

Meng Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 23 December, 2021 2:39 PM
To: 'SUR'; SAMANTHA TAN; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM21D207452/C02/XD7622D/LEWLC / FW: ACCIDENT INVOLVING OUR CLIENT'S VEH SJS1825L & YOUR INSURED XD7622D ON 16/12/2021
Attachments: SJS1825L.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: SAMANTHA TAN <sam@sngahtee.com>
Sent: Thursday, 23 December 2021 1:28 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D207452/C02/XD7622D/LEWLC / FW: ACCIDENT INVOLVING OUR CLIENT'S VEH SJS1825L & YOUR INSURED XD7622D ON 16/12/2021

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Hi Jenny,

Please arrange LKK to survey.

Thank you.

Best Regards

Samantha Tan | sam@sngahtee.com

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457
TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>



From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Thursday, 23 December 2021 11:32 AM

To: SAMANTHA TAN <sam@sngahtee.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D207452/C02/XD7622D/LEWLC / FW: ACCIDENT INVOLVING OUR CLIENT'S VEH SJS1825L & YOUR INSURED XD7622D ON 16/12/2021

Without Prejudice

Our reference: SNM21D207452/C02/XD7622D/lewlc

Your reference: SJS1825L

Dear Sirs / Madam,

ACCIDENT INVOLVING XD7622D & SJS1825L on 16/12/2021

We refer to your email of 23/12/2021.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 23 December 2021 11:19 am

To: SAMANTHA TAN <sam@sngahtee.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D207452/C02/XD7622D/LEWLC / FW: ACCIDENT INVOLVING OUR CLIENT'S VEH SJS1825L & YOUR INSURED XD7622D ON 16/12/2021

Without Prejudice

Dear Jenny,

Please conduct PRS for SJS1825L.

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: SAMANTHA TAN <sam@sngahtee.com>

Sent: Thursday, 23 December 2021 10:14 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: ACCIDENT INVOLVING OUR CLIENT'S VEH SJS1825L & YOUR INSURED XD7622D ON 16/12/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi All,

We would like to check liability on above vehicle.

Hope to hear from you soon.

Thank you.

Best Regards

Samantha Tan | sam@sngahtee.com

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457

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