**From:** Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

**Sent:** Friday, 24 December 2021 9:57 am

**To:** Ng Boon Kai <[boonkai.ng@premierauto.com.sg](mailto:boonkai.ng@premierauto.com.sg)>; Goh Wee Dek <[weedek.goh@premierauto.com.sg](mailto:weedek.goh@premierauto.com.sg)>; Vincent Chua <[vincent.chua@premierauto.com.sg](mailto:vincent.chua@premierauto.com.sg)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D207539/C01/GBJ3596B/TANKW / FW: ACCIDENT INVOLVING SJA53Z & GBJ3596B ON Old Tampines road 23/12/2021

[Confidential]

Without Prejudice

Save as to cost

Dear Sirs / Madam,

**ACCIDENT INVOLVING GBJ3596B & SJA53Z on 23/12/2021**

We refer to your email of 23/12/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 24 December 2021 9:54 AM

**To:** [boonkai.ng@premierauto.com.sg](mailto:boonkai.ng@premierauto.com.sg); [weedek.goh@premierauto.com.sg](mailto:weedek.goh@premierauto.com.sg); [vincent.chua@premierauto.com.sg](mailto:vincent.chua@premierauto.com.sg); Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D207539/C01/GBJ3596B/TANKW / FW: ACCIDENT INVOLVING SJA53Z & GBJ3596B ON Old Tampines road 23/12/2021

Without Prejudice

Dear Billy,

Please conduct PRS for SJA53Z. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Billy Tan 63896175.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Ng Boon Kai <[boonkai.ng@premierauto.com.sg](mailto:boonkai.ng@premierauto.com.sg)>

**Sent:** Thursday, 23 December 2021 2:11 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Goh Wee Dek <[weedek.goh@premierauto.com.sg](mailto:weedek.goh@premierauto.com.sg)>; Vincent Chua <[vincent.chua@premierauto.com.sg](mailto:vincent.chua@premierauto.com.sg)>

**Subject:** ACCIDENT INVOLVING SJA53Z & GBJ3596B ON Old Tampines road 23/12/2021

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Dear All,

We would like to propose direct settlement for this case.

Appreciate if you could advise liability.

Our Client's Vehicle Number	SJA53Z
Your Insured Vehicle Number	GBJ3596B
Date/ Time of Loss	23/12/2021 11:15

Thank you

Regards

Boon Kai  
Claims Executive  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

**Tel: 6544 6689 Ext 071 | Fax: 6214 1511**

**Visit us at: [www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)**

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