

RE: OUR REF: SNM21D207384/C02/GBG1146X/TAYHP & YOUR REF: CC6/CTI21013083/Kps3-SJN8576K, TPP DIRECT SETTLEMENT

Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Wed 12/29/2021 5:42 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

[Confidential]

Dear Su Li,

We refer to your email below.

Attached is our insured's accident report for your necessary action.

Please seek our mandate before any claim settlement.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, December 29, 2021 5:15 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; suli@lkkauto.com; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: OUR REF: SNM21D207384/C02/GBG1146X/TAYHP & YOUR REF: CC6/CTI21013083/Kps3-SJN8576K, TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Kah Leong,

Please refer to the email appended below.

Please assign **LKK DS -SJN8576K** soonest possible on behalf of Irene Tay.

Please contact our claims department **Irene Tay 6389 6192** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, December 29, 2021 3:36 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBG 1146X (OI : CTI - TBA) and SJN 8576K (TP : LKK REF - CC6/CTI21013083/Kps3) on 17/12/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SJN 8576K at M/s LOH HENG on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd