

Meng Yan (LKK Auto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Thursday, 23 December, 2021 12:26 PM
To: Admin A; Summer Lee (LKK Auto)
Subject: FW: SNM21D207405/C02/SNA819J/CHEESC / RE: ACCIDENT INVOLVING SMP 6610 L & SNA 819 S on 18/12/2021 (PRE - REPAIR SURVEY REQUEST)

Hi Team

Please arrange PRS for SMP6610L.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Assessment Dept <assessment_ral@bifrostauto.com>

Sent: Wednesday, December 22, 2021 5:19 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Claims Dept <claims_rar@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>

Subject: Re: SNM21D207405/C02/SNA819J/CHEESC / RE: ACCIDENT INVOLVING SMP 6610 L & SNA 819 S on 18/12/2021 (PRE - REPAIR SURVEY REQUEST)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK to conduct the survey

Thank you.

Regards,

Dennis Ting
Motor Claims Department
Tel: 9385 5409

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Wed, 22 Dec 2021 at 17:34, Chee So Chow <sochow.chee@sg.cntaiping.com> wrote:

[Confidential]

Dear DENNIS

We refer to your email of 04/02/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, December 22, 2021 10:30 AM

To: Assessment Dept <assessment_ral@bifrostauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Claims Dept <claims_rar@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D207405/C02/SNA819J/CHEESC / RE: ACCIDENT INVOLVING SMP 6610 L & SNA 819 S on 18/12/2021 (PRE - REPAIR SURVEY REQUEST)

Without Prejudice

Dear So Chow,

Please conduct PRS for SMP6610L.

Note: officer in charge Chee So Chow 63896176.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Assessment Dept <assessment_ral@bifrostauto.com>

Sent: Tuesday, 21 December 2021 3:57 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Claims Dept <claims_rar@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>

Subject: Re: ACCIDENT INVOLVING SMP 6610 L & SNA 819 S on 18/12/2021 (PRE - REPAIR SURVEY REQUEST)

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WITHOUT PREJUDICE,

Dear Sir / Mdm,

Sorry , there is an typo .

The correct carplate should be : SNA 819 J

Thank you.

Receipt Page

Thank You!

You have completed this transaction.
A copy of the receipt has been sent to
DTWL94@hotmail.com as requested.



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 20 Dec 2021 / 18:22:37

Receipt Date/Time : 20 Dec 2021 / 18:22:37

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211220-003886

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
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Result of Insurance Enquiry - SNA819J

As at 18 Dec 2021/20:40:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1	Insurance Enquiry - SNA819J Enquiry Fee 20211220182209193778	7.00	0.49	7.49
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Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference -0.04

Total Amount Payable 7.45

Paid By
dšzgmzck Credit Card 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Save as PDF

OK →

Regards,

Dennis Ting

Motor Claims Department

Tel: 9385 5409

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Tue, 21 Dec 2021 at 11:17, Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

Without Prejudice

Dear Sir,

No cover under SNA819S .

Pls provide proof to process pri.

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Thank you

Chong Boon Sen

Claims Department

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From: Assessment Dept <assessment_ral@bifrostauto.com>

Sent: Monday, 20 December 2021 6:32 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Claims Dept <claims_rar@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>

Subject: ACCIDENT INVOLVING SMP 6610 L & SNA 819 S on 18/12/2021 (PRE - REPAIR SURVEY REQUEST)

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Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, LEK BUK HOCK to notify you of the aforesaid accident involving our client's vehicle SMP6610L and your insured's vehicle SNA819S on 18/12/2021 at 2040HRS along PIE TOWARDS TAMPINES FROM CHANGI AIRPORT

This serves as a **NOTICE** that we are claiming against SNA819S for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: DENNIS TING (93855409)

Contact Email: assessment_ra@bifrostauto.com

VEH IN (Date & Time) : 20/12/2021

PRS ARRANGEMENT (Date & Time) : 21/12/2021 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

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DENNIS TING

Motor Claims Department

Tel: 9385 5409