

Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Thursday, 23 December, 2021 11:49 AM
To: Ruby Ong; Eurosuccess0202@gmail.com; SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: CTI Ref: SNM21D207509/C02/SKA6937Y/TANCHC / RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SMW 4118T [HTAP Ref. TCL.ro.50290.21.ess]

WITHOUT PREJUDICE

Dear Ruby,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Marcus conduct the PRS.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Thursday, 23 December 2021 11:39 AM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Eurosuccess0202@gmail.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: CTI Ref: SNM21D207509/C02/SKA6937Y/TANCHC / RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SMW 4118T

Importance: High

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WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Jacqueline

We refer to your email below.

Our client is agreeable to appoint Marcus Chua (LKK) from your list to conduct the joint pre-repair survey as a single joint expert for our client's vehicle no. **SMW 4118T**.

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : **EURO SUCCESS SERVICES PTE LTD**
1 Kaki Bukit Avenue 6
#02-03 Autobay
Singapore 417883

Contact Person : Ah Huat (Tel. 9828 9277 / 6742 6231)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 255
Fax : 6338 3536 / 6533 0313
www.htapartners.com.sg

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From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Thursday, 23 December 2021 11:14 AM

To: Ruby Ong <ruby@htapartners.com.sg>; Eurosucccess0202@gmail.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D207509/C02/SKA6937Y/TANCHC / RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SMW 4118T
[Our Ref. TCL.ro.50290.21.ess]

Without Prejudice

Our reference: **SNM21D207509/C02/SKA6937Y/TANCHC**

Your reference: **TCL.ro.50290.21.ess**

Dear Sirs,

ACCIDENT INVOLVING SKA6937Y & SMW4118T ON 21/12/2021

We refer to your email of 23/12/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 23 December 2021 11:06 AM

To: Ruby Ong <ruby@htapartners.com.sg>; Eurosucccess0202@gmail.com; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D207509/C02/SKA6937Y/TANCHC / RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SMW 4118T [Our Ref. TCL.ro.50290.21.ess]

Without Prejudice
Save as to costs

Dear Jacqueline,

Please conduct PRS for SMW4118T. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jacqueline Tan 63896185.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Ruby Ong <ruby@htapartners.com.sg>

Sent: Thursday, 23 December 2021 9:06 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Eurosucccess0202@gmail.com

Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SMW 4118T [Our Ref. TCL.ro.50290.21.ess]

Importance: High

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Our Ref : TCL.ro.50290.21.ess

Your Ref : SKA 6937Y

URGENT

23 December 2021

China Taiping Insurance Co (Singapore) Pte Ltd
Motor Claims Department
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

By Email Only

Dear Sir / Madam

CLAIMANT: TSL CAR LEASING PTE LTD

NOTICE OF ACCIDENT & PRE-REPAIR SURVEY - ACCIDENT INVOLVING SMW 4118T & SKA 6937Y AT BLOCK 21 BEDOK SOUTH AVENUE 1 CARPARK ON 21 DECEMBER 2021 @ 1852HRS

We are instructed by TSL Car Leasing Pte Ltd to notify you of a road traffic accident on 21 December 2021 at about 1852hrs at Block 2A Bedok South Avenue 1 carpark involving our client's vehicle registration number SMW 4118T and vehicle registration number SKA 6937Y driven by your authorised / insured driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 278
Fax : 6338 3536 / 6533 0313
www.htapartners.com.sg

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