

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 7 January 2022 9:26 AM  
**To:** Pauline Tham  
**Cc:** Admin A; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
**Subject:** RE: SNM22D200103/C02/YP2851S/THAMYL / FW: Direct Settlement - Accident Involving YP 2851S (OI : CTI - TBA) and SLH 1250D (TP : LKK REF - CC6/CTI21013096/Ups3) on 17/12/2021  
**Attachments:** TP ESTIMATE\_MARKED.pdf; Preliminary Advice\_SLH1250D.pdf; LKK Survey Photos.pdf

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have a copy of insured's GIA report(YP2851S) for our necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, January 5, 2022 3:01 PM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM22D200103/C02/YP2851S/THAMYL / FW: Direct Settlement - Accident Involving YP 2851S (OI : CTI - TBA) and SLH 1250D (TP : LKK REF - CC6/CTI21013096/Ups3) on 17/12/2021

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D200103/C02/YP2851S/THAMYL.

Dear Pauline,

Pls revert LKK.

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Wednesday, 5 January 2022 12:11 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving YP 2851S (OI : CTI - TBA) and SLH 1250D (TP : LKK REF - CC6/CTI21013096/Ups3) on 17/12/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLH 1250D at M/s FASTECH AUTO PTE LTD on 24/12/2021 on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**