

Meng Yan (LKK Auto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Friday, 24 December, 2021 12:45 AM
To: Admin A; Summer Lee (LKK Auto)
Cc: Celine Fong (LKKAuto)
Subject: FW: SNM21D207492/C02/SKV8285X/CHEESC / FW: Accident Involving SLR2244M and SKV8285X on 21/12/2021

[Confidential]

Hi Team

Please conduct survey.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: ANDY <andy@falconair.com.sg>
Sent: Thursday, December 23, 2021 3:47 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; fa_autoservices@falconair.com.sg; francine.gail@falconair.com.sg
Subject: RE: SNM21D207492/C02/SKV8285X/CHEESC / FW: Accident Involving SLR2244M and SKV8285X on 21/12/2021

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Dear Sir/Madam,

Kindly assign

3. KENNETH KONG

Best regards,
Andy
Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862

From: Chee So Chow [<mailto:sochow.chee@sg.cntaiping.com>]

Sent: Thursday, December 23, 2021 2:23 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; fa_autoservices@falconair.com.sg; ANDY <andy@falconair.com.sg>; francine.gail@falconair.com.sg

Subject: RE: SNM21D207492/C02/SKV8285X/CHEESC / FW: Accident Involving SLR2244M and SKV8285X on 21/12/2021

Hi Florence

We refer to your email of 23/02/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow
Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, December 23, 2021 12:56 PM

To: fa_autoservices@falconair.com.sg; ANDY <andy@falconair.com.sg>; francine.gail@falconair.com.sg; Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D207492/C02/SKV8285X/CHEESC / FW: Accident Involving SLR2244M and SKV8285X on 21/12/2021

Without Prejudice

Dear So Chow,

Please conduct PRS for SLR2244M.

Note: officer in charge Chee So Chow 63896176.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Florence Loh <fa_autoservices@falconair.com.sg>

Sent: Thursday, 23 December 2021 12:23 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: andy <andy@falconair.com.sg>; Francine Ng <francine.gail@falconair.com.sg>

Subject: RE: Accident Involving SLR2244M and SKV8285X on 21/12/2021

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Dear Sir/Madam

We are assisting owner of vehicle SLR 2244M with third party claim against your insured vehicle SKV 8285X.

Attach SAS report, TP insurer search for your perusal.

Please provide list of 10 motor surveyors and advise liability.

Thank you.

Florence Loh
Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862